

# SPLK-3002<sup>Q&As</sup>

Splunk IT Service Intelligence Certified Admin

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## QUESTION 1

Which glass table feature can be used to toggle displaying KPI values from more than one service on a single widget?

- A. Service templates.
- B. Service dependencies.
- C. Ad-hoc search.
- D. Service swapping.

Correct Answer: C

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Visualizations#collapseDesktop8>

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## QUESTION 2

What is the main purpose of the service analyzer?

- A. Display a list of All Services and Entities.
- B. Trigger external alerts based on threshold violations.
- C. Allow Analysts to add comments to Alerts.
- D. Monitor overall Service and KPI status.

Correct Answer: C

Alerts and Sharing Reference: <https://docs.splunk.com/Documentation/MSExchange/4.0.3/Reference/ServiceAnalyzer>

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## QUESTION 3

Where are KPI search results stored?

- A. The default index.
- B. KV Store.
- C. Output to a CSV lookup.
- D. The itsi\_summaryindex.

Correct Answer: D

Search results are processed, created, and written to the itsi\_summary index via an alert action.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

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## QUESTION 4

Anomaly detection can be enabled on which one of the following?

- A. KPI
- B. Multi-KPI alert
- C. Entity
- D. Service

Correct Answer: A

Enable anomaly detection to identify trends and outliers in KPI search results that might indicate an issue with your system.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/AD>

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## QUESTION 5

Which deep dive swim lane type does not require writing SPL?

- A. Event lane.
- B. Automatic lane.
- C. Metric lane.
- D. KPI lane.

Correct Answer: B

Among all the search configurations, automatic lane doesn't need to be written in Splunk Processing language.

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## QUESTION 6

Within a correlation search, dynamic field values can be specified with what syntax?

- A. fieldname
- B.
- C. %fieldname%
- D. eval(fieldname)

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/Splunk/8.2.2/Search/Searchindexes>

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**QUESTION 7**

Besides creating notable events, what are the default alert actions a correlation search can execute? (Choose all that apply.)

- A. Ping a host.
- B. Send email.
- C. Include in RSS feed.
- D. Run a script.

Correct Answer: BCD

Throttling applies to any correlation search alert type, including notable events and actions (RSS feed, email, run script, and ticketing).

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/ConfigCS>

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**QUESTION 8**

Which of the following is a characteristic of base searches?

- A. Search expression, entity splitting rules, and thresholds are configured at the base search level.
- B. It is possible to filter to entities assigned to the service for calculating the metrics for the service's KPIs.
- C. The fewer KPIs that share a common base search, the more efficiency a base search provides, and anomaly detection is more efficient.
- D. The base search will execute whether or not a KPI needs it.

Correct Answer: B

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

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**QUESTION 9**

Which scenario would benefit most by implementing ITSI?

- A. Monitoring of business services functionality.
- B. Monitoring of system hardware.
- C. Monitoring of system process statuses.
- D. Monitoring of retail sales metrics.

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/AboutSI>

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## QUESTION 10

What is an episode?

- A. A workflow task.
- B. A deep dive.
- C. A notable event group.
- D. A notable event.

Correct Answer: D

It's a deduplicated group of notable events occurring as part of a larger sequence, or an incident or period considered in isolation.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/EpisodeOverview>

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