

PK0-005^{Q&As}

CompTIA Project+

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QUESTION 1

A project team needs a tool to store information that is captured throughout the life cycle of a project. The information should be stored in a centralized location that is easily accessible to all stakeholders and will provide search functionality. Which of the following tools should be used?

- A. Secure folder
- B. Real-time, multiauthoring editing software
- C. Digital whiteboard
- D. Wiki knowledge base

Correct Answer: D

A wiki knowledge base is a tool that allows the project team to store, organize, and share information that is captured throughout the life cycle of a project. A wiki knowledge base is stored in a centralized location that is easily accessible to all stakeholders via a web browser. A wiki knowledge base also provides search functionality that enables the users to find the information they need quickly and easily. A wiki knowledge base can help the project team to document the project requirements, scope, schedule, budget, quality, risks, issues, lessons learned, and best practices. A wiki knowledge base is different from a secure folder, which is a tool that protects the files and folders from unauthorized access or modification. A secure folder may not be easily accessible to all stakeholders, and may not provide search functionality or collaboration features. A wiki knowledge base is also different from a real-time, multiauthoring editing software, which is a tool that allows the project team to create and edit documents simultaneously and synchronously. A real-time, multiauthoring editing software may not be suitable for storing large amounts of information, and may not provide the same level of organization and structure as a wiki knowledge base. A wiki knowledge base is also different from a digital whiteboard, which is a tool that allows the project team to brainstorm, visualize, and communicate ideas. A digital whiteboard is not designed for storing information, and may not provide the same level of search functionality or security as a wiki knowledge base. References: CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Communications Management; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 3: Project Communications Management; The 15 best collaboration tools for productive teams

QUESTION 2

A client made a change request. Implementing the change will cause a delay in the project and a budget overrun. Which of the following should the project manager do first?

- A. Update the WBS.
- B. Escalate to the CCB.
- C. Accept the change.
- D. Implement the change.

Correct Answer: B

Escalating to the Change Control Board (CCB) is necessary when a change request impacts the project's timeline or budget. The CCB reviews and approves changes, ensuring that they align with project objectives. CompTIA Project+ highlights the role of the CCB in change management processes.

QUESTION 3

A team is working on a project that has different stages, such as initiation, planning, execution, and closure. Which of the following is this an example of?

- A. Agile
- B. Waterfall
- C. Standard
- D. Hybrid

Correct Answer: B

The waterfall methodology is a project management framework that follows a linear and sequential process, where each stage of the project must be completed before moving on to the next one. The stages of the waterfall model are initiation, planning, execution, and closure, as described in the question.

QUESTION 4

A development team, which is working on a software project demonstrates software functionality 10 project stakeholder a week before the implementation date. Several stakeholders comment that the software does not meet the communicated expectations.

Which of the following tools should the project manager use to validate the functionality?

- A. Project status report
- B. Requirements Traceability Matrix
- C. Detect log
- D. Signed project charter
- E. Work breakdown structure

Correct Answer: A

QUESTION 5

Which of the following is a quality assurance tool?

- A. Defining project goals
- B. Identifying the root cause analysis
- C. Assessing employee efficiency
- D. Assessing skill gaps

Correct Answer: B

Identifying the root cause analysis. Identifying the root cause analysis is a quality assurance tool that can help to find and eliminate the underlying causes of quality problems or defects. Root cause analysis is a systematic process of asking why a problem occurred and tracing it back to its source. Root cause analysis can help to prevent recurrence of the same or similar problems, improve quality performance, and reduce costs and risks.

QUESTION 6

A PM wants to add a chart to the monthly status report to show major accomplishments for key events. Which of the following is the best chart to use?

- A. Milestone
- B. Gantt
- C. Burndown
- D. PERT

Correct Answer: A

A milestone chart is the best chart to use to show major accomplishments for key events, because it displays the important deliverables or outcomes of a project along a timeline. A milestone chart can provide a high-level overview of the

project progress and achievements, without showing the details of each task or activity. A milestone chart can also help communicate the project status and expectations to the stakeholders, and identify any potential risks or delays that may affect the project completion.

References:

CompTIA Project+ Certification Study Guide⁷, CompTIA Project+ Certification Exam Objectives⁸, What is a Milestone Chart?

1.

[How to Create a Milestone Chart in Excel in 3 Steps](#)

2.

[Milestone Chart: The Easiest Way to Track Project Milestones](#)

3.

[How to Use Milestones in Project Management](#)

QUESTION 7

A procurement team analyzes solutions submitted from multiple vendors for the upcoming release of a required development service. The procurement team identifies a potential partnership. Which of the following would the procurement team most likely request?

- A. Quote

B. Information

C. Proposal

D. Bid

Correct Answer: C

A proposal is a detailed document submitted by vendors outlining how they will meet project requirements. It helps in assessing vendor solutions and suitability, consistent with CompTIA Project+ procurement and vendor management practices.

QUESTION 8

A project manager is organizing and running a project closure meeting. Which of the following best describes the objective of this meeting?

A. To move the system to a production environment

B. To obtain project sign-off

C. To formalize the end of the contract

D. To release resources

Correct Answer: B

A project closure meeting is a formal gathering held at the end of a project timeline. Its chief purpose is to evaluate the project's performance, identify and discuss the achieved outcomes, successes, and challenges, and confirm that all predefined tasks and objectives have been completed successfully. The project closure meeting also involves obtaining project sign-off from all necessary parties, such as the project sponsor, the client, the stakeholders, and the team members. Project sign-off is the official approval that the project has met the agreed-upon criteria and quality standards, and that the project is formally closed.

QUESTION 9

During a kickoff call, a project was rejected by the legal department due to the risk of violating new legislation. Which of the following was applied?

A. Awareness of the local environment

B. Awareness of the brand value

C. Awareness of the resource constraints

D. Awareness of the company's mission

Correct Answer: A

Awareness of the local environment refers to the understanding of the external factors that may affect the project, such as legal, regulatory, social, cultural, economic, and environmental aspects. In this case, the legal department applied this

awareness to identify the potential risk of violating new legislation and rejected the project accordingly. This shows that the legal department was concerned about the compliance and reputation of the organization and the project in the local

context.

References:

CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 1: Project Management Concepts, page 17; Incorporating environmentalism into project management, Abstract and Definition of Terms sections.

QUESTION 10

A project manager has been assigned to a new project. During the planning phase, the project manager needs to get an understanding of the purpose of the project. Which of the following should the project manager do?

- A. Collate the lessons learned.
- B. Perform a gap analysis.
- C. Review existing artifacts.
- D. Conduct a retrospective.

Correct Answer: C

The project manager should review existing artifacts to get an understanding of the purpose of the project. Existing artifacts are documents or records that provide information about the project background, context, scope, objectives, requirements, stakeholders, and deliverables. They may include documents such as project proposal, project charter, business case, feasibility study, statement of work (SOW), or contract. Reviewing existing artifacts can help to clarify the project vision and expectations and provide a basis for planning and executing the project.

QUESTION 11

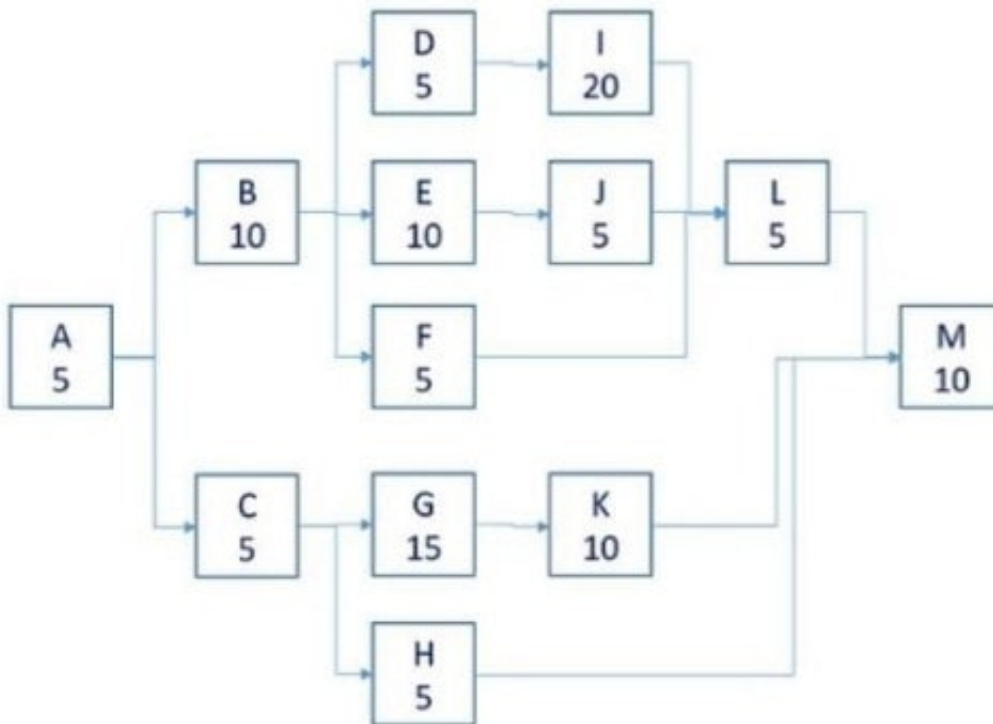
A project manager has received different functional requests from three individual stakeholders. The project manager is able to have all parties concede somewhat in order to find a reasonable solution. Which of the following outcomes would most likely occur?

- A. Too much time might be spent generating project delays.
- B. The project manager might be seen as weak.
- C. The number of change requests throughout the project might be reduced.
- D. Some stakeholders might not be completely satisfied.

Correct Answer: D

When a project manager achieves a compromise, it often means that stakeholders may not be entirely satisfied with the outcome. However, compromise is sometimes necessary to balance differing needs, consistent with CompTIA Project+ principles on stakeholder management and negotiation.

QUESTION 12



Given the following network diagram:

Which of the following is the critical path?

- A. A-C-G-K-M
- B. A-B-D-I-L-M
- C. A-B-E-J-L-M
- D. A-B-F-L-M

Correct Answer: A

The critical path is the sequence of tasks that determines the minimum project duration. It is the longest path through the network diagram and has the least amount of slack or float. Based on the provided network diagram, the critical path is

A-C-G- K-M, which has the longest total duration when adding up the individual task durations.

References:

The concept of the critical path is covered in the CompTIA Project+ Certification Study Guide. For more detailed information on how to calculate and identify the critical path in project management, you can refer to the study guide and other

project management resources.

QUESTION 13

Which of the following contract types in project procurement has the highest risk for the buyer?

- A. Time and material
- B. Cost-plus
- C. Fixed-price
- D. Unit price

Correct Answer: B

A cost-plus contract is a type of contract where the buyer agrees to reimburse the seller for the actual costs of the work plus a fee, which can be fixed, percentage, incentive, or award based. This type of contract has the highest risk for the

buyer because the buyer has no control over the cost or quantity of the work and the seller has little incentive to control the costs or complete the work efficiently. The seller may inflate the costs or prolong the work to increase the fee. The

buyer may end up paying much more than the estimated budget or the market value of the work.

References:

CompTIA Project+ PK0-005 Certification Study Guide, Chapter 9: Project Procurement Management; CompTIA Project+ Certification Exam Objectives, Domain 3: Project Execution, Objective 3.3: Execute procurement activities.

QUESTION 14

A project team selected a random sample of patient accounts for testing the deliverable. The data was masked since it contained patient names. Which of the following describes this type of data?

- A. Confidential information
- B. Protected health information
- C. Personally identifiable information
- D. Security clearance

Correct Answer: C

Personally identifiable information (PII) is any data that can be used to identify, contact, or locate a specific individual, either alone or combined with other sources. PII includes information such as name, address, phone number, email

address, social security number, etc. Patient names are examples of PII, and therefore the data that contains them should be masked or anonymized to protect the privacy and security of the patients. Confidential information, protected health

information, and security clearance are not types of data, but rather categories or levels of data sensitivity that may require different degrees of protection or access control.

References:

CompTIA Project+ Study Guide, Chapter 3:

Project Planning, Section 3.4: Data Privacy and Security, p. 121;

Patient Data: Types, Uses and Hospital Patient Databases;

What is Patient Data and Why Is It Important?;

Chapter 1 - Registrar Playbook

QUESTION 15

As a result of lessons learned, a project manager convenes a meeting to understand the poor quality of the project documentation. During the meeting, project team members provide insights from their perspectives and discussions with group members. Which of the following is the project team doing?

- A. Executing the approved contingency plan
- B. Constructing an Ishikawa diagram to determine the root cause
- C. Using a Pareto chart to prioritize the different causes
- D. Engaging the senior management team in regard to the issue

Correct Answer: B

An Ishikawa diagram, also known as a fishbone diagram, is a tool used to identify and analyze the root causes of a particular problem. CompTIA Project+ references this tool as essential for quality management and problem-solving.

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