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QUESTION 1

A project is experiencing quality issues with the deliverable product. Which of the following tools would be used to identify and prioritize the MOST commonly occurring issues?

A. Scatter diagram

B. Pareto chart

C. Ishikawa diagram

D. Trend analysis

Correct Answer: B

QUESTION 2

A project stakeholder wants to make changes to a project after work on the project has already started. Which of the following should the project manager do FIRST?

A. Assign the request a tracking number and record in change request log

B. Recruit new project team members to expedite the change\\'s completion date

C. Perform an analysis on the requested change submitted by the stakeholder

D. Submit stakeholder\\'s change request to the change control board

Correct Answer: A

QUESTION 3

When looking for solutions, which of the following procurement documents should be used?

A. CDM

B. CCM

C. RFI

D. RFQ

Correct Answer: C

QUESTION 4

Within a corporation, project managers are assigned people based on defined roles and responsibilities. Project resources are temporarily provided to the project but still report the functional managers as well as the project manager. Which of the following styles of management is this also known as?

A. Projectized management

B. Matrix management

C. Functional management

D. SCRUM / agile

Correct Answer: B

QUESTION 5

An organization with a matrix structure typically:

A. shares resources between project and functional teams.

B. has specific levels of authority and supervision.

C. relies on functional structure to manage projects.

D. replaces functional structure with project based teams.

Correct Answer: A

QUESTION 6

A project manager is mapping out a project based upon the dependencies of the project activities. Which of the following would be BEST for this process? (Select TWO).

A. CPM

B. ADM

C. PDM

D. Gantt

E. PERT

Correct Answer: BC

QUESTION 7

In QC testing, the project manager determines that the deliverable is outside of the specification limits. Which of the following processes allowed the project manager to make this determination?

A. Review change log

B. Regression analysis

C. Monitoring work performance

D. Identify variance

Correct Answer: D

QUESTION 8

Which of the following is included in decision oversight?

A. Local, state, and federal laws

B. Change control board, committee consulting

C. Tollgate approval, project phase transition

D. Audit trails, retention, and version control

Correct Answer: B

QUESTION 9

The project manager wants to report to the stakeholders to date project\\\'s cost performance. If the total of completed work to date is $200,000 and the actual cost is $210,000, which of the following is the cost variance?

A. -5%

B. 5%

C. -$10,000

D. $10,000

Correct Answer: C

QUESTION 10

A project manager is reviewing the scope statement of a project. Which of the following project management plan components would define the measureable tasks of the project?

A. Issues log

B. Quality metrics

C. Resource requirements

D. Project schedule

Correct Answer: D

QUESTION 11

Which of the following is the budget amount needed to finish a project?

A. ETC

B. VAC

C. EAC

D. BAC

Correct Answer: A

QUESTION 12

Which of the following MUST be clearly defined in a project charter?

A. Quality

B. Scope

C. Action items

D. WBS

Correct Answer: B

QUESTION 13

Which of the following statements highlights key performance indicators to be documented in the project scope?

A. Efficiency gains will enable five fewer days to provide staff access

B. There will be a reduction in technology costs of one million dollars a year

C. The solution will not include integration with the finance system

D. IT staff will be able to maintain the project after completion

Correct Answer: B

QUESTION 14

A project manager is completing a project schedule network diagram using boxes to represent the project activities that are connected by lines to show their dependencies. Which of the following tools is the project manager using?

A. AOA

B. WBS

C. ADM

D. PDM

Correct Answer: D

QUESTION 15

Which of the following represents a lead that is done in response to project compression?

A. Delaying

B. Crashing

C. Overtime

D. Fast tracking

Correct Answer: D

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