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QUESTION 1

Which two of the following statements are the most accurate with respect to the error handler flow? (Choose Two)

- A. The standard connector error handler flow can help recover from transient errors.
- B. The error handler flow is invoked if the error is not handled elsewhere.
- C. The error handler flow is the recommended way to handle all integration errors.
- D. The standard error handler flow is final and cannot be customized.

Correct Answer: AB

QUESTION 2

A case type retrieves product data from an external system of record.

Select the configuration option that ensures that the product data is current whenever the case is opened.

- A. Configure a Page property and select the Copy data from a data page option to reference the product data
- B. Configure a Page property and select the Manual data option. Use a data transform to reference the product data
- C. Configure a Page property and select the Refer to a data page option to reference the product data
- D. Configure a Single Value property and select the Automatic reference to class instance option to reference the data

Correct Answer: A

QUESTION 3

Which two of the following prerequisites would you choose to create a branch rule for parallel development? (Choose Two)

- A. Give team members access to the team application
- B. Circumstance the original rule
- C. Create a team application
- D. Save a copy of the original rule into the base ruleset

Correct Answer: AC

QUESTION 4

A new system architect asks you how user access to attachments is managed. In your response, you indicate there are two ways to configure attachment access.

Which statement is the best next sentence of your response?

- A. User access can be configured by when rule or case type.
- B. User access can be configured by privilege and/or when rule.
- C. User access can be configured by attachment class.
- D. User access can be configured by circumstancing the attachment category.

Correct Answer: B

QUESTION 5

An error is generated as a connector invokes a remote service. Which of the following could be an example of a transient error?

- A. The request is sent to the wrong system.
- B. The service is running on a system that is temporarily not available.
- C. The returned order total is incorrectly calculated.
- D. The request format is not understood by the service.

Correct Answer: B

QUESTION 6

An open account case captures customer information. Each account can identify one or more customers, which are stored in the page group .Customers. One customer is the primary account holder for the account. To identify the primary account holder, you add an .AccountHolder page property in the case type.

How do you link .AccountHolder to the relevant entry in .Customers without duplicating data on the clipboard?

- A. Configure .AccountHolder to refer to a data page
- B. Configure a data transform to set the account holder
- C. Configure .AccountHolder to point to a keyed data page
- D. Configure .AccountHolder as a reference property

Correct Answer: C

QUESTION 7

A Purchase Order case is instantiated as a child of a Purchase Request case. Select the locking option that allows multiple users to edit the Purchase Order case at the same time.

- A. Enable Default Locking on the Purchase Order case type

- B. Enable Optimistic Locking on the Purchase Request case type
- C. Enable Optimistic Locking on the Purchase Order case type
- D. Enable Default Locking on the Purchase Request case type

Correct Answer: B

QUESTION 8

Match each condition with the correct definition.

Condition	Definition
Security	(A) A When rule returns true the request is queued.
Mapping	(B) Authentication fails when using the service.
Queue When	(C) A valid instance of the service activity cannot be found
Service	(D) Error occurs while transforming incoming data from the request message to the clipboard

- A. Security->(D), Mapping->(B), Queue When->(A), Service->(C)
- B. Security->(B), Mapping->(D), Queue When->(A), Service->(C)
- C. Security->(C), Mapping->(D), Queue When->(A), Service->(B)
- D. Security->(B), Mapping->(A), Queue When->(D), Service->(C)

Correct Answer: B

QUESTION 9

Consider the business use case:

Responses to customer service requests are required within 24 hours of receipt. Due to seasonal fluctuations, response times may be adjusted at the discretion of business managers.

You create a service level agreement (SLA) to monitor response times. Which solution allows adjusting the response times on demand?

- A. Create multiple circumstances of the SLA to account for the seasonal adjustments.
- B. Define the response times using property values that are circumstanced to account for the seasonal adjustments.
- C. Plan a release cycle for updating the SLA for each of the expected seasonal adjustments.

D. Delegate the SLA to the business managers so they can configure seasonal adjustments.

Correct Answer: B

QUESTION 10

You have added a cascading approval step that uses an authority matrix. You have specified a decision table to determine the approvers for each case. You have confirmed that the conditions in the decision table are configured correctly. You test the configuration by entering requests that require multiple approvers. However, the system routes all requests to only one approver. Which of the following actions would you take to correct this issue?

- A. Add an approval level for each approver.
- B. Add a row to the decision table that evaluates the submitter's workgroup manager.
- C. Set the decision table to evaluate all rows.
- D. Specify a page list for the authority matrix.

Correct Answer: C

QUESTION 11

Sourcing a data page directly from a UI control is an example of which pattern?

- A. System of Record (SoR) pattern
- B. Alias pattern
- C. Reference pattern
- D. Snapshot pattern

Correct Answer: C

QUESTION 12

A claims framework contains two rulesets, ClaimsFW and ClaimsFWInt, and an application built on the framework contains two rulesets, Claims and ClaimsInt. Which statement is false if all the rulesets are configured as Application Validation?

- A. Rules in ClaimsFWInt can reference rules in ClaimsFW
- B. Rules in Claims can reference rules in ClaimsFW
- C. Rules in ClaimsInt can reference rules in Claims
- D. Rules in ClaimsFW can reference rules in Claims

Correct Answer: D

QUESTION 13

An agent runs every 300 seconds. You have been asked to update the agent so that it runs every Friday at 12:00 A.M. How do you modify the agent schedule to meet this requirement?

- A. Change the Recurring pattern to Periodic and enter the Interval value.
- B. Keep the Recurring pattern and update the Interval value.
- C. Keep the Periodic pattern. In the Parameters dialog, update the schedule.
- D. Change the Periodic pattern to Recurring. Open the Parameters dialog and update the schedule.

Correct Answer: A

QUESTION 14

You are configuring a drop-down list with a page list property. When the user selects an item in the list, you want to retrieve data associated with the selected item and add the data to the case.

How do you configure the data access for the page list property?

- A. Select the Manual option so the user can add selected data to the page-type property through the UI.
- B. Select the Copy data from a data page option so the selected information can be retrieved using a data page lookup.
- C. Select the Allow use as reference property in activities option so the selected information can be retrieved using an activity.
- D. Select the Refer to a data page option so the selected information can be retrieved using a data page lookup.

Correct Answer: A

QUESTION 15

A health plan application includes a process for surgical procedure requests. Currently, there is an evaluation subprocess in which a physician reviews the diagnosis and enters the recommended procedure and its urgency. The request then advances to a medical director who analyzes the feedback and approves the appropriate procedure. The health care organization has created a new requirement, which states that three physicians can perform the evaluation independently. Only two evaluations are necessary to advance the case to the medical director.

In order to allow the three physicians to review the orders in parallel, how would you configure the process?

- A. Add a Split Join shape, add a list of physicians, and call the surgical procedure request process.
- B. Add a Split For Each shape, add a list of physicians, and call the evaluation process.
- C. Add a Split Join shape, add a list of physicians, and call the evaluation process.
- D. Add a cascading approvals shape that is called by the evaluation subprocess.

Correct Answer: A

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