

PEGAPCSA87V1^{Q&As}

Pega Certified System Architect (PCSA) 87V1

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QUESTION 1

You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source. What other information do you need to configure the external data source?

- A. The name of the database where the source data is stored
- B. The data views using the external data source
- C. A plan for mapping the data and REST response fields
- D. A backup endpoint URL if the configured URL refuses to connect

Correct Answer: C

QUESTION 2

The page .Product contains data retrieved from an external system of record using a data. How do you ensure .Product always contains the most current data from the data page?

- A. Select Refer to a data page on .Product.
- B. Define a reference property that refers to the data page.
- C. Configure .Product to refer to a keyed data page.
- D. Select Copy data from a data page on .Product.

Correct Answer: A

QUESTION 3**HOTSPOT**

In the Answer Area, select the appropriate correspondence configuration for each type of content.

Hot Area:

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Correct Answer:

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

QUESTION 4

You are designing a medical claim case type and have the following requirement: Medical claims must be resolved within 5 days. To meet this requirement you need to set the _____ in the service level to 5 days.

- A. passed deadline
- B. urgency
- C. deadline
- D. goal

Correct Answer: C

QUESTION 5

Which requirement can be implemented through circumstancing?

- A. An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day.
- B. An application sets the default shipping option for orders that exceed USD100 to two- day delivery. Otherwise, the default option is five-day delivery.
- C. An application audits insurance claims that an insurance adjuster values at USD10000 or greater. Otherwise, the claim is approved.
- D. An application routes upgrade requests for US customers to one work queue, and requests for European customers to a different work queue.

Correct Answer: A

QUESTION 6

96.An online retailer allows customers to select a courier service for deliveries. The list of available courier services is drawn from a data type sourced in the Pega database. The Fulfillment department wants to allow local warehouse managers to add courier services to mitigate increases in delivery times and remove courier services that fail to meet delivery metrics.

Which two options are required to allow local warehouse managers to update courier service records in production? (Choose two.)

- A. Create an access group for local warehouse managers.
- B. Delegate the records for the courier service data type.
- C. Define an approval process for adding and removing courier services.
- D. Enable rule checkout for the local warehouse managers

Correct Answer: AB

QUESTION 7

A business architect has developed a new process for a case type. To verify that the UI elements collect the expected result, you want to test the process and the fields.

Which two configuration, when used together, allow you to record a set of interactions and save the test result to verify process functionality? (Choose two.)

- A. Create a unit test for the case type.
- B. Create a scenario tests for the case type.
- C. Add explicit assertions on the UI elements.

D. Add explicit assertions on the Scenario testing landing page.

Correct Answer: CD

QUESTION 8

Which two statements are true about insights? (Choose Two)

- A. Insights transform data queries into sharable visualizations.
- B. Visibility is always shared for insight charts.
- C. You can edit application data directly in an insight.
- D. You can use only preconfigured fields in an insight.

Correct Answer: AB

QUESTION 9

A disrupted transaction case records account information using a page property. Account information is recorded at the time the case is created and does not update when the case is further processed. Account information is stored in an external system and accessed by a data page.

How do you configure the account information page?

- A. Select refer to a data page on the page property
- B. Configure the page property to refer to a keyed data page
- C. Define a reference property that refers to the data page
- D. Select copy from a data page on the page property

Correct Answer: D

QUESTION 10

What is the relationship between pyWorkPage and case data?

- A. pyWorkPage contains only the data entered by users while creating and processing a case.
- B. pyWorkPage contains all the data pages accessed while creating and processing a case.
- C. pyWorkPage contains only the data generated by the system while creating and processing a case.
- D. pyWorkPage contains all the case data generated while creating and processing a case.

Correct Answer: D

QUESTION 11

DRAG DROP

Select each description on the left and drag it to the correct field type on the right.

Select and Place:

<u>Description</u>	<u>Answer Area</u>								
A collection of related values that makes up a single employee record	<table border="1"><thead><tr><th><u>Description</u></th><th><u>Field Type</u></th></tr></thead><tbody><tr><td></td><td>Picklist</td></tr><tr><td></td><td>Field group</td></tr><tr><td></td><td>Field group list</td></tr></tbody></table>	<u>Description</u>	<u>Field Type</u>		Picklist		Field group		Field group list
<u>Description</u>	<u>Field Type</u>								
	Picklist								
	Field group								
	Field group list								
A collection of applicable discount codes									
A collection of unique shipping addresses associated with a customer account									

Correct Answer:

<u>Description</u>	<u>Answer Area</u>								
	<table border="1"><thead><tr><th><u>Description</u></th><th><u>Field Type</u></th></tr></thead><tbody><tr><td>A collection of applicable discount codes</td><td>Picklist</td></tr><tr><td>A collection of related values that makes up a single employee record</td><td>Field group</td></tr><tr><td>A collection of unique shipping addresses associated with a customer account</td><td>Field group list</td></tr></tbody></table>	<u>Description</u>	<u>Field Type</u>	A collection of applicable discount codes	Picklist	A collection of related values that makes up a single employee record	Field group	A collection of unique shipping addresses associated with a customer account	Field group list
<u>Description</u>	<u>Field Type</u>								
A collection of applicable discount codes	Picklist								
A collection of related values that makes up a single employee record	Field group								
A collection of unique shipping addresses associated with a customer account	Field group list								

QUESTION 12

In a Credit Card Payment case type, you want to set the payment amount to the minimum amount due when a user creates a case. How do you set the payment amount?

- A. Configure the pySetFieldDefaults data transform to set the default value.
- B. Configure a field validation on the payment amount.
- C. Configure the payment amount field to reference the minimum amount due.
- D. Configure the payment amount as a calculated field.

Correct Answer: A

QUESTION 13

A process routes loan requests to a specific loan officer based on the type of loan.

If the loan is a mortgage, it is routed to Adam Ross. If the loan is for an automobile, it is routed to Julia Samuels. If the loan is an equity line, the case is routed to Don Smith.

How do you configure a router to ensure that case advances to the correct loan officer?

- A. Route the case to a worklist using a skilled router.
- B. Route the case to a work queue using a *When* condition.
- C. Route the case to a work queue using a skilled router.
- D. Route the case to a worklist using a *When* condition.

Correct Answer: C

QUESTION 14

HOTSPOT

In the Answer Area, identify the type of data measured in each report.

Hot Area:

Report	Business Data	Process Data
Number of customer support cases handled per month	<input type="radio"/>	<input type="radio"/>
Profit margin by types of goods sold monthly	<input type="radio"/>	<input type="radio"/>
Sales training investment versus annual revenue	<input type="radio"/>	<input type="radio"/>
Average number of days for customer deliveries	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Report	Business Data	Process Data
Number of customer support cases handled per month	<input type="radio"/>	<input checked="" type="radio"/>
Profit margin by types of goods sold monthly	<input checked="" type="radio"/>	<input type="radio"/>
Sales training investment versus annual revenue	<input checked="" type="radio"/>	<input type="radio"/>
Average number of days for customer deliveries	<input type="radio"/>	<input checked="" type="radio"/>

QUESTION 15

In processing a parent case P-I, two child cases C-I and C-2 are created. Which of the following statements is correct about the processing of P-I, C-I, and C-2?

- A. P-I must be resolved before either C-1 or C-2 can be resolved.
- B. Either C-1 or C-2 must be resolved before P-I can be resolved.
- C. C-1 must be resolved before C-2 can be resolved.
- D. Both C-1 and C-2 must be resolved before P-I can be resolved.

Correct Answer: D

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