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QUESTION 1

XYZ Corp users are experiencing delays in the application that you suspect is related to the database.

Which two options do you recommend to isolate the issue? (Choose Two)

A. Write Pega logs to the database server.

B. Investigate when the database is used most heavily.

C. Lower query-time-related alert thresholds.

D. Increase the threshold for blob-size alerts.

Correct Answer: BC

QUESTION 2

The SLA and the customer\\'s system administrator are reviewing scenarios that do not require an application server restart. Select three scenarios from this list. (choose three)

A. When deploying rule only hotflxes

B. When changing the prweb web.xml file

C. When changing the system name

D. When the deploying new rules

E. When the prlogging.xml file is modified

Correct Answer: ADE

QUESTION 3

XYZ Corporation wants to ensure that every attempt by a developer to check a rule into a certain ruleset version is reviewed before that rule is allowed to be checked in. The rule should be automatically sent back to the developer without being checked in if all warnings are not justified and the fields on the history tab are not complete.

How do you address this requirement?

A. Prior to the first assignment in the ApproveRuleCheckin flow, add a decision shape where one output connector is equivalent to the submitting the SendBack flow action.

B. Implement a CheckForCustomWarnings activity for each rule included in the requirement. The activity issues a warning whenever the requirement\\'s history tab criteria are not met.

C. Override the FindReviewers decision tree to invoke a when rule that evaluates the criteria, if the when rule returns true, the decision tree returns SendBack.

D. Override the SendBack Flow Action adding a pre-ctivity that transfers the assignment to the create operator if the

rule\\'s criteria are not met.

Correct Answer: A

QUESTION 4

You manage a 30-person development team with members located across the globe.

Which Pega Cloud environment best supports the needs of your team?

A. Large sandbox

B. Standard sandbox

C. Large development instance

D. Preproduction instance

Correct Answer: C

QUESTION 5

While configuring GetNextWork, overriding the System Settings rule

GetNextWork__WorkBasketUrgencyThreshold imposes a minimum cutoff value for assignment urgency.

Which statement accurately depicts the system behavior when the GetNextWork_WorkBaseketUrgencyThreshold setting is overridden?

A. The override ignores other criteria in GetNextWork.

B. The override causes the application to revisit workbaskets for assignments with lower urgency.

C. The override causes a search of only those assignments with the urgency higher than the threshold value.

D. The override causes a search of all assignments in a work queue that equal or exceed the set urgency threshold.

Correct Answer: D

QUESTION 6

XYZ Corporation would like a report that shows the number of employees who have been with the company more than 20 years, between 15 and 20 years, between 10 and 15 years, between 5 and 10 years, and less than 5 years. How do you implement this report using Pega?

A. Use a SQL Function.

B. Use a listView with a custom getContent Activity.

C. Use a correlated subreport.

D. Use a Connect-SQL rule.

Correct Answer: C

QUESTION 7

Select two ways for queuing an item for a queue processor. (Choose Two.)

A. Use the Queue-for-processing method

B. Use Utility smart shape

C. Use Run in Background smart shape

D. Use the Queue for -agent method

Correct Answer: AC

QUESTION 8

An end user of the application experienced a browser crash while working on a highly available system. Crash recovery is enabled. Does the user to be reauthenticated?

A. Yes, if the user is directed to the same node.

B. No, if the user is directed to a different node.

C. Yes, If the authentication cookie was lost.

D. No, if the authentication cookie was lost

Correct Answer: C

QUESTION 9

The BigCo quoting application is currently on-premise. BigCo plans to move the application to Pega Cloud. What factor do you need to consider for environment setup?

A. Network security configuration

B. Database access configuration

C. System management application configuration

D. Log file access configuration

Correct Answer: D

QUESTION 10

An application contains cases which transition though different statuses throughout their life cycle which typ.ca, months. Design a reporting strategy to display the number of cases by status at the end of each month for a 12 month period.

A. Configure an agent to record monthly case status in a separate table and report on that table.

B. Configure an activity to generate the data in the clipboard and report using a custom section.

C. Configure a summary report that leverages sub reports for each month.

D. Configure a Declare index to record case data to a separate table.

Correct Answer: A

QUESTION 11

You need to create custom workspaces for the manager and for the Customer service representative (CSR), Also, you are asked to display some properties in custom formats that arc not supported by Pega. Which approach satisfies these requirements?

A. Each access group can use separate portals, harnesses, and sections. Use Specialty Components and use XML to pass data.

B. Level age the Case Manager and Case Worker as reference points to create new portals, if required. Use Special Components and use JSON to pass data.

C. Create different harnesses for each user\'s workspace. New portal rules are not needed. Define Specialty Components and use JSON to pass data.

D. Identify the functionality required for each portal. Customize the portal either by modifying the section or harness. Use Specialty Components and use XML to pass data.

Correct Answer: C

QUESTION 12

BigCo receives complaints from existing customers and new prospects that BigCo representatives contact them with irrelevant offers and products. Which two Pega solutions do you suggest to help solve this problem? (Choose Two)

A. Pega Marketing

B. Pega Customer Service

C. Robotic Process Automation

D. Customer Decision Hub

Correct Answer: AD

QUESTION 13

Ar.mo Corporation is designing an Order Fulfillment application built on an Inventory application. Both applications reuse a section that displays Part details. Where do you configure the PartOetails section?

A. In an Inventory ruleset within the Inventory application\\\'s work pool class

B. In an Order Fulfillment luleset within the Order Fulfillment application\\\'s Parts data class

C. In an Enterprise ruleset within the Inventory application\\\'s Paits data class

D. In an Order Fulfillment ruleset within the Order Fulfillment application\\\'s work pool class

Correct Answer: C

QUESTION 14

A call center uses Pega Customer Service. Where does Pega Customer Service fit into the enterprise architecture?

A. Pega Customer Set vice is the customer and account enterprise service bus.

B. Pega Customer Service is the customer interaction system of record.

C. Pega Customer Service is the billing and reporting system of record.

D. Pega Customer Service is the new customer onboarding system.

Correct Answer: A

QUESTION 15

A Pega application locally stores the same set of codes defined by and used within an external system of record. The Page application does not locally store the labels associated to these codes. During case processing, the displayed labels for this set of codes are sourced from the external system of record. On any given day, the label associated to a code may change. You are asked to implement a report definition that displays the current label associated to each code whenever the report is run.

How do you design a Pega application to meet this requirement?

A. Develop a SQL function that calls a stored procedure to retrieve the currently associated level for each code.

B. Persist the most recently retrieved labels for each code in a local table. Join to that table when running the report.

C. Query the distinct codes that the report would display. Develop an interface to retrieve the associated labels In bulk.

D. Display report definition rows using a custom section. Use a Keyed-access Data Page to source label values.

Correct Answer: A

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