

PEGAPCBA87V1^{Q&As}

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QUESTION 1

Which two of the following use cases do you implement by using one or more calculated fields? (Choose two.)

A. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.

B. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.

C. An accountant wants to list the largest order for the last month, for each customer account.

D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Correct Answer: AB

Calculated fields are fields that derive their values from other fields or expressions. You can use calculated fields to implement use cases that require calculations based on user inputs or data sources, such as estimating costs, quoting prices,

computing discounts, etc. For example, you can create a calculated field that multiplies the labor hours by the hourly rate to estimate the labor cost for painting a banquet hall, or a calculated field that adds up the premiums for different

coverage options to quote the cost of an insurance policy.

References:

<https://community.pega.com/knowledgebase/articles/user-interface/86/creating-calculated-fields>

QUESTION 2

DRAG DROP

Drag each Pega Express delivery phase on the left to the matching task on the right.

Select and Place:

Phase	Answer Area	Task
Adopt	Phase	Task
		Get ready to start your project
Prepare		Complete the user adoption plan
Discover		Include business users in testing
Build		Establish governance

Correct Answer:

Phase	Answer Area	Task
	Phase	
	Discover	Get ready to start your project
	Adopt	Complete the user adoption plan
	Build	Include business users in testing
	Prepare	Establish governance

QUESTION 3

You are configuring an accident claim case for an automobile insurance company with two child cases as illustrated.



The requirement changes to allow the parent case to continue before the child cases resolve. How do you configure the Wait steps for this requirement?

- A. Configure the Wait step to continue the parent case when the child cases reaches audit or approval.
- B. Configure the Wait step to continue the parent case when the child cases reach the payment pending review status.
- C. Configure the Wait step so that only one child case must resolve before the parent case can continue.
- D. Configure the Wait step so users can choose to continue the parent case process regardless of child case status.

Correct Answer: B

it allows the parent case to continue before the child cases resolve, as per the requirement. The Wait step can be configured to resume the parent case when a specific status is reached in the child cases, such as payment pending review.

This way, the parent case does not have to wait for the child cases to be fully resolved.

References: <https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1> (Module 5: Case Hierarchy)

QUESTION 4

A requirement for a hotel reservation case type states that as customers change their room selection, the total cost of the reservation updates accordingly.

How do you satisfy this requirement?

- A. Configure a calculation for the total cost held.

- B. Configure a validate condition for the total cost field.
- C. Configure a field group list for all the room types.
- D. Configure a when condition for the total cost field.

Correct Answer: A

To satisfy this requirement, you need to configure a calculation for the total cost field. A calculation is a type of validation that derives the value of a field from an expression or a formula. You can configure a calculation for the total cost field that multiplies the room rate by the number of nights and updates the value whenever the room selection changes.

References:

<https://community.pega.com/knowledgebase/articles/user-interface/86/configuring-calculations>

QUESTION 5

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary.

Which configuration displays the Select hotel amenities section only if a user selects the Add amenities check box?

- A. A visibility condition (when rule) applied to the Select hotel amenities section
- B. A required condition (when rule) applied to the Add amenities check box
- C. A disable condition (when rule) applied to the Add amenities check box
- D. A disable condition (when rule) applied to the Select hotel amenities section

Correct Answer: A

To display the Select hotel amenities section only if a user selects the Add amenities check box, you need to apply a visibility condition (when rule) to the section. The when rule can check whether the Add amenities check box is selected or

not, and show or hide the section accordingly. The other options are either incorrect or irrelevant for this requirement.

References:

<https://docs-previous.pega.com/user-interface/87/controlling-visibility-ui-elements>

QUESTION 6

Sales managers must be able to approve sales quote proposals by email and from a mobile device.

How do you implement this requirement?

- A. Add an Approve/Reject step and enable email and mobile approval.
- B. Add an Approve/Reject step and a Send Email step.

- C. Add an Approve/Reject step with mobile approval enabled and a Send Email step.
- D. Add an Approve/Reject step and enable email notifications on the case type.

Correct Answer: A

To enable sales managers to approve sales quote proposals by email and from a mobile device, you need to add an Approve/Reject step to the case life cycle and enable email and mobile approval. This option allows sales managers to approve or reject the proposal by replying to an email message or by using a mobile app. The other options are either incorrect or irrelevant for this requirement. References: <https://docs-previous.pega.com/case-management/87/approving-rejecting-cases-email> <https://docs-previous.pega.com/case-management/87/approving-rejecting-cases-mobile-devices>

QUESTION 7

What two visualizations can you use to present insight data on the Explore Data landing page? (Choose two.)

- A. List
- B. CSV file
- C. Exportable data page
- D. Interactive chart

Correct Answer: AD

You can use a list or an interactive chart to present insight data on the Explore Data landing page. A list displays the data in a tabular format, while an interactive chart displays the data in a graphical format, such as a pie chart or a bar chart.

You can also filter, sort, group, and drill down the data in both types of visualizations. References:

<https://community.pega.com/knowledgebase/articles/reporting/86/viewing-insights-explore-data-landing-page>

QUESTION 8

Which configuration informs a user by email when an assignment is added to the user's worklist?

- A. Configure a service level to send a notification to the assigned user.
- B. Add a Send Notification step to the process after the assignment to notify the assigned user.
- C. Add a Send Email step to the process before the assignment to notify the assigned user.
- D. Configure the case type to send assignment notifications to assigned users.

Correct Answer: D

To inform a user by email when an assignment is added to the user's worklist, you need to configure the case type to send assignment notifications to assigned users. This option enables email notifications for all assignments in the case type. The other options are either incorrect or irrelevant for this requirement. References: <https://docs-previous.pega.com/case-management/87/sending-email-notifications>

QUESTION 9

Which two situations require a data type? (Choose Two)

- A. A Currency drop-down is populated with values from an external system of record.
- B. Patient medical history is accessed from and written to an external system of record.
- C. A Work preference picklist is populated with two values: Full time and Part time.
- D. A Date of account creation field is set to a default value of the current date.

Correct Answer: BC

These two situations require a data type. A data type is a reusable component that defines the structure and behavior of a set of data in your application. You can use data types to access and write data from and to external systems of

record, such as databases or web services. You can also use data types to populate fields with values from your application data, such as drop-down lists or radio buttons.

References:

<https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/creating-data-types>

QUESTION 10

During a promotional period, customers who agree to receive emails get a discount based on their order total.

1.

If the order total is greater than USD100, USD10 is deducted from the order.

2.

If the order total is greater than USD150, USD25 is deducted from the order.

3.

If the order total is greater than USD200, USD50 is deducted from the order.

How do you configure the Promotional discount field?

- A. Create a calculated currency field that uses a custom expression.
- B. Create a query field that references a promotional discount data page.
- C. Create a data reference field that references a promotional discount data page.
- D. Create a calculated currency field that uses a decision table.

Correct Answer: D

To configure the Promotional discount field, you need to create a calculated currency field that uses a decision table. A

calculated field sets its value based on one or more input fields by using functions or custom calculations. A decision table is a type of calculation that defines multiple conditions and outcomes in a tabular format. In this case, you can use a decision table to define the different order total ranges and their corresponding discount amounts. The other options are either incorrect or irrelevant for this requirement. References: <https://academy.pega.com/topic/calculated-values/v1>
<https://docs-previous.pega.com/decision-management/87/decision-tables>

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