

# OG0-061<sup>Q&As</sup>

IT4IT Part 1 Exam

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**QUESTION 1**

Which of the following is an objective of the Strategy to Portfolio (S2P) value stream?

- A. Contributing to business strategy and planning, enabling IT alignment with business plans
- B. Defining the context and end-to-end set of activities necessary to establish requirements and deliver new IT services
- C. Defining the capabilities and business processes necessary for Project Management governance
- D. Providing a new architectural framework that holistically describes all of the major activities of modern IT delivery

Correct Answer: A

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap05.html>

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**QUESTION 2**

What is a benefit of implementing the Request to Fulfill value stream?

- A. Ensuring that the service delivered actually performs as requested
- B. Improved communication with business stakeholders through roadmaps
- C. Improving the speed at which issues with a business service are identified
- D. Increased cost optimization by cancelling subscriptions that are no longer used

Correct Answer: A

Reference: <https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/>

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**QUESTION 3**

Which of the following is a Key Performance Indicator of the Request to Fulfill value stream?

- A. The percentage reduction in the network required for new or changed services
- B. Self-Service: Increased success rate for user self-fix
- C. Satisfied customers per service/application
- D. Arrival and departure rate of service requests

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap07.html> (7.3)

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**QUESTION 4**

What is an objective of the Detect to Correct value stream?

- A. To build a culture of collaboration between IT operations and IT development
- B. To manage an inviting consumption experience to acquire services, goods, knowledge, and support
- C. To track the service usage and control the chargeback contract
- D. To provide an overview of the business of IT operations and the services delivered

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap08.html>

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## QUESTION 5

What data object is associated with the Engagement Experience Portal?

- A. Shopping Cart
- B. Service Catalog Entry
- C. User Profile
- D. Offer

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap07.html>

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## QUESTION 6

What concept does the Reference Architecture Level 2 introduce that is not included in Level 1?

- A. Data flow between functional components
- B. The concept of Essential Attributes of data objects
- C. The concept of an event bus for the IT service backbone
- D. A formal notation

Correct Answer: A

Reference: [https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#\\_Toc473282473](https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282473) (4.2.4)

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## QUESTION 7

Which of the following statements best describes the Level 2 class model?

- A. It is another name for the System of Record Fabric

- B. It is vendor-specific
- C. It is an expansion of the Level 1 class model
- D. It defines the relationship between Capability Discipline and Functional Component as part of the normative requirements

Correct Answer: C

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

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## QUESTION 8

What functional component aggregates Catalog Composition items and external supplier catalogs into consumable Offers?

- A. Offer Consumption
- B. Fulfillment Execution
- C. Catalog Composition
- D. Offer Management

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap07.html>

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## QUESTION 9

Which of the following best describes The Open Group IT4IT Reference Architecture?

- A. A policy framework for IT governance
- B. A supply chain management model
- C. A technical interoperability standard
- D. A standard for managing the business of IT

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

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## QUESTION 10

Which of the following are Key Performance Indicators of the Requirement to Deploy (R2D) value stream?

- A. Reduction of change-related outages, reduction of emergency changes, reduction of unplanned change
- B. The investment in each service is quantified in the service portfolio; software license percentage is use

C. Increase automatically remediated Events; increase the percentage of Events correlated to a business service

D. The percentage of automated tests; arrival and departure rate for work

Correct Answer: B

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