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IT4IT Part 1 Exam

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QUESTION 1

Which model consists of the set of essential building blocks that create or consume data objects, together with their relationships?

- A. The Information Model
- B. The Functional Model
- C. The Service Model
- D. The Integration Model

Correct Answer: B

Reference: <https://books.google.com.pk/books?id=IOoCDQAAQBAJandpg=PA40andlpg=PA40anddq=IT4IT+model+consists+of+the+set+of+essential+building+blocks+that+create+or+consume+data+objects,+together+with+their+relationshipsandsource=blandots=KwfVdFsAN9andsig=ACfU3U3ifZhRJobCmXbVo0rnuZ1deNHKQandhl=enandsa=Xandved=2ahUKEwjJvMra3OjkAhWNxYUKHW1yDo8Q6AEwA3oECAkQAQ#v=onepageandq=IT4IT%20model%20consists%20of%20the%20set%20of%20essential%20building%20blocks%20that%20create%20or%20consume%20data%20objects%2C%20together%20with%20their%20relationshipsandf=false>

QUESTION 2

What concept does the Reference Architecture Level 2 introduce that is not included in Level 1?

- A. Data flow between functional components
- B. The concept of Essential Attributes of data objects
- C. The concept of an event bus for the IT service backbone
- D. A formal notation

Correct Answer: A

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282473 (4.2.4)

QUESTION 3

Complete the sentence. According to the IT4IT Reference Architecture, the IT value chain is _____.

- A. an economic framework describing how businesses produce value
- B. the IT service lifecycle as represented by its data objects and how they flow across IT management systems
- C. the set of functional components used by every IT department, supporting the IT service backbone
- D. the series of value-adding activities that every IT department should perform

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap03.html>

QUESTION 4

What is the difference between primary and supporting activities in the IT Value Chain?

- A. Primary activities are core for the overall business operating model, while the activities of the IT value chain are a supporting activity
- B. Primary activities focus on the early stages of the IT lifecycle, while supporting activities focus on the later stages
- C. Primary activities are core and vital to the IT function, while supporting activities help ensure its efficiency and effectiveness
- D. Primary activities focus on systems design and construction; supporting activities include planning and operations management

Correct Answer: C

QUESTION 5

Complete the sentence. Abstraction Levels 1 and 2 of the IT4IT Reference Architecture are known as _____.

- A. Conceptual Service Design and Logical Service Design
- B. End-to-End Overview and Value Stream Documentation
- C. Computation-Independent Architecture and Platform-Independent Architecture
- D. End-to-End Overview and Solution Architecture

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

QUESTION 6

What key data object is associated with the Project functional component?

- A. IT Initiative
- B. Portfolio Backlog Item
- C. Conceptual Service
- D. Scope Agreement

Correct Answer: D

QUESTION 7

Which of the following statements best describes the Level 2 class model?

- A. It is another name for the System of Record Fabric
- B. It is vendor-specific
- C. It is an expansion of the Level 1 class model
- D. It defines the relationship between Capability Discipline and Functional Component as part of the normative requirements

Correct Answer: C

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

QUESTION 8

What is an objective of the Detect to Correct value stream?

- A. To build a culture of collaboration between IT operations and IT development
- B. To manage an inviting consumption experience to acquire services, goods, knowledge, and support
- C. To track the service usage and control the chargeback contract
- D. To provide an overview of the business of IT operations and the services delivered

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap08.html>

QUESTION 9

What are functional components?

- A. They are inputs to the IT4IT value streams, and pass through a hierarchy of data objects via state changes across the service backbone
- B. They are the primary means for understanding business requirements as they are expressed to the Strategy to Portfolio value stream
- C. They represent the output of the Requirement to Deploy value stream
- D. They are the smallest standalone technology units that are useful to IT service provider

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282448

QUESTION 10

What is a benefit of implementing the Request to Fulfill value stream?

- A. Ensuring that the service delivered actually performs as requested
- B. Improved communication with business stakeholders through roadmaps
- C. Improving the speed at which issues with a business service are identified
- D. Increased cost optimization by cancelling subscriptions that are no longer used

Correct Answer: A

Reference: <https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/>

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