

MS-721^{Q&As}

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QUESTION 1

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration.

You need to create the resource account for the auto attendant

What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

Correct Answer: A

QUESTION 2

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that you have phone numbers that you can assign to the users.

Solution: From the Microsoft Teams admin center, you place a new order for user numbers.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 3

You are selecting devices for use in conference rooms. The conference rooms must support two front of room displays. Which two types of devices meet the requirements? Each correct answer presents a complete solution.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams displays

- C. Microsoft Teams audio conference phones
- D. Microsoft Teams Rooms on Windows
- E. Microsoft Surface Hub 2S

Correct Answer: AD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

QUESTION 4

You have a Microsoft Lync Server 2013 deployment.

Some users use Enterprise Voice.

You plan to migrate to Microsoft Teams.

You need to design a migration solution. The solution must minimize the impact on end users during the migration.

What should you include in the solution?

- A. Migrate all users directly from Lync Server 2013 to Teams.
- B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019, and then migrate the Enterprise Voice users to Teams.
- C. Migrate all other users directly from Lync Server 2013 to Teams.
- D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

Correct Answer: D

QUESTION 5

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911. What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

Correct Answer: C

QUESTION 6

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country.

The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country.

What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

QUESTION 7

You have a Microsoft Teams deployment and an existing telephony solution that provides PSTN capability to on-premises third-party PBX systems in two separate locations. You need to implement a redundant PSTN solution for Microsoft

Teams Phone. The solution must use the existing telephony carrier services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution.

- A. highly available Session Border Controllers (SBCs)
- B. calling policies
- C. PSTN usages
- D. voice routing policies
- E. tenant dial plans

Correct Answer: ACD

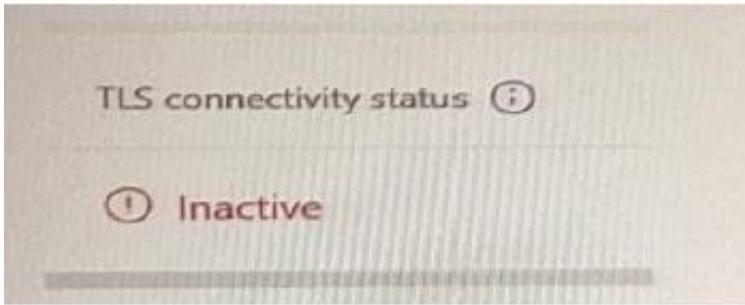
Reference: <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

QUESTION 8

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067. You cannot place calls and receive an error message in the Microsoft Teams

admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. The firewall blocks traffic on port 5067
- B. Location-Based Routing is enabled for the SBC.
- C. Calling plan licenses are not assigned to users.
- D. The SIP options are disabled.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sipoptions-tls-certificate-issues>

QUESTION 9

Your company uses a third-party ticketing system.

You need to send an alert to the ticketing system when an IP phone goes offline.

What should you do?

- A. Add a webhook.
- B. Create a live events policy.
- C. Add a channel alert.
- D. Add a configuration profile for the IP phones.

Correct Answer: A

QUESTION 10

You are deploying Microsoft Teams Calling Plans.

You port all phone numbers to Microsoft Teams Phone as shown in the exhibit (Click the Exhibit tab.)

Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can assign, unassign, and release phone numbers for people or for services, like audio conferencing, auto attendants, or call queues. [Learn more](#)

Numbers		Order history			
+ Add ↓ Port ✎ Edit 📞 Release					
✓	Phone number	Number Provider	Location	Number usages ⓘ	Number type ⓘ
	+1 234 555 5331	Microsoft	Akron, United States	User	
	+1 234 555 5332	Microsoft	Akron, United States	User	
	+1 234 555 5333	Microsoft	Akron, United States	User	
✓	+1 234 555 5334	Microsoft	Akron, United States	User	
	+1 234 555 5335	Microsoft	Akron, United States	User	

You need to assign the number +1-234-555-5334 to an auto attendant. What should you do first?

- A. Get an auto attendant toll number.
- B. Assign the number to the resource account of the auto attendant.
- C. Open a Microsoft support case to initiate an inventory type change.
- D. Create a port order for a user number.

Correct Answer: D

QUESTION 11

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed.

What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

QUESTION 12

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app.

What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

Correct Answer: D

Reference: <https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

QUESTION 13

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.

When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run `New-CsTeamsNetworkRoamingPolicy` and set the `-AllowiPvideo` parameter to `$False`.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 14

DRAG DROP

You need to migrate a Vancouver facility user named `jsmith` from Skype for Business Server to Teams.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Run the following command.

```
Move-CsUser -Identity  
jsmith@contoso.com -Target  
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy  
-identity jsmith@contoso.com  
-PolicyName Vancouver
```

Assign the Microsoft 365 Phone
System license to jsmith.



Run the following command.

```
Set-CsOnlineUser  
-EnableEnterpriseVoice $true  
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio
Conferencing license to jsmith.

Correct Answer:

Actions

Run the following command.

```
Set-CsOnlineUser  
-EnableEnterpriseVoice $true  
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.

Answer Area

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Move-CsUser -Identity  
jsmith@contoso.com -Target  
sipfed.online.lync.com
```

Run the following command.

```
Grant-CsOnlineVoiceRoutingPolicy  
-identity jsmith@contoso.com  
-PolicyName Vancouver
```

QUESTION 15

Your company has a Microsoft Teams Phone deployment that uses Direct Routing.

A user named User1 reports that she cannot make calls because the dial pad is missing in Teams.

You run the Get-CsOnlineUser cmdlet and receive the output shown in the exhibit (Click the Exhibit tab.)

```
AssignedPlan : {MCOEV, MCOProfessional, Teams, TEAMS_ADVCOMMS...}
InterpretedUserType : PureOnlineTeamsOnlyUser
DirSyncEnabled : False
OnPremHostingProvider :
OnPremOptionFlags :
OnPremEnterpriseVoiceEnabled :
OnPremSIPEnabled :
OnPremSipAddress :
OnPremLineURI :
MCOValidationErrors : {}
UserPrincipalName : user1@tailspintoys.com
HostedVoiceMail : True
EnterpriseVoiceEnabled : False
OnPremLineURIManuallySet : False
LineURI :
SipAddress : sip:user1@tailspintoys.com
Enabled : True
VoicePolicy : HybridVoice
TeamsUpgradeEffectiveMode : TeamsOnly
TeamsUpgradeNotificationsEnabled : False
TeamsUpgradePolicy : UpgradeToTeams
HostedVoicemailPolicy : BusinessVoice
OnlineVoiceRoutingPolicy :
HostingProvider : sipfed.online.lync.com
IsByPassValidation : True
IsValid : True
```

Which three actions should you perform to ensure that the dial pad appears in the Teams client?

- A. Assign a Microsoft Teams Phone Standard license to User1.
- B. Run the `Grant-CsOnlineVoiceRogtinfPolicy` cmdlet
- C. Run the `set-csPhoneNumberAssignment` cmdlet and specify the `-PhonNumber` parameter.
- D. Run the `set-CsUsre` cmdlet and specify the `-LineURI` parameter.
- E. Run the `set-csuser` cmdlet and set the `-enterprisevoiceenabled` parameter to `$True`.

Correct Answer: ABE

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