

# MS-203<sup>Q&As</sup>

Microsoft 365 Messaging

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**QUESTION 1**

You have a Microsoft Exchange Online tenant that contains a user named User1.

User1 reports that an email message marked as high priority was undelivered.

You need to trace the email messages sent by User1 during the last 15 days. The solution must include the DeliveryPriority property of the messages.

Which report should you use?

- A. Outbound messages
- B. Summary
- C. Enhanced summary
- D. Extended

Correct Answer: C

Enhanced summary reports

Available (completed) Enhanced summary reports are available in the Downloadable reports section at the beginning message trace. The following information is available in the report:

\*

Delivery\_priority\*: Whether the message was sent with High, Low, or Normal priority.

\* origin\_timestamp\*: The date and time when the message was initially received by the service, using the configured UTC time zone.

\*

sender\_address: The sender's email address (alias@domain).

Etc.

Incorrect:

Not A: The Outbound messages report displays information about email leaving your organization to the internet and over connectors.

Not B: The summary report contains the following information:

Date: The date and time at which the message was received by the service, using the configured UTC time zone.

Sender: The email address of the sender (alias@domain).

Recipient: The email address of the recipient or recipients. For a message sent to multiple recipients, there's one line per recipient. If the recipient is a distribution group, dynamic distribution group, or mail-enabled security group, the group will

be the first recipient, and then each member of the group is on a separate line.

Subject: The first 256 characters of the message\\'s Subject: field.

Status: These values are described in the Delivery status section.

Reference: <https://docs.microsoft.com/en-us/exchange/monitoring/trace-an-email-message/message-trace-modern-eac>

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## QUESTION 2

You have a hybrid deployment that contains a Microsoft Exchange Online tenant and an on-premises Exchange Server 2019 server named Server1.

Server1 uses a certificate from a third-party certification authority (CA). The certificate is enabled for the SMTP service.

You replace the certificate with a new certificate.

You discover that delivery fails for all email messages sent from Server1 to your Microsoft 365 tenant.

You receive the following error message for all the queued email messages: "450 4.4.101 Proxy session setup failed on Frontend with 451 4.4.0 Primary target IP address responded with 451 5.7.3 STARTTLS is required to send mail."

You need to ensure that the messages are delivered successfully from Server1 to the Microsoft 365 tenant.

What should you do?

- A. From Server1, enable a self-signed certificate for the SMTP service.
- B. From Server1, enable the new certificate for the IMAP4 service.
- C. From Server1, run the iisreset command.
- D. Run the Exchange Hybrid Configuration wizard.

Correct Answer: A

Resolution

Make sure that the new certificate is enabled for SMTP. If it\\'s not, run the following command to enable the SMTP service on the newly installed certificate.

PowerShell

Enable-ExchangeCertificate -services SMTP

Note: Symptoms

After you install a new Exchange certificate in an Exchange Server hybrid environment, you experience the following symptoms:

You cannot receive mail from the Internet or from Microsoft 365 when you use Transport Layer Security (TLS).

If you use Telnet (for example, telnet localhost 25) to examine Simple Mail Transfer Protocol (SMTP) communications, you notice that the STARTTLS command is missing.

If you examine the Application log in Event Viewer, you see an event entry that resembles the following:

Log Name: Application

Source: MSExchangeFrontEndTransport

Date: MM/DD/YYYY 0:00:00 AM

Event ID: 12014

Task Category: TransportService

Level: Error

Keywords: Classic

User: N/A

Computer: .contoso.com

Description:

Microsoft Exchange could not find a certificate that contains the domain name *CN=Certificate Name, OU=, O=Certificate Provider, C=US*~~*CN=mail.contoso.com, OU=IT, O=contoso, L=location, S=location, C=US in the personal store on the local computer.*~~

*The check connectivity test to the on-premises server fails, and you receive the following error message:*

*450 4.4.101 Proxy session setup failed on Frontend with \\'451 4.4.0 Primary target IP address responded with "451 5.7.3 STARTTLS is required to send mail." Attempted failover to alternate host, but that did not succeed. Either there are no*

*alternate hosts, or delivery failed to all alternate hosts. The last endpoint attempted was \\'.*

Cause

*This issue occurs if the `TlsCertificateName` property of the hybrid server\\'s receive connector contains incorrect certificate information after a new Exchange certificate is installed and old certificate that is used for hybrid mail flow is removed.*

*Reference: <https://learn.microsoft.com/en-us/exchange/troubleshoot/email-delivery/cannot-receive-mail-with-new-certificate>*

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### QUESTION 3

You have a Microsoft 365 environment that contains 1,000 mailboxes.

You need to ensure that only an administrator named Admin1 can use the Exchange Management Shell to manage

What should you do?

- A. Create a conditional access policy and apply the policy to all users.
- B. For all users, run the `set-user cmdlet` and specify the `-RemotePowershellEnabled` parameter.
- C. Create a conditional access policy and apply the policy to Admin1.

*D. For Admin1, run the set-user cmdlet and specify the -RemotePowerShellEnabled parameter.*

Correct Answer: A

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## QUESTION 4

*You have a Microsoft 365 subscription that uses Microsoft Exchange Online and Microsoft Teams. Teams has a private team named Sales. Sales has a primary email address of sales@contoso.com.*

*From the Microsoft Teams admin center, you rename the Sales team as WWSales.*

*External users report delivery errors when they send email to wwsales@contoso.com. Messages sent to sales@contoso.com are delivered successfully.*

*You need to ensure that external messages can be sent to both email addresses.*

*What should you do?*

- A. From the Microsoft Teams admin center, change the Privacy setting of WWSales to Public.*
- B. From the Exchange admin center, modify the primary email address of the WWSales team.*
- C. From the Exchange admin center, add an alias to the WWSales team.*
- D. From the Microsoft Teams client, get an email address for the General channel of WWSales.*

Correct Answer: C

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## QUESTION 5

### HOTSPOT

*Use the drop-down menus to select the answer choice that complete each statement based on the information presented in the Exchange Online Connector exhibit.*

*NOTE: Each correct selection is worth one point. Hot Area:*

## Actions

From the on-premises Active Directory Recycle Bin, recover the user account

Run the New-MailboxRestoreRequest cmdlet

Assign a Microsoft 365 license to User1

From the on-premises Active Directory domain, create a new user named User1

Run the New-Mailbox -InactiveMailbox cmdlet

Run the Restore-MsolUser cmdlet

Force a synchronization from Azure AD Connect

## Answer Area



Correct Answer:

## Actions

Run the New-MailboxRestoreRequest cmdlet

From the on-premises Active Directory domain, create a new user named User1

Run the New-Mailbox -InactiveMailbox cmdlet

Run the Restore-MsolUser cmdlet

## Answer Area

From the on-premises Active Directory Recycle Bin, recover the user account

Force a synchronization from Azure AD Connect

Assign a Microsoft 365 license to User1

SenderDomains to the Edge Transport server encrypted

## QUESTION 6

### HOTSPOT

You have a Microsoft Exchange Online tenant.

You need to create a report to display messages that have a delivery status of Quarantined.

From the modern Exchange admin center, you create a new message trace.

How should you configure the message trace? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Name	Role
Admin1	Recipient Management
Admin2	Organization Management, Mailbox Import Export

Correct Answer:

Admin1:

All actions are recorded.

No actions are recorded.

Only the addition of User1 is recorded.

Only the running of New-Mailbox is recorded.

Admin2:

All actions are recorded.

No actions are recorded.

Only the running of Search-Mailbox is recorded.

Only the running of Test-ApplicationAccessPolicy is recorded.

Reference: <https://docs.microsoft.com/en-us/exchange/monitoring/trace-an-email-message/run-a-message-trace-and-view-results> <https://docs.microsoft.com/en-us/exchange/monitoring/trace-an-email-message/message-trace-modern-eac>

## QUESTION 7

You have a Microsoft Exchange Server 2019 hybrid deployment that contains the public folders shown in the following table.



PS C:\> Get-Mailbox | Select-Object Alias, RecipientTypeDetails | FT -AutoSize

Alias	RecipientTypeDetails
-----	-----
Mailbox1	SharedMailbox
Mailbox2	RoomMailbox

You plan to migrate the public folders to Exchange Online to improve the collaboration options available to users. Which public folders can be migrated to Office 365 groups without losing the folders\ existing functionality?

- A. PF2 and PF3 only
- B. PF2 only
- C. PF1 and PF2 only
- D. PF1 only
- E. PF3 only

Correct Answer: A

Not PF1. Office 365 groups are `flat\` so you would lose the folder hierarchy.

Reference: <https://docs.microsoft.com/en-us/exchange/collaboration/public-folders/migrate-to-microsoft-365-groups?view=exchserver-2019>

## QUESTION 8

You have a Microsoft Exchange Server 2019 organization.

You implement hybrid connectivity to Microsoft 365.

You need to ensure that users can use the Microsoft Outlook mobile app on their device to access their onpremises mailbox.

What should you do?

- A. Run Azure AD Connect.
- B. Run Set-CASMailbox -OutlookMobileEnabled for each user.
- C. Enable Hybrid Modern Authentication (HMA).
- D. Configure Active Directory Federation Services (AD FS).

Correct Answer: C

Reference: <https://techcommunity.microsoft.com/t5/exchange-team-blog/announcing-hybrid-modern-authentication-forexchange-on-premises/ba-p/607476>

## QUESTION 9

You have a Microsoft Exchange Online tenant.

The tenant has the following Exchange ActiveSync configurations.

ConferenceRoom1

general	Booking requests:
▶ <b>booking delegates</b>	<input checked="" type="checkbox"/> Use customized setting to accept or decline booking requests
booking options	<input type="checkbox"/> Accept or decline booking requests automatically
contact information	<input type="checkbox"/> Select delegates who can accept or decline booking requests
email address	
MailTip	Delegates:
mailbox delegation	+ -
	<div style="border: 1px solid #ccc; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px;">User4</div> <div style="height: 20px; border: 1px solid #ccc;"></div> </div>
	<div style="display: inline-block; border: 1px solid #ccc; padding: 5px 10px; margin-right: 10px;">Save</div> <div style="display: inline-block; border: 1px solid #ccc; padding: 5px 10px;">Cancel</div>

Which mail client can Android device users use?

- A. both native Exchange ActiveSync clients and Microsoft Outlook for Android
- B. Microsoft Outlook for iOS and Android only
- C. native Exchange ActiveSync clients only
- D. neither native Exchange ActiveSync clients nor Microsoft Outlook for Android

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/powershell/module/exchange/new-activesyncdeviceaccessrule?view=exchange-ps>

## QUESTION 10

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

*You have a Microsoft Exchange Server 2019 hybrid deployment. All user mailboxes are hosted in Microsoft 365. All outbound SMTP email is routed through the on-premises Exchange organization.*

*A corporate security policy requires that you must prevent credit card numbers from being sent to internet recipients by using email.*

*You need to configure the deployment to meet the security policy requirement.*

*Solution: From Microsoft 365, you create a data loss prevention (DLP) policy.*

*Does this meet the goal?*

A. Yes

B. No

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoft-365/compliance/data-loss-prevention-policies?view=o365-worldwide>

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## QUESTION 11

*Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while*

*others might not have a correct solution.*

*After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.*

*You have a Microsoft 365 E5 subscription.*

*You need to ensure that a user named User1 can review audit reports from the Microsoft 365 security center. User1 must be prevented from tracing messages from the Security admin center.*

*Solution: You assign the Security Reader role to User1.*

*Does this meet the goal?*

A. Yes

B. No

Correct Answer: A

*Security Administrator can view the audit reports but cannot create a message trace.*

Reference: <https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/message-trace-scc>

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## QUESTION 12

## HOTSPOT

You have a Microsoft Exchange Online tenant that contains three Azure Active Directory (Azure AD) security groups named Administrators, Managers, and Marketing. The tenant contains the users shown in the following table.

A. Datum:	▼
	Configure Microsoft Azure Active Directory Connect.
	Create a federation trust between Exchange and Microsoft 365.
	Establish identity federation by using Active Directory Federation Services.
	Create a sharing policy.
Contoso:	▼
	Establish identity federation by using Active Directory Federation Services.
	Configure Microsoft Azure Active Directory Connect.
	Create an organization relationship.
	Create a federation trust between Exchange and Microsoft 365.

The tenant contains the resources shown in the following table.

▼	-Name Default	▼	Https://Contoso-
Set-CASMailbox		-Identity	
Set-OutlookProvider		-internalSPMySiteHostURL	
Set-ClientAccessRule		-WacExternalServicesEnabled	
Set-OwaMailboxPolicy		-ThirdPartyAttachmentsEnabled	
my.sharepoint.com -ExternalSPMySiteHostURL Htps://Contoso-my.Contoso.com			

ConferenceRoom1 has he following policy.

▼	-Name Default	▼	Https://Contoso-
Set-CASMailbox		-Identity	
Set-OutlookProvider		-internalSPMySiteHostURL	
Set-ClientAccessRule		-WacExternalServicesEnabled	
Set-OwaMailboxPolicy		-ThirdPartyAttachmentsEnabled	
my.sharepoint.com -ExternalSPMySiteHostURL Htps://Contoso-my.Contoso.com			

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:

mobile device access    mobile device mailbox policies



NAME	MODIFIED
Default (default)	9/28/2020 8:06 AM
Executive policy	9/28/2020 8:07 AM
Managers policy	9/28/2020 8:07 AM

Correct Answer:

Name	Assigned policy
User1	Executive policy
User2	Managers policy
User3	Default

### QUESTION 13

*Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while*

*others might not have a correct solution.*

*After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.*

*You have a Microsoft Exchange Server 2019 organization that contains 200 mailboxes.*

*You need to add a second email address to each mailbox. The address must have a syntax that uses the first letter of each user's last name, followed by the user's first name, and then @fabrikam.com.*

*Solution: You convert all the mailboxes to shared mailboxes, and then you run the Set-Mailbox cmdlet and specify the mailAddressPolicyEnabled \$false parameter.*

*Does this meet the goal?*

A. Yes

B. No

Correct Answer: B

Reference:

<https://docs.microsoft.com/en-us/exchange/email-addresses-and-address-books/email-address-policies/email-address-policies?view=exchserver-2019>

Email address policies define the rules that create email addresses for recipients in your Exchange organization.

The basic components of an email address policy are:

Email address templates: Define the email address format for the recipients (for example @contoso.com or .@contoso.com).

Recipient filter: Specifies the recipients whose email addresses are configured by the policy.

Priority: Specifies the order to apply the email address policies (important if a recipient is identified by more than one policy).

The EmailAddressPolicyEnabled parameter specifies whether to apply email address policies to this recipient. Valid values are:

\$true: Email address policies are applied to this recipient. This is the default value.

\$false: Email address policies aren't applied to this recipient.

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## QUESTION 14

You have two mailboxes named Mailbox1 and Mailbox2 that have the ProhibitSendReceiveQuota parameter set to 50 GB. From a Microsoft Exchange Online tenant, you run the following PowerShell command.



Mail flow scenario

From: Office 365

To: Partner organization

Name

TLS to Contoso

Description

None

Status

Turn it on after saving

When to use the connector

Use only when I have a transport rule set up that redirects messages to this connector.

Routing method

Use the MX record associated with the partner's domain.

Security restrictions

Always use Transport Layer Security (TLS) and connect only if the recipient's email server has a digital certificate.

*You receive the license status of each mailbox and discover the configurations shown in the following table.*

Name	Configuration
DC1	Domain controller
EXCH1	Exchange Server 2019 Mailbox server
EDGE1	Edge Transport server
SRV1	Azure AD Connect server

You need to increase the quota for Mailbox1 and Mailbox2. What should you do first?

- A. Assign a license to each mailbox.
- B. Convert each mailbox into an equipment mailbox.
- C. Enable an archive for each mailbox.
- D. Place both mailboxes on retention hold.

Correct Answer: A

Shared and resource mailboxes don't require a license. However, without a license, these mailboxes are limited to 50 GB. To increase the mailbox size, an E3 or E5 license must be assigned. This will increase the mailbox to 100 GB.

Reference: <https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-service-description/exchange-online-limits>

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#### QUESTION 15

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft Exchange Online tenant that contains 1,000 users.

A user named User1 receives a non-delivery report (NDR) when attempting to send an email message to an internal group named sales@contoso.com. The NDR contains the following text: "5.7.1 Delivery not authorized."

You need to ensure that User1 can send email to sales@contoso.com successfully.

Solution: You instruct User1 to reduce the size of the email message.

- A. Yes
- B. No

Correct Answer: B