

## MB-800<sup>Q&As</sup>

Microsoft Dynamics 365 Business Central Functional Consultant

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**QUESTION 1**

You are implementing Dynamics 365 Business Central for a customer.

The customer wants to upload starting entries for all master data through a general journal on the last day of the current month.

You need to upload the data according to this requirement.

Which three functions should you select? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Vendors Opening balance
- B. G/L Accounts Opening balance
- C. Calculate Inventory
- D. Get Standard Journals
- E. Customers Opening balance

Correct Answer: ABE

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**QUESTION 2**

DRAG DROP

You are performing actions on posted sales invoices.

You need to correct any identified errors.

Which actions should you perform? To answer, drag the action buttons to the correct requirements. Each action button may be used once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Action buttons**

Correct

Cancel

Create Corrective Credit Memo

**Answer Area**

**Requirement**

Cancel and reverse a posted invoice and automatically create a new invoice with the same information.

Create and post a sales credit memo that cancels and reverses a posted sales invoice.

Create a credit memo for a posted invoice that you complete and post manually to reverse the posted invoice.

**Action button**

Action button

Action button

Action button

Correct Answer:

**Action buttons**

[Empty button area]

**Answer Area**

**Requirement**

Cancel and reverse a posted invoice and automatically create a new invoice with the same information.

Create and post a sales credit memo that cancels and reverses a posted sales invoice.

Create a credit memo for a posted invoice that you complete and post manually to reverse the posted invoice.

**Action button**

Correct

Cancel

Create Corrective Credit Memo

Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/sales-how-correct-cancel-sales-invoice>

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**QUESTION 3**

A company uses Dynamics 365 Business Central.

The company performs an annual review of customer prices and determines that sales prices must rise by 10% for the coming year.

You need to adjust the prices.

What should you do?

- A. Use the action Copy Prices.
- B. Use the action Suggest Item Price on Worksheet.
- C. Implement price changes to the sales price worksheet.
- D. Manually add new lines to the Sales Lines Discount page.

Correct Answer: B

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**QUESTION 4**

A company uses Dynamics 365 Business Central.

A purchaser receives a price list workbook from a vendor.

You need to upload prices to the system.

Which two types of price data can you load? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Unit of Measure code
- B. Item No.
- C. Customer price group
- D. Campaign

Correct Answer: AB

Reference: <https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RWJyJd>

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**QUESTION 5**

## DRAG DROP

An accountant discovers inconsistencies between financial statements and balances in the chart of accounts.

You suspect that the discrepancies might be a result of missing categories and subcategories.

You need to ensure that the financial statements match the chart of accounts.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

### Actions

- Create subcategories for each category.
- Rename the general ledger account to match the category and subcategory in the chart of accounts.
- Verify that the financial statements match the chart of accounts.
- Add the accounts to the analysis view.
- Add the missing categories and subcategories to the general ledger accounts.

### Answer Area

Correct Answer:

### Actions

- 
- Rename the general ledger account to match the category and subcategory in the chart of accounts.
- 
- Add the accounts to the analysis view.
- 

### Answer Area

- Create subcategories for each category.
- Add the missing categories and subcategories to the general ledger accounts.
- Verify that the financial statements match the chart of accounts.

Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/finance-general-ledger>

## QUESTION 6

A company uses Dynamics 365 Business Central.

When users create sales documents, the system must display an alert that shows the customer's remaining credit. The alert must also notify the user if the customer has any overdue payments.

You need to configure a credit limit and overdue payment warning.

What should you do?

- A. Configure the Block Customer field.
- B. Configure the Late Payment Predict extension.
- C. Select Both Warnings in the Credit Warnings field.
- D. Enable the Exact Cost Reversing Mandatory field.

Correct Answer: C

Business Central enables you to determine how you want users to be informed when a customer is over their credit limit. To begin, search for and pull up the Sales and Receivables Setup. Under the General FastTab, locate 'Credit Warnings.' Within this field, you can determine if you want a notification to display at the top of the Sales Order for:

(1)

Credit Limits

(2)

Overdue Balance

(3)

Credit Limits and Overdue Balance

(4)

No notifications

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## QUESTION 7

You need to set up payment terms for buying groups.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set up payment terms with a value of CM+20D for the due date calculation.
- B. Assign the payment terms to the customer price group.
- C. Assign the payment terms to the customer.
- D. Assign the payment terms to the customer posting group.
- E. Set up payment terms with a value of D20 for the due date calculation.

Correct Answer: AC

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## QUESTION 8

HOTSPOT

You need to resolve the reconciliation issues.

How should you complete the setup? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

### Configure

### Control

Restrict use on

	▼
General Ledger Setup	
Sales & Receivable Setup	
G/L Account Card	
Chart of Accounts	

Set value for

	▼
Reconciliation account	
Direct posting	
Check G/L account usage	
Gen.Posting Type	

Correct Answer:

## Answer Area

### Configure

### Control

Restrict use on

	▼
General Ledger Setup	
Sales & Receivable Setup	
G/L Account Card	
Chart of Accounts	

Set value for

	▼
Reconciliation account	
Direct posting	
Check G/L account usage	
Gen.Posting Type	

### QUESTION 9

DRAG DROP

You are setting up a new company for a customer.

The customer wants to understand the structure of the elements involved in inventory posting.

You need to describe the relationship between elements in a basic inventory setup.

What is the hierarchical order of the elements included in inventory posting beginning with the master data? To answer, move the appropriate three entities from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



## Actions

- Stockkeeping Units
- Value Entries
- Item Ledger Entries
- Warehouse Entries
- Items

## Answer Area



Correct Answer:

## Actions

- Stockkeeping Units
- 
- 
- Warehouse Entries
- 

## Answer Area



### QUESTION 10

You are implementing Dynamics 365 Business Central for a company. The company provides subscription services to their customers. The subscription invoices are almost identical each month.

The company wants to set up recurring sales lines for subscription invoices.

You need to create systems for creating subscription invoices.

Solution: Create a sales quote for each customer. Add the sales lines to the quote. Then, use the Copy Document feature to create a new invoice.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/sales-how-work-standard-lines>

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## QUESTION 11

DRAG DROP

You are a functional consultant working on purchase returns in Dynamics 365 Business Central.

A customer orders 100 pieces of an item from a vendor. After receiving them into inventory and posting the invoice, the customer determines that only 50 pieces are needed.

You create a purchase return order to return 50 pieces of the item. The vendor has authorized the return.

You need to apply the return to the original purchase.

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

**Actions**

**Answer Area**

- Post the purchase return order
- Set the purchase return order's item line **Quantity** to 50 pieces
- Set the **Document Type** filter to **Posted Invoices** and select the correct line
- Run the **Copy Document...** function
- Run the **Get Posted Doc... to Reverse...** function
- Enable the **Return Original Quantity** option
- Enable the **Show Reversible Lines Only** option



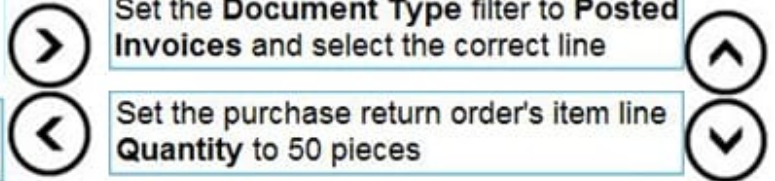
Correct Answer:

**Actions**

**Answer Area**

- 
- 
- 
- Run the **Copy Document...** function
- 
- Enable the **Return Original Quantity** option
- 

- Run the **Get Posted Doc... to Reverse...** function
- Enable the **Show Reversible Lines Only** option
- Set the **Document Type** filter to **Posted Invoices** and select the correct line
- Set the purchase return order's item line **Quantity** to 50 pieces
- Post the purchase return order



Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/purchasing-how-process-purchase-returns-cancellations#to-create-a-purchase-return-order-based-on-one-or-more-posted-purchase-documents>

## QUESTION 12

DRAG DROP

A company uses Dynamics 365 Business Central.

A user creates two accounts for the same vendor. Both accounts have open vendor ledger entries.

You need to merge any open entries from the second vendor account to the first vendor account and then delete the second vendor account.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

### Actions

On the Vendor card, select **Apply Template**.

On the Merge Duplicated page, choose the Merge action.

Select the duplicate customer in the Merge With field.

On the Vendor Card page, choose the Merge With action.

### Answer area

1

2

3

Correct Answer:

**Actions**

On the Vendor card, select **Apply Template**.

**Answer area**

1 On the Vendor Card page, choose the Merge With action.

2 Select the duplicate customer in the Merge With field.

3 On the Merge Duplicated page, choose the Merge action.

**Merge Duplicate Records**

The following procedure is based on a customer card. The steps are similar for a vendor and contact cards.

1.  
Choose Search icon, enter Customers, and then choose the related link.
2.  
Select the customer that you know or suspect that a duplicate record exists for, and then choose the Edit action.

3.  
On the Customer Card page, choose the Merge With action.

(Step 1: On the Vendor Card page, choose the Merge with action.)

4.  
On the Merge Duplicate page, in the Merge With field, select the customer that you believe is a duplicate of the one you have opened, indicated in the Current field.

(Step 2: Select the duplicate customer(sic!) in the Merge With field.

Should read: Select the duplicate vendor in the Merge With field.)

..some details omitted..

5.  
For each field where you want to use another value than the current one, select the Override check box. The value in

the Alternate Value field will then be transferred to the current record when you complete the process.

6.

When you have finished selecting which values to keep or override, choose the Merge action.

(Step 3: On the Merge Duplicated page, choose the Merge action)

For each field where you want to use another value than the current one, select the Override check box. The value in the Alternate Value field will then be transferred to the current record when you complete the process.

When you have finished selecting which values to keep or override, choose the Merge action.

7.

If no conflicts are found, choose the Yes button in the confirmation message box.

8.Etc.

Reference: <https://learn.microsoft.com/en-us/dynamics365/business-central/sales-how-merge-duplicate-records>

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## QUESTION 13

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You must streamline monthly invoicing by automating repetitive entries for monthly charges when managing subscriptions.

You need to add default general ledger (GL) accounts to a Customer Card.

Solution: Apply a Microsoft Word template on the Customer Card.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

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## QUESTION 14

A company configures special prices for a combination of an item number and a vendor.

You need to configure optional criteria for special pricing to calculate the best price for the combination.

Which three criteria should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Purchasing Code
- B. Minimum Quantity
- C. Unit of Measure Code
- D. Currency Code
- E. Line Discount Percentage

Correct Answer: BCD

Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/purchasing-how-record-purchase-price-discount-payment-agreements>

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## QUESTION 15

Two cash receipts were applied to a posted sales transaction. The first receipt was applied in error.

You need to remove the first cash receipt from the posted sales transaction.

Which set of steps should you perform?

- A. 1. Navigate to Unapply Entries from the relevant customer ledger entry.  
2.  
Unapply the second payment.  
3.  
Unapply the first payment.  
4.  
Apply the second payment to the customer ledger entry.
- B. 1. Navigate to Reverse Transaction from the relevant detailed customer ledger entry.  
2.  
Reverse the second payment.  
3.  
Reverse the first payment.  
4.

Apply the second payment to the customer ledger entry.

C. 1. Navigate to Reverse Transaction from the relevant customer ledger entry.

2.

Reverse the second payment.

3.

Reverse the first payment.

4.

Apply the second payment to the customer ledger entry.

D.

1. Post a reversing Cash Receipt and select the customer and relevant payment entry.

2. Navigate to Unapply Entries from the relevant customer ledger entry.

3.

Unapply the payment.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/learn/modules/enter-payments-dynamics-365-business-central/3-unapply>

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