

LSSWB^{Q&As}

Lean Six Sigma White Belt

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QUESTION 1

Six Sigma focuses on:

- A. Breakthrough improvement
- B. Customer retention
- C. Employee retention
- D. Cost of escalation

Correct Answer: A

QUESTION 2

What is the Pareto principle?

- A. It is the 80/20 rules in six sigma belt, in most of the cases, 20% of the effect comes from the 80% of the causes.
- B. It is the 90/10 rules in Sigma Belt.
- C. It is used with continuous measuring in Sigma Belt.
- D. It is one of a different kinds of variation use in six Sigma.

Correct Answer: A

QUESTION 3

What is an Activity Network Diagram in six sigma?

- A. This diagram shows the whole employee's activity of a company during an year.
- B. This diagram shows the progress of the networking process of the company.
- C. This diagram shows the farthest and closest expected time of completion of a project.
- D. All of the above.

Correct Answer: C

QUESTION 4

Which of the following is correct about DMADV?

- A. This is the process for determining the quality of the product, which is ready to deliver the customer.
- B. This is the method of making a new process of business.

- C. This method is used for making new product's sample.
- D. DMADV is the measure of using new process for production.

Correct Answer: B

QUESTION 5

Who introduced Six Sigma Belt?

- A. Bill Smith.
- B. William Smith.
- C. Jack Welch.
- D. Matthew Boulton

Correct Answer: A

QUESTION 6

Which of the following is true about QFD (Quality function Deployment)?

- A. This is a process of deploying skilled labour in a project.
- B. This is the process for final quality assessment of a product.
- C. This is the method capability assurance of any process.
- D. This is the process of planning for products and services.

Correct Answer: D

QUESTION 7

If we want to do a project to try to make things better in our department, we could:

- A. Contact a Process Improvement Specialist for guidance
- B. Make sure we can measure our performance to know if our change had an impact
- C. Communicate with other areas that could be impacted if we make a change
- D. Work as a team to figure out what we can try as a project
- E. All of the above

Correct Answer: E

QUESTION 8

QFD departs from traditional design planning processes.

- A. True
- B. False

Correct Answer: A

QUESTION 9

What do you understand by Mura in six sigma?

- A. Mura is known as the raw materials.
- B. Mura is the name of a product.
- C. Mura is the term of waste.
- D. Mura is the term of unused elements.

Correct Answer: C

QUESTION 10

One of the benefits of Lean is that it exposes waste, reduces delivery time, and improves customer perceptions.

- A. True
- B. False

Correct Answer: A

QUESTION 11

Technical requirements need to be determined to build the House of Quality.

- A. True
- B. False

Correct Answer: A

QUESTION 12

What is fish bone/ishikawa diagram?

- A. it is categorizing measuring problem in six Sigma.

- B. It is only identify root causes.
- C. It is a qualitative and systematic tool.
- D. It is categorizing the potential causes of a problem.

Correct Answer: D

QUESTION 13

Which of the following correctly orders the Six Sigma Certification Belt levels from lowest to highest?

- A. Green, Master Black, Yellow, White
- B. Master Black, Black, Green, Yellow, White
- C. White, Yellow, Green, Black, Master Black
- D. White, Yellow Black, Master Black, Green

Correct Answer: C

QUESTION 14

What is the main objective of the Kano Model?

- A. To present the model of a new process.
- B. To satisfy the work schedule of any company.
- C. To help a team for satisfying the customer\\'s need.
- D. All of the above.

Correct Answer: C

QUESTION 15

They have the authority within the organization to allocate resources for the project.

- A. Accounting Department
- B. Yellow Belt
- C. Black Belt
- D. Champion

Correct Answer: D

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