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QUESTION 1

As we attempt to find a commonality of terms to assess the performance of a broad range of processes we use a key metric called the DPMO which stands for _____?

- A. Delayed production metrics output
- B. Defects by management oversight
- C. Defects per million opportunities
- D. Developed production management oversight

Correct Answer: C

QUESTION 2

To construct a Fishbone Diagram and capture all the issues of interest it is best if your team uses the _____ approach.

- A. Graphical
- B. Data collection
- C. Shewhart
- D. Brainstorming

Correct Answer: D

QUESTION 3

- A.
- B.
- C.
- D.

Correct Answer:

QUESTION 4

Which is NOT a benefit of a Resource Plan?

- A. Outline of processes to follow when there is a failure
- B. Outline of processes to follow when a process is out of Control
- C. Outline of processes to follow in Standard Operating Procedures
- D. Outline of processes to follow when automation fails

Correct Answer: C

QUESTION 5

The 70:30 rule is associated with which of these tools?

- A. Pareto Chart
- B. Simon's Cross-Functional Tool
- C. SIPOC
- D. None of these answers is correct

Correct Answer: D

QUESTION 6

The deviation of the measured value from the actual value experienced over time is known as the _____.

- A. Bias
- B. Linearity
- C. Repeatability
- D. Stability

Correct Answer: A

Reference: http://reliawiki.org/index.php/Measurement_System_Analysis

QUESTION 7

Inputs that may affect your process to some degree but are not critical, are difficult to quantify and are random in nature are referred to as _____.

- A. Nuisance
- B. Noise
- C. Pests
- D. Elusive

Correct Answer: B

QUESTION 8

To minimize waste through the application of Lean Principles we do which of the following?

- A. Collect sample data
- B. Keep the work area clean and organized
- C. Calibrate our measurement tools
- D. Survey the customer

Correct Answer: B

QUESTION 9

As a type of measurement error, Linearity describes the deviation of the measured value from the actual value.

- A. True
- B. False

Correct Answer: B

QUESTION 10

One of the primary benefits of your team working together to create an X-Y Diagram is that the data collected from this exercise is accurate and certain.

- A. True
- B. False

Correct Answer: B

QUESTION 11

Lean Principles defines for us seven specific areas where _____ typically exists in our processes.

- A. Waste
- B. Excess inventory
- C. Variation
- D. Data error

Correct Answer: A

QUESTION 12

What is the most commonly used bell shaped curve distribution that serves as the foundation of many tools within the Six Sigma methodology.

- A. Mean
- B. Standard Deviation
- C. Normal Distribution
- D. Variation

Correct Answer: C

Reference: https://books.google.com.pk/books?id=4oXApp9ng_0Candpg=PA73andlpg=PA73anddq=commonly+used+bell+shaped+curve+distribution+that+serves+as+the+foundation+of+many+tools+within+the+Six+Sigma+methodologyandsource=blandots=9jEhzqoSfaandsig=htD1slpPddsap79ol4kG6697qoEandhl=enandsa=Xandved=2ahUKewip7cL884PfAhUQThoKHAYCcssQ6AEwC3oECAYQAQ#v=onepageandq=commonly%20used%20bell%20shaped%20curve%20distribution%20that%20serves%20as%20the%20foundation%20of%20many%20tools%20within%20the%20Six%20Sigma%20methodologyandf=false

QUESTION 13

Upon completion of a project a Belt must complete the _____ then transfer responsibility for this to the Process Owner.

- A. Final Process Map
- B. Project Timesheet
- C. Team Briefing Paper

D. Documentation Plan

Correct Answer: D

QUESTION 14

A single data point falling outside a Control Limit is most likely representative of _____.

A. Common-cause Variation

B. Special-cause Variation

C. Predictability

D. Non-normal data

Correct Answer: A

QUESTION 15

When we create a Process Map and want to depict an action step in the process we would use the _____ symbol.

A. Diamond

B. Circle

C. Ellipse

D. Rectangle

Correct Answer: D

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