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QUESTION 1

As we begin to describe the things occurring with our process through a Process Map we begin to see some steps that are NVA which stands for _____.

- A. Non-value add
- B. No violation allowed
- C. Non-value actions
- D. Next vehicle action

Correct Answer: A

QUESTION 2

When a Belt utilizes a problem solving approach that is automated thus requiring no particular understanding for use it is called _____.

- A. No Brainer
- B. Mistake Proofing
- C. Auto-defective
- D. Self-Regulating

Correct Answer: C

QUESTION 3

If a set of data is very similar in value yet far off the mark relative to the targeted value this data could be said to be:

- A. Precise but not accurate
- B. Accurate but not precise
- C. Precise but skewed
- D. Accurate but distributed

Correct Answer: D

QUESTION 4

The Control Plan is created following the finalization of the Measure Phase and can be closed when?

- A. After the project costs have been recouped
- B. When the Champion says so
- C. Never, a Control Plan must stay in place
- D. At the fiscal yearend of the business

Correct Answer: C

QUESTION 5

A Belt gathered the following defect data for a trouser production line and wanted to assemble it into a Pareto Chart. The correct order from left to right in the chart would be:

Data: Cutting 29

Forming 43

Stitching 17

Sealing 51

- A. Sealing, Forming, Cutting, Stitching
- B. Cutting, Stitching, Sealing, Forming
- C. Stitching, Forming, Cutting, Sealing
- D. Forming, Cutting, Sealing, Stitching

Correct Answer: A

QUESTION 6

At the start of a project we are told to “walk the process” from beginning to the end. We do this to_____.

- A. Meet the workers
- B. Draft a Process Map
- C. See what inventory is involved
- D. Check the repair stations

Correct Answer: B

QUESTION 7

When we create a Process Map and want to depict an action step in the process we would use the _____ symbol.

- A. Diamond
- B. Circle
- C. Ellipse
- D. Rectangle

Correct Answer: D

QUESTION 8

One of the primary deliverables from performing a SIPOC is to begin to understand which inputs have the greatest affect on the _____ most valued outputs.

- A. Business\\'s
- B. Employee\\'s
- C. Management\\'s
- D. Customer\\'s

Correct Answer: D

QUESTION 9

Voice of the _____ is a Lean Six Sigma technique to determine the Critical-to-Quality attributes of a product or service.

- A. Constituents
- B. Comrades
- C. Consumer
- D. Customer

Correct Answer: D

Reference: <https://blog.masterofproject.com/ctq-tree/>

QUESTION 10

Benefits and working conditions would be primarily the concern of which of the following?

- A. Voice of the Customer
- B. Voice of the Employee
- C. Voice of the Business
- D. Voice of the Process

Correct Answer: B

QUESTION 11

Process Capability is defined based on customer requirements, defect free performance and output over time.

- A. True
- B. False

Correct Answer: A

QUESTION 12

In order to properly draft a Process Map at the start of a project we are told to _____ from beginning to the end.

- A. Interview the line operators
- B. Walk the process
- C. Chat with supervisors
- D. Check the repair stations

Correct Answer: B

QUESTION 13

The formula $Y = f(X_n)$ is a method of expressing the concept that the output of a process is a function of all the _____?

- A. Materials and labor
- B. Inputs to the process
- C. Line personnel and direct supervision
- D. Employees of the company

Correct Answer: B

QUESTION 14

Which graphical tool is used to display the relative frequency of the number of times a measured item falls within a certain cell size?

- A. Time Series Plot
- B. Scatter Plot
- C. Box Plot
- D. Histogram

Correct Answer: A

QUESTION 15

A Belt has determined that the insurance claim form needn\\'t be reviewed by accounting thereby improving the number of claims a processor can handle. According to Cost of Poor Quality (COPQ) definitions RTY improvement would be considered _____.

- A. Downsizing savings
- B. Median savings
- C. Soft savings
- D. Hard savings

Correct Answer: D

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