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QUESTION 1

Which information is required for a warranty check for a BL490c G6 Server? (Select three.)

- A. country/region
- B. service agreement ID
- C. spare part number
- D. serial number
- E. date of purchase
- F. product number

Correct Answer: ADF

QUESTION 2

When connected to the c7000 or c3000 enclosure service port how does a Windows-based laptop configured for DHCP acquire its IP address?

- A. The laptop will receive an address in the 192.168.x.x address range from the DHCP server within the enclosure.
- B. The laptop will receive an address in the 169.254.x.x address range from the DHCP server within the enclosure.
- C. The laptop will timeout waiting for a DHCP server to respond and will assign itself an address in the 169.254.x.x address range.
- D. The laptop will timeout waiting for a DHCP server to respond and must have an address manually assigned in the same subnet as the enclosure.

Correct Answer: A

QUESTION 3

Click the area of the graphic where you can view real time diagnostic error information.

Hot Area:

The screenshot shows the HP Insight Diagnostics interface. At the top, there is a navigation bar with the HP logo and the text "HP Insight Diagnostics". Below this, there are several buttons: "Survey", "Disable", "Status", "Log", and "Help". The main section is titled "System Survey" and contains two sub-sections: "Current Configuration" and "Compare Configurations". Under "Current Configuration", there are two dropdown menus: "View Level" set to "Summary" and "Categories" set to "Overview". The main content area displays a table of system information:

System	
Product Name	ProLiant BL480c G1
Serial Number	NP6CMU0200
Processor Package 1 (Socket 1, Core = 1)	Intel Xeon Processor @ 3.20 GHz
Processor Package 2 (Socket 2, Core = 1)	Intel Xeon Processor @ 3.20 GHz
Operating system environment	Microsoft(R) Windows(R) Server 2003,
Total memory - 2048 Mbytes	
Board 0	
DIMM 1A (DDR2-FBD)	1024 Mbytes (667 MHz)
DIMM 2C	Not Installed
DIMM 3E	Not Installed
DIMM 4A (DDR2-FBD)	1024 Mbytes (667 MHz)

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Correct Answer:

The screenshot shows the HP Insight Diagnostics interface. At the top, there is a navigation bar with buttons for 'Survey', 'Disable', 'Status', 'Log', and 'Help'. Below this is the 'System Survey' section, which includes a 'Current Configuration' tab and a 'Compare Configurations' button. There are also dropdown menus for 'View Level' (set to 'Summary') and 'Categories' (set to 'Overview').

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QUESTION 4

Which services and benefits do HP CarePack Services provide? (Select three.)

- A. dedicated technical onsite technicians
- B. factory configuration
- C. onsite deployment of products
- D. legal advice for software problems
- E. a pay-per-use model for calls
- F. additional support and levels of availability

Correct Answer: BCF

QUESTION 5

What should a support engineer use to perform a firmware update to a c-Class PCI Expansion Blade?

- A. OA CLI
- B. HP SmartStart
- C. Firmware Maintenance DVD
- D. OA GUI

Correct Answer: A

QUESTION 6

After replacement of a BL460c G7 system board, the server is unable to connect to an external shared storage through the SAS interface. Other similar servers in the same enclosure are in working condition.

What should you check to verify that the physical hardware connectivity is connected?

- A. blade server port mapping for the IO module connectivity to the interconnect module
- B. ACU of the server blade for storage status
- C. external storage power status
- D. blade server iLO for hardware information detected by the management processor

Correct Answer: A

QUESTION 7

Which feature should you enable in RBSU in a G7 server to reduce processor power usage and improve overall performance in some applications?

- A. Intel Hyperthreading Options
- B. HP Dynamic Power Savings Mode
- C. Processor Core Disable
- D. HP Static Low Power Mode
- E. OS Control Mode

Correct Answer: C

QUESTION 8

How can you improve mouse responsiveness when using the remote console of the iLO 2 card?

- A. Enable the High Performance Mouse options.

- B. Disable COM Port Emulation mode.
- C. Enable PS2 Port Emulation mode.
- D. Run the Windows Server in Safe mode.

Correct Answer: A

QUESTION 9

If time is critical and all memory tests in the HP Insight Diagnostics Offline Edition cannot be run, which memory tests should be run? (Select two.)

- A. address
- B. random address
- C. read
- D. noise

Correct Answer: BD

QUESTION 10

HP Power Protector is used for which purpose?

- A. preventing the overload of a power supply unit in a c7000 enclosure
- B. making a backup of the system disk
- C. power capping of a c7000 enclosure
- D. monitoring and managing the R7000 UPS

Correct Answer: D

QUESTION 11

What do you use to access RBSU to retrieve information?

- A. F2
- B. F8
- C. F9
- D. F12

Correct Answer: C

QUESTION 12

Which step must be done after the system board is replaced on a BL460C G6?

- A. Re-enter the serial number.
- B. Clear NVRAM.
- C. Enable ASR.
- D. Reconfigure array.

Correct Answer: A

QUESTION 13

Which utility should you use to gather detailed information about SNMP traffic on a Windows server?

- A. Microsoft Performance Monitor
- B. Microsoft Network Monitor
- C. Microsoft SNMP Monitor
- D. Microsoft System Event Viewer

Correct Answer: B

QUESTION 14

A customer wants a basic power configuration for a c7000 enclosure using only single-phase power. Which power supply slots in the enclosure must be populated to meet the requirement for N+1 redundancy?

- A. 1 and 3
- B. 1 and 2
- C. 1 and 6
- D. 1 and 4

Correct Answer: D

QUESTION 15

Which HP BladeSystem component can be used for initial enclosure configuration and troubleshooting?

- A. Enclosure Setup Wizard

B. Virtual Connect Manager

C. ProLiant Onboard Administrator

D. Insight Display

Correct Answer: C

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