

GE0-803^{Q&As}

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QUESTION 1

How do you enable the generation of VAR application level call events using application built with Genesys Studio? Assume that VAR client is already installed and that Studio has report blocks in the application.

- A. Reporting is enabled by default, therefore no configuration is required. Application need only contain a START and STOP block.
- B. To enable reporting, select Configure Reporting and complete set VAR parameters and variables using the Reporting Wizard
- C. To enable reporting, the application ensure that a Sub CallFlow block is used within the application.
- D. To enable reporting, the application ensure that a Statistics block is used within the application.

Correct Answer: B

QUESTION 2

Which of the following third-party products must be installed on any host where EMPS will be accessed via a browser?

- A. Java SDK
- B. MS XML Parser
- C. Java Runtime Environment (JRE)
- D. SQL Client Libraries

Correct Answer: C

QUESTION 3

When the parameter localconfig is set equal to 1 (localconfig = 1) in GVP.ini, the WatchDog service will _____.

- A. Not read the local GVP.ini file, using the latest configuration contained in the LDAP database for the VCS/IPCS parameter settings
- B. Read the local GVP.ini file for the VCS/IPCS parameters, not using use the latest configuration contained in the LDAP database.
- C. Read the local watchdog.ini file for the VCS/IPCS parameters, not using use the latest configuration contained in the LDAP database.
- D. Read the local EMPS.ini file for the VCS/IPCS parameters, not using use the latest configuration contained in the LDAP database.

Correct Answer: B

QUESTION 4

Which tag is sent by IVR Server Client to IVR Server in Behind configuration to ask the ANI and DNIS ?

- A. No tag sent because IVR Server already had them at time call was initialized.
- B.
- C.
- D.

Correct Answer: B

QUESTION 5

In a Behind the Switch configuration, the VCS carries out instructions from _____.

- A. IVR Server only, in the form of IVR ServerXML
- B. T-Server only, in the form of TLib Events
- C. Web Server, in the form of VoiceXML
- D. IVR Server client, in the form of XML

Correct Answer: C

QUESTION 6

Based on the Popgateway1.log shown, what event occurred?

```
[2005/04/28 19:44:21.296] D18 XMLData.cpp:4229 C=12:L=1:U=311  
Exception::DownloadFile: http://vwcs1/Voxfiles/en/grandprize.vox  
[2005/04/28 19:44:21.296] D18 Playlist.cpp:1533 C=12:L=2:U=320  
Playlist::downloadAudio Failed to download audio
```

- A. "Grandprize.vox" failed to download. No audio file was played.
- B. The caller hung up
- C. The voice application crashed. No more pages were fetched from web server.
- D. Speech recognition was not successful

Correct Answer: A

QUESTION 7

When you make a change to a parameter, such as PopGateway, Route1, Route Type from InBound to OutBound, what needs to happen for this change to go into effect?

- A. Restart WatchDog
- B. No need to restart anything. New parameter value goes into effect immediately
- C. Restart the EMPS
- D. Restart MRCP Server

Correct Answer: A

QUESTION 8

Refer to the I-Server client log entry. What event might have occurred to cause this log entry?

```
[2005/11/18 14:25:28.015] A54 ISvrClientGlobalData.cpp:893  
C=14:L=1:U=1409 Could not create a socket with values [  
Server='192.168.1.163' Port=9090 Error='Could not initialize CNSocket:  
0x8004274d']
```

- A. IVR Server Client or Genesys Queue Adapter cannot connect to the IVR Server.
- B. CNSocket has already been initialized
- C. Wrong Dialogic port was selected
- D. VCS/IPCS has not yet been installed

Correct Answer: A

QUESTION 9

Which protocol is used between IVR Server and IVR Server Client ?

- A. IVR XML
- B. IVR VXML
- C. Tlib

Correct Answer: A

QUESTION 10

Which is the valid dialing mode for Outbound Contact campaigns when using GVP?

- A. Predictive

- B. Power GVP
- C. Push Preview
- D. Progresssive

Correct Answer: B

QUESTION 11

Which of the following features can be changed using the Element Management System (EMS) GUI when monitoring a VCS?

- A. The log level for each process
- B. The default directory for logging
- C. The Behind or In-Front configuration for that particular VCS
- D. The speech recognition vendor for that particular VCS

Correct Answer: A

QUESTION 12

With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

- A. IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
- B. IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
- C. A T-Server configuration is not required
- D. IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

Correct Answer: B

QUESTION 13

EMPS stores all of its configuration information in a Structured Query Language (SQL) format, such as MSSQL or Oracle. True or False?

- A. TRUE
- B. FALSE

Correct Answer: B

QUESTION 14

To bring up the 9810 listener window in EMPS you need to expand Server, CORE, click on and then follow which links?

- A. Right-click on the Server and view
- B. Click link for Network Management GUI to open the 9810 listener
- C. Click the link for Server Explorer to open the 9810 listener
- D. There are no available links for the 9810 listener window in the EMPS.

Correct Answer: B

QUESTION 15

After WatchDog is started, GVP.ini file contains _____.

- A. No configuration information for VCS/IPCS processes
- B. Application specific configuration information such as DNIS
- C. The configuration information for VCS/IPCS processes, such as default log levels
- D. Only Dialogic configuration information

Correct Answer: C

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