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QUESTION 1

Which of the following statements about change and change management is correct?

- A. Change management should be considered right from the start of the project.
- B. Change management should first be considered in the design stage of the project.
- C. The management of change is the sole responsibility of the project manager.
- D. Social and cultural factors have little influence on the success of implementing changes.

Correct Answer: A

QUESTION 2

An organisation called Quality Signs\\' makes display signs for commercial customers. Which of the following are MOST likely to be the Actors in a CATWOE analysis?

- A. The Managing Director of Quality Signs.
- B. The sign makers of Quality Signs.
- C. The competitors of Quality Signs.
- D. The customers of Quality Signs.

Correct Answer: B

QUESTION 3

Which of the following is explicitly considered as a force in Porter\\'s five forces model?

- A. Rivalry between suppliers.
- B. Government legislation.
- C. Internal business processes.
- D. Bargaining power of buyers.

Correct Answer: D

QUESTION 4

Which of the following options only includes workshop discovery techniques?

A. Brainstorming, brainwriting, mind maps.

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B. Round robin, post-it exercise, brainstorming.
C. Rich pictures, mind maps, task scenarios.
D. Stepwise refinement, context diagrams, process models.
Correct Answer: B
QUESTION 5
An entity type is a template for its entity occurrences. Which of the following is a template for objects?
A. A class.
B. A use case.
C. An operation
D. An actor.
Correct Answer: A
QUESTION 6
In a particular organisation it is common practice to call all managers by their first name. It is part of the culture of the organisation. Newcomers are quickly corrected if they do not follow this informal approach. What would knowing about this convention be classified as in Requirements Engineering?
A. Explicit individual knowledge.
B. Tacit individual knowledge.
C. Explicit corporate knowledge.
D. Tacit corporate knowledge.
Correct Answer: D
QUESTION 7
A well formed requirement is said to comply with which of the following acronyms?
A. MOSCOW.
B. SMART.
C. OSCAR.
D. MOST.

Correct Answer: B

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QUESTION 8

Every night	, at midnight, a	system au	tomatically rais	ses invoices t	for customers	that have pl	aced orders t	hat day. T	he
invoice is se	ent electronicall	y by email	to customers.	What is the	event that trigg	gers the prod	duction of invo	oices?	

- A. Midnight on the system clock.
- B. The receipt of an order from a customer.
- C. The email system.
- D. The batch invoice production job.

Correct Answer: A

QUESTION 9

Which of the following is a primary activity in the value chain?

- A. Procurement.
- B. Firm infrastructure.
- C. Service.
- D. Technology development.

Correct Answer: C

QUESTION 10

In which of the following categories would return on investment be considered when assessing the feasibility of a project?

- A. Financial feasibility.
- B. Business feasibility.
- C. Technical feasibility.
- D. Operational feasibility.

Correct Answer: A

QUESTION 11

What is the model of a current business process often called?

A. The AS-IS model.

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B. The AS-IF model.
C. The n-IS model.
D. The IS-IT model.
Correct Answer: A
QUESTION 12
Cars, trucks and motorbikes are all types of vehicle. What structure could be used on a class model to model this?
A. Generalisation
B. Association class
C. Exclusivity relationship
D. The construct
Correct Answer: A
QUESTION 13
Which of the following types of activity help identify the KPI\\'s of an organisation?
A. The doing activities.
B. The monitoring activities.
C. The control activities.
D. The planning activities.
Correct Answer: D
QUESTION 14
A requirement has been identified as beneficial. It will be included in the system if it does not take too long to deliver or cost too much. How would this requirement be prioritised in the MoSCoW classification?
A. As a \\'M\\'.
B. As a \\'C\\'.
C. As a \\'S\\'.
D. As a \\'W\\'.
Correct Answer: B



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QUESTION 15

As part of an investigation, a business analyst has asked a business user to keep track of the actual tasks they carry out over a period of time. What is this investigation technique called?

- A. Shadowing.
- B. Prototyping.
- C. Special purpose records.
- D. Activity sampling.

Correct Answer: C

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