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BCS Foundation Certificate in Business Analysis

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## QUESTION 1

How would usability and performance requirements be classified?

- A. As general requirements.
- B. As technical requirements.
- C. As functional requirements.
- D. As non-functional requirements.

Correct Answer: D

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## QUESTION 2

Which of the following is likely to be shown as a process in a swim-lane diagram of a library book borrowing system?

- A. Book.
- B. Librarian.
- C. Borrowing Limit.
- D. Borrow book.

Correct Answer: D

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## QUESTION 3

Business analysis bridges the gap between which two disciplines?

- A. Business Case Definition and Requirements Analysis.
- B. IT Systems Analysis and Acceptance Testing.
- C. Requirements Analysis and IT Systems Development.
- D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

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## QUESTION 4

In which stage of the requirements engineering process are requirements checked to see whether they are well formed and SMART?

- A. Requirements management.

B. Requirements documentation.

C. Requirements analysis.

D. Requirements elicitation.

Correct Answer: C

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## QUESTION 5

Which of the following would BEST be managed with the "keep satisfied" stakeholder management strategy?

A. Those with high power/influence and no interest in the project.

B. Those with high power/influence and some interest in the project.

C. Those with some power/influence and high interest in the project.

D. Those with some power/influence and some interest in the project.

Correct Answer: B

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## QUESTION 6

Which of the following investigation techniques is the MOST time consuming?

A. Questionnaires.

B. Ethnographic study.

C. Shadowing.

D. Activity sampling.

Correct Answer: B

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## QUESTION 7

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

A. The rich picture.

B. The 'to be' process model.

C. The business activity model.

D. The use case diagram.

Correct Answer: A

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**QUESTION 8**

An analyst investigating a finance system wishes to build rapport with individual stakeholders and investigate in detail each stakeholder's views. Which of the following techniques should the analyst use?

- A. Questionnaires.
- B. Interviewing.
- C. Special purpose records.
- D. Document analysis.

Correct Answer: B

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**QUESTION 9**

Different reactions may be observed when a change to working methods is proposed. These reactions include:

- a.  
Enthusiasm for the change.
- b. Fear of the change.
- c.  
Reduced performance on the job.
- d.  
Reluctant acceptance of the change.

Which of the following represents the typical sequence of these four reactions?

- A. b, d, c and a.
- B. a, b, c and d.
- C. b, c, d and a.
- D. a, b, d and c.

Correct Answer: C

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**QUESTION 10**

A software house is developing a software package specifically for hotel management. A business analyst has been employed because of her familiarity with the hotel industry. Which of the following competencies has she been employed to bring to the project?

- A. Domain knowledge.
- B. Problem solving.
- C. Team leadership.
- D. Project management.

Correct Answer: A

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## QUESTION 11

When analysing stakeholders, it is useful to produce a stakeholder analysis grid. What is depicted on the axes of this grid?

- A. Objectives and interests.
- B. Power and influence.
- C. Perspectives and impacts.
- D. Power and interest.

Correct Answer: D

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## QUESTION 12

What is the business analyst doing when he or she compares the BAM with the current business situation?

- A. Conceptual modelling.
- B. Analysing perspective.
- C. Gap analysis.
- D. Defining CATVVOE.

Correct Answer: C

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## QUESTION 13

What stage immediately precedes testing in the waterfall lifecycle?

- A. Design.
- B. Development.
- C. Implementation.
- D. Analysis.

Correct Answer: B

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## QUESTION 14

A business analyst has identified that one of the use cases on a use case diagram contains a large amount of optional processing. This optional processing is so large that he has decided to remove it to a separate use case which can be called by the original use case if required. How should the original use case be linked to the new use case?

- A. By a broken, arrowed line stereotyped with the word .
- B. By a broken, arrowed line stereotyped with the word .
- C. By a solid line with no arrowhead or stereotype.
- D. By a broken, arrowed line stereotyped with the word .

Correct Answer: D

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## QUESTION 15

The senior managers of an organisation recognise that they employ knowledgeable, committed staff. Under which category of a SWOT will this be recorded?

- A. Weaknesses,
- B. Opportunities.
- C. Threats.
- D. Strengths.

Correct Answer: D

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