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QUESTION 1

Which of the processes includes all activities of the performing organization that determines policies and responsibilities of a project?

A. Performance quality control

B. Performance plan management

C. Project quality management

D. Quality control management

Correct Answer: C

QUESTION 2

In attending to a speaker you should periodically restate what you heard the speaker say and ask the speaker to confirm that that was the intent of the information spoken.

A. True

B. False

Correct Answer: A

QUESTION 3

White Box testing assumes that the path of logic in a unit or program is not known.

A. True

B. False

Correct Answer: A

QUESTION 4

Listening is the most frequently used form of communication.

A. True

B. False

Correct Answer: A

QUESTION 5

An oral system proposal:

A. Replaces a written system proposal

B. Gives the customer a chance to ask

Correct Answer:

QUESTION 6

The Cost of Quality is usually the_____.

A. Cost of Risk Assessment

B. Cost of Rework

C. Cost of Prototyping

D. Cost of Testing

Correct Answer: A

QUESTION 7

What is the primary objective of the system proposal from the producer\\'s viewpoint?

A. To present the costs / benefits of the proposal

B. To obtain an agreement for more work

C. To standardize presentations

D. To present the methodology of operations

Correct Answer: B

QUESTION 8

Evaluations of planning are based upon the thoroughness and effectiveness of processes including the information

used.

A. True

B. False

Correct Answer: A

QUESTION 9

With the optimizing process, the data is available to justify the application of technology to various critical tasks, and numerical evidence is available on the effectiveness with which the process has been applied to any given product.

A. True

B. False

Correct Answer: A

QUESTION 10

The objective of the present value of money calculation is to convert future dollars into current dollars.

A. True

B. False

Correct Answer: A

QUESTION 11

Consensus means:

A. Whatever the boss says

B. You don\\'t have to like it, you just have to be able to accept it

C. Compromise

D. Majority rules

Correct Answer:

QUESTION 12

Software testing accounts for what percent of software development costs?

A. 10-20

B. 5-10

C. 70-80

D. 40-50

Correct Answer: D

QUESTION 13

About the Malcolm Baldridge National Quality Award, identify the incorrect statement about the implementation of the strategies.

A. Understanding of the strategies for quality excellence

B. Understanding of the requirements for quality excellence

C. Sharing of information on successful strategies and on the benefits derived

D. Awareness of quality as an increasingly important element in competitiveness

Correct Answer: A

QUESTION 14

The data that is available with the optimizing process gives us a new perspective on testing.

A. True

B. False

Correct Answer: A

QUESTION 15

The inspection is an evaluation technique that relies on visual examination of an item.

A. True

B. False

Correct Answer: A