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QUESTION 1

Quality Assurance methods are usually considered:

- A. Detective
- B. Corrective
- C. Preventive
- D. Protective

Correct Answer: C

QUESTION 2

When people are presented with new ideas, their most common reaction is to:

- A. Accept the idea
- B. Object to the new idea
- C. Ask for more information about the idea
- D. Ask to be trained in the concepts related to the new idea
- E. Ask for time to consider the idea

Correct Answer: B

QUESTION 3

Measurement is an algorithm, connecting the desired result with the contributors or causes, that will enable that result to be achieved. These contributors are:

- A. Team Members Involved
- B. Attributes of the Processes
- C. Technology Used
- D. None of the above

Correct Answer: B

QUESTION 4

If there is a 50% probability of a risk occurring and the impact of the occurrence is \$40,000 lost of revenue, then what is the expected value of the risk?

- A. \$20,000
- B. \$80,000
- C. \$2,000
- D. \$800,000

Correct Answer: A

QUESTION 5

Management commitment is the single most important requirement for successful implementation of quality management.

- A. True
- B. False

Correct Answer: A

QUESTION 6

Statement Testing is included in which of the following test data categories?

- A. Functional
- B. Structural
- C. Error Oriented

Correct Answer: B

QUESTION 7

Transaction Flow is used as a basis to:

- A. Assure compliance with the COSO internal control model
- B. Assure compliance with the CobiT model
- C. Identify the points during transaction processing where controls should be placed
- D. Quantify the risks associated with processing a transaction
- E. Meet governmental control standards

Correct Answer: C

QUESTION 8

A common term that is used today for contracting for software development is "performance based contracting." Performance based contracting means:

- A. The previous performance of a contractor is a critical success factor
- B. The performance criteria for a contractor will be defined in the contract
- C. The performance of the software will be defined in the contract
- D. The contractor will receive a bonus if performance exceeds the contract provisions

Correct Answer: B

QUESTION 9

What company developed the concept known as "Six Sigma Quality"?

- A. IBM
- B. Microsoft
- C. Infosys
- D. Apple
- E. Motorola

Correct Answer: E

QUESTION 10

A weakness in an information system, which is a point where the software systems are easiest to penetrate, is called a:

- A. Risk
- B. Vulnerability
- C. Threat
- D. Control
- E. Exposure

Correct Answer: B

QUESTION 11

Which layer of management is the weakest link in a successful quality management program?

- A. Top
- B. Quality Champion
- C. Middle

Correct Answer: C

QUESTION 12

A contract that will assure the contracting organization of effective ongoing operation maintenance of the contracted software should include which of the following contractual provisions?

- A. Speed of service
- B. Nearness of service
- C. Cost of service
- D. Competency of service personnel
- E. All of the above

Correct Answer: E

QUESTION 13

Audits can be performed by the individuals involved in conducting the work.

- A. True
- B. False

Correct Answer: B

QUESTION 14

There is a risk that products shipped will not be invoiced. If we were to assume that an average of two products will be shipped per day and not be invoiced and the average billing per invoice is \$225.50, then the risk associated with not invoicing shipme

- A. \$500
- B. \$750
- C. \$250
- D. \$451

Correct Answer: D

QUESTION 15

At a minimum, the acceptance test for contracted software should validate:

- A. The documentation is consistent with the software execution
- B. The documentation is understandable
- C. Users will be adequately trained in the software
- D. It is operable within the operational constraints of the organization
- E. All of the above

Correct Answer: E

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