

## CIS-RCI<sup>Q&As</sup>

Certified Implementation Specialist - Risk and Compliance

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## QUESTION 1

Which role is not part of ServiceNow GRC?

- A. Risk User
- B. Risk Developer
- C. Risk Manager
- D. Risk Reader

Correct Answer: B

Reference:

[https://community.servicenow.com/community?id=community\\_blogandsys\\_id=7d07e198db4b0cdc5ed4a851ca961994](https://community.servicenow.com/community?id=community_blogandsys_id=7d07e198db4b0cdc5ed4a851ca961994)

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## QUESTION 2

Which one of the following is not a trigger for issue creation?

- A. Manual issue created by any manager or admin role as well as by audit user
- B. Indicator failure
- C. Risk assessment returns the inherent and residual risk impact as `Very High`
- D. Attestation returns the result as `Not Implemented`
- E. Control effectiveness is `Ineffective` and the state of control test is `Closed Complete`

Correct Answer: D

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## QUESTION 3

What table, along with the Policy table, is linked to the Control Objective table by a many- to-many relationship?

- A. Entity Class
- B. Citation
- C. Authority Documents
- D. Risk Framework

Correct Answer: B

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r\\_InstallWPoIAndCompl.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_InstallWPoIAndCompl.html)

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## QUESTION 4

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual
- E. Calculated

Correct Answer: AB

Reference: [https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r\\_RiskScoring.html](https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r_RiskScoring.html)

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## QUESTION 5

All of the following are PARENT tables which exist within the GRC Entities application scope EXCEPT.

- A. Item
- B. Document
- C. Content
- D. Indicator

Correct Answer: B

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## QUESTION 6

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r\\_PolicyComplianceMgmt.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_PolicyComplianceMgmt.html)

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## QUESTION 7

Which of the following are scoped applications related to the Risk and Compliance applications? (Choose four.)

- A. GRC: GRC Profiles
- B. GRC: Attestation Design
- C. GRC: UCF Compliance
- D. GRC: Policy and Compliance
- E. GRC: Performance Analytics
- F. GRC: Risk Management

Correct Answer: BDEF

Reference:

[https://community.servicenow.com/community?id=community\\_blogandsys\\_id=7d07e198db4b0cdc5ed4a851ca961994](https://community.servicenow.com/community?id=community_blogandsys_id=7d07e198db4b0cdc5ed4a851ca961994)

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## QUESTION 8

What would you leverage in order to provide users with an alternate user experience to view policies, create policy exceptions, and search for controls?

- A. Help Desk Portal
- B. Catalog Portal
- C. Access Portal
- D. Service Portal

Correct Answer: B

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## QUESTION 9

What are the four values leveraged for the Inherent and Residual Risk Score Types?

- A. Impact, Probability, SLE, ARO
- B. Impact, Likelihood, SLE, ALE
- C. Impact, Likelihood, SLE, Score
- D. Impact, Likelihood, SLE, ARO

Correct Answer: A

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## QUESTION 10

Possible regulations when Entity scoping for Healthcare: (Choose two.)

A. HITRUST

B. FISMA

C. HIPAA

D. HETRUST

Correct Answer: AC

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