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QUESTION 1

What is the overall score range that a business application could have?

- A. 1 through 100
- B. 1 through 10
- C. 1 through 10000
- D. 1 through 1000

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-score-profile.html>

QUESTION 2

What are the stages of the APM rationalization process?

- A. Measure, Evaluate, Decide, Take Action, Baseline
- B. Identify, Measure, Evaluate, Decide, Take Action
- C. Identify, Measure, Decide, Take Action, Communicate
- D. Identify, Measure, Evaluate, Take Action, Certify

Correct Answer: B

Reference: <https://www.youtube.com/watch?v=v2iw0UVkxmU> (6:33)

QUESTION 3

What relationship type is used to describe a relationship between a business capability and a business application?

- A. Used: Used by
- B. Depends on: Used by
- C. Provides: Provided by
- D. Runs on: Runs

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/establish-CI-relationship.html>

QUESTION 4

Stephen is attempting to summarize for the customer how all of the applications that support APM are brought together. From the bottom-up, what ServiceNow application supports the first layer of CI inventory?

- A. Discovery
- B. Software Asset Management
- C. APM
- D. ServiceMapping

Correct Answer: D

QUESTION 5

What are the 4 sections of the APM portal home page that is aligned to The Open Group Architecture Framework (TOGAF)? (Choose four.)

- A. Information Portfolio
- B. Service Portfolio
- C. Catalog Portfolio
- D. Application Portfolio
- E. Business Portfolio
- F. Technology Portfolio

Correct Answer: ADEF

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-portfolio-management-home.html>

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