

C9560-505^{Q&As}

IBM SmartCloud Control Desk V7.5.1 IT Asset Management
Implementation

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QUESTION 1

The Promoted Flag in the Deployed Asset application is used to indicate what about the deployed asset?

- A. It has been promoted to a discovered asset.
- B. It has been promoted to an authorized asset.
- C. It has been created by the promotion of an asset.
- D. It has been created by the promotion of a deployed asset.

Correct Answer: A

QUESTION 2

What is the GL Control Account assigned to a storeroom?

- A. A credit account used when manually adjusting the inventory quantity.
- B. A debit account used to track variances in the price, expressed in the vendor's currency, between receipt and invoice for this storeroom.
- C. A default account that IBM SmartCloud Control Desk applies to items in the storeroom during transactions such as issues, returns, receipts, transfers, and adjustments.
- D. An account that tracks changes in either the average price or the standard price from manual inventory price adjustments. These changes result from using the Adjust Average Cost and Adjust Standard Cost actions respectively.

Correct Answer: C

QUESTION 3

How is IBM software tracked in IBM SmartCloud Control Desk Software Catalog?

- A. Use the Type attribute on the Software Catalog record, and for any authorized IBM software set the attribute to AUTHORIZED.
- B. Use the Managed As attribute on the Software Catalog record, and for any authorized IBM software set the attribute to AUTHORIZED.
- C. Use the Reviewed check box on the Software Catalog record, and for any authorized IBM software make sure the check box is checked.
- D. Since this is IBM software, this would need to be done in the Software Catalog using the Software Knowledge Base Toolkit, not in IBM SmartCloud Control Desk.

Correct Answer: D

QUESTION 4

General Ledger account configuration is performed in which IBM SmartCloud Control Desk 7.5.1 application?

- A. Financial > Chart of Accounts
- B. Platform Configuration > System Properties
- C. System Configuration > Database Configuration
- D. Administration > Organizations Clearing Account

Correct Answer: C

http://pic.dhe.ibm.com/infocenter/tivihelp/v58r1/index.jsp?topic=%2Fcom.ibm.sccd.inswl.doc%2Finstall%2Fc_ccmdb_InitialDataConfiguration.html

QUESTION 5

Limits and Tolerances are set at which level?

- A. Set
- B. User
- C. Group
- D. Location

Correct Answer: A

QUESTION 6

Which statement is true regarding Quick Insert Dialog for Service Request functionality?

- A. It provides a configurable dialog with a limited list of Service Request fields.
- B. It provides the option on the Start Center to quickly create Service Requests.
- C. It provides the dialog on the Start Center to quickly create Service Requests with a Ticket Template.
- D. It provides a configurable set of automation rules based on which a Service Request is created automatically.

Correct Answer: B

QUESTION 7

The discovery tool has discovered a software product and no matching entry currently exists in the IBM SmartCloud Control Desk (SCCD) Software Catalog.

What must be done so that IBM Tivoli Integration Composer (ITIC) can import this new software product?

- A. SCCD automatically creates a third-party catalog entry in the software catalog.
- B. A license must be created in the License application for this new software product.
- C. A new third-party catalog entry must be manually created in the SCCD Software Catalog.
- D. The deployed computer on which the software was discovered must be linked to an authorized asset.

Correct Answer: C

QUESTION 8

Which value must be defined when creating an Asset Location report that is scheduled to run every two weeks?
(Choose two)

- A. Site
- B. Email
- C. Asset
- D. Location

Correct Answer: BC

QUESTION 9

The common causes of problems and their remedies can be defined in which application?

- A. Incidents
- B. Job Plans
- C. Failure Codes
- D. Service Requests

Correct Answer: A

QUESTION 10

Which application allows licenses to be associated with contract line items?

- A. Licenses
- B. Master Contracts
- C. Deployed Software
- D. Software Contracts

Correct Answer: D

QUESTION 11

Inventory items can be directly issued to which three charge entities?

- A. Asset
- B. Change
- C. Incident
- D. Location
- E. Work Order
- F. Service Request

Correct Answer: ACD

QUESTION 12

Which two pieces of information are tracked in the Craft record? (Choose two)

- A. pay rates
- B. skill levels
- C. task instructions
- D. availability schedule
- E. certification requirements

Correct Answer: AD

QUESTION 13

Where is a release purchase order created in IBM SmartCloud Control Desk?

- A. Purchase Orders application
- B. Software Contracts application
- C. Purchase Requisitions application
- D. Request for Quotations application

Correct Answer: B

QUESTION 14

Which application is used to create an asset from an Item Master record?

- A. Assets
- B. Item Master
- C. Asset Templates
- D. IT Asset Classifications

Correct Answer: D

QUESTION 15

Where is a storeroom Ship to Address record created?

- A. Receiving application
- B. Locations application
- C. Storerooms application
- D. Organizations application

Correct Answer: C

Reference: <http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp>

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