C2070-993^{Q&As}

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

What, at a minimum, must a solution template contain?

- A. A solution definition file.
- B. A URL to the object store.
- C. A Process Engine configuration file.
- D. A Pages subfolder containing the pages used for deployment.

Correct Answer: A

QUESTION 2

What is the recommended way to add a Work Detail page?

- A. Add the page in Case Builder by duplicating another page.
- B. Add the page in Case Client and customize with new functionality.
- C. Create the new page in Case Manager client and then associate it in Case Builder.
- D. Create the new page in Case Manager client by duplicating a page and then associate it in Case Builder.

Correct Answer: D

QUESTION 3

For IBM Case Manager, where should the database for the content engine target object store and the process engine on DB2 be located?

- A. On separate databases on the same server
- B. On separate databases on different servers
- C. On the same database on a server with different userids
- D. On the same database on a server with same userid and password

Correct Answer: D

QUESTION 4

Why is a content manager userid with administer privileges to IBM Content manager library server required while configuring IBM Case Manager?

A. To query IBM Content Manager.

B. To fetch content manager analytics.

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C. To construct a bootstrap URL to connect to ICM.

D. To ensure that documents can be viewed in ICM Runtime client.

Correct Answer: C

QUESTION 5

A business analyst would like to separate business policies and practices from the process. Which tool is used to extend the IBM Case Manager?

A. IBM Forms

B. IBM Cognos RTM

- C. IBM WebSphere ILOG JRules
- D. IBM Master Data Management

Correct Answer: C

QUESTION 6

A solution package is a set of XML files and folders that are the artifacts of a solution. The package contains a Solution Definition File (SDF), a Process Engine (PE) Configuration File, a Workflow Definitions, and a "Pages" folder. What is the file that contains the application space, roster, event logs, queues, in-baskets, roles, and step processors?

- A. PE Configuration File
- B. Solution Definition File
- C. Workflow Definition File
- D. Workflow Collection File

Correct Answer: A

QUESTION 7

A solution designer is given the following integration requirements for an ICM solution: 1. An external application will create cases using the ICM API 2. The external application will use a REST based API to integrate with ICM 3. The external application only accepts responses formatted as Json Which API should the solution designer recommend?

- A. Process Engine REST API (P8BPMREST)
- B. IBM Case Manager REST API (CASEREST)
- C. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine with REST binding

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D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine with SOAP binding

Correct Answer: B

QUESTION 8

Which of the following is NOT a component of Cognos Real-time Monitor?

- A. Workbench
- B. Object Store
- C. Query Engine
- D. Monitoring Dashboard

Correct Answer: B

QUESTION 9

What are the tasks types in ICM?

A. Repeatable tasks, optional tasks, discretionary tasks, and event driven tasks.

B. Repeatable tasks, optional tasks, inclusive or exclusive sets of tasks, discretionary tasks, and event driven tasks.

C. Document arrival tasks, optional tasks, inclusive or exclusive sets of tasks, discretionary tasks, and event driven tasks.

D. Repeatable tasks, document arrival tasks, optional tasks, inclusive or exclusive sets of tasks, discretionary tasks, and event driven tasks.

Correct Answer: B

QUESTION 10

Which program is prohibited to be used with IBM Case Manager as per the licensing terms?

- A. Lotus Widget Factory (of IBM Mashup Center)
- B. Case Manager crawler (of IBM Content Analytics)
- C. Web chat client (of IBM Lotus Sametime Proxy Server)
- D. Rule Execution Server (of IBM WebSphere ILOG JRules)

Correct Answer: A

QUESTION 11

A solution designer would like to use a FileNet eform to add a case in ICM. The form template has already been created in the eforms designer. Which step(s) need to be performed to make this form available to add a case?

A. Check in the form template of type Document class using WorkplaceXT.

B. Check in the form template of type ITXFormTemplate class using WorkplaceXT.

C. Check in the form template of type Document class using WorkplaceXT; Configure the Case Form Widget in the Add Case Form page with this version series ID of the checked in form template.

D. Check in the form template of type ITXFormTemplate class using WorkplaceXT; Configure the Case Form Widget in the Add Case Form page with this version series ID of the checked in form template.

Correct Answer: D

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QUESTION 12

A solution designer creates a custom page in Case Client. Before deploying the solution, he would like to configure the page to meet the following security requirements: 1. Prevent end users from changing the page layout. 2. Prevent end users from changing widget settings for widgets on the page. 3. Allow users to resize the widgets on the page. Which access rights should be configured by the solution designer?

A. Grant Read and Write access rights to the custom page via the Process Configuration Console.

B. Grant Edit access rights to the end users via Business Space Manager sharing action on the page.

C. Grant View access rights to the end users via Business Space Manager sharing action on the page.

D. Grant Full control ACL permissions to end users on the custom page in the Pages subfolder using FileNet Enterprise Manager.

Correct Answer: C

QUESTION 13

Within the scope of ICM databases created, which statement is true?

- A. The Process Engine database can only run on DB2.
- B. The Business Space database can only run on DB2.
- C. The Case Analyzer database can co-exist with the CE database.
- D. The Process Engine database can co-exist with the CE database.

Correct Answer: D

QUESTION 14

A solution designer is given the following requirements for an ICM solution. 1. Case workers should have the ability to view and edit form data when processing a work item. 2. Changes to the form data can be saved in the step processor.

Which two actions need to be performed to meet this requirement? (Choose two.)

A. Add a form attachment and expose that attachment to the step in the step editor in Case Builder.

B. Add a form attachment and expose that attachment to the step in the step editor in the Forms Designer.

C. Configure the Case Form widget to use a form attachment. The form data objects can be stored in any folder in the target object store.

D. Configure the Case Form widget to use a form attachment. The form data objects can be stored in any folder in the design object store.

E. Configure the Case Form widget to use a form attachment. The form data objects can be stored only in the case folder or case sub folders in the target object store.

Correct Answer: AE

QUESTION 15

How can you invoke an IBM BPM process from IBM Case Manager?

A. The IBM BPM process can invoke a case in an ICM solution.

B. Case folder creation can invoke an IBM BPM process.

C. Content added to a case can invoke an IBM BPM process.

D. An ICM case task can invoke an IBM BPM process application or automated process.

Correct Answer: D

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