

# C2040-413<sup>Q&As</sup>

IBM Sametime 9.0 Administration

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## **QUESTION 1**

Lou wants to integrate IBM Connections Files with IBM Sametime Meetings. What must be shared between the two systems?

- A. LDAP
- B. Calendar
- C. IBM DB2 database server
- D. IBM WebSphere Deployment Manager

Correct Answer: C

# **QUESTION 2**

Margaret has configured a Sametime Meeting Server cluster to support high availability using a load balancer at http://meeting.renovations.com. However, users are complaining that they are seeing different content on the sidebar in the meeting room.

How can Margaret identify the cluster member that is causing problems and resolve the issue?

- A. Configuring single sign-on between the Sametime Meeting Server nodes will allow users to see the same meeting rooms.
- B. She can restart the load balancer which will force a synchronization of the Sametime Meeting Server nodes and allow users to see the same meeting rooms.
- C. She can isolate the problem server by stopping the secondary node. This will force traffic to be redirected to the primary node where Margaret can examine its logs to see if it is the problem node.
- D. Logging directly into the Sametime Meeting Servers at either

Correct Answer: B

# **QUESTION 3**

John, as part of his daily duties as an IBM Sametime Administrator, wants to monitor the JVM performance of the IBM WebSphere Application Server hosting the Sametime Meeting Server.

What actions does John need to take?

- A. John has to install a Performance Monitoring tool from a third party.
- B. John can enable the performance monitoring agent in the WebSphere Integrated Solutions Console.
- C. John should open Task Manager on his Windows operating system and monitor the java.exe processes for memory consumption.
- D. John needs to turn on JVM Garbage Collection in the WebSphere Application Server configuration for the STMeeting



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Server application.

Correct Answer: B

### **QUESTION 4**

Alan is troubleshooting a chat issue in the IBM Sametime Mobile client on a user\\'s iOS device. The first set of client logs he receive from the user does not contain enough data. How does Alan increase the device\\'s logging level?

A. In the iOS settings, navigate to Sametime> Troubleshooting and turn on Logging.

B. In the Sametime Mobile application, navigate to Settings > Trace and toggle the Logging setting to "On".

C. In the Sametime System Console, navigate to Sametime System Console >Sametime Servers >Sametime Proxy Servers. Click on the name of the Sametime Proxy Cluster. Check the box "Sametime Mobile Logging".

D. In the IBM WebSphere Integrated Solutions Console, navigate to Troubleshooting > Logs and trace and select one of the STProxyServers. Navigate to Diagnostics Trace > Runtime > Change Log detail levels. Set the default logging level to \*=info: com.ibm.rtc.stproxy.\*=all:com.ibm.collaboration.realtime.\*=all.

Correct Answer: B

### **QUESTION 5**

What is the purpose of the stresolve\_.csv and stusers\_.csv files that are written to the Trace directory of the Domino program directory of an IBM Sametime 9.0 Community Server?

- A. They track statistics related to LDAP logins and LDAP searches over one minute intervals which allows an administrator to troubleshoot LDAP directory issues in real time.
- B. They track statistics related to user instant messaging activity over one minute intervals which allows an administrator to monitor the capacity of the Sametime Community Server in real time.
- C. They track statistics related to user logins and the resolution of external users over one minute intervals which allows an administrator to troubleshoot issues across a Sametime Gateway in real time.
- D. They track statistics related to failed user login attempts and resolves the IP address the failed attempts were made from over one minute intervals which allows an administrator to investigate potential security threats to the Sametime Community Server in real time.

Correct Answer: A

### **QUESTION 6**

Renovations Inc. has acquired a new division from ZetaBank and merged them into their LDAP directory so they can access IBM Sametime Instant Messaging. The LDAP administrator has sent this excerpt of the directory to the Sametime administrator to acknowledge the merge has been performed:



CN=John Doe, OU=Austin, OU=People, O=Renovations CN=Jane Doe, OU=Dallas, OU=People, O=Renovations CN=John Smith, OU=Research, OU=ZetaBank, OU=Acquisitions, O=Renovations CN=Jane Roe, OU=Research, OU=ZetaBank, OU=Acquisitions, O=Renovations

Users from the ZetaBank acquisition are not able to log into Sametime Instant Messaging. What should the Sametime administrator do to correct the issue?

- A. Reset the user passwords.
- B. Modify the base DN for search.
- C. Restart the Sametime Community Server.
- D. Modify the search filter "Search filter for resolving person names".

Correct Answer: C

### **QUESTION 7**

Which two IBM Sametime 9.0 components can be clustered for high availability using the Deployment Manager?

- A. Sametime MUX
- B. Sametime Proxy Server
- C. Sametime Meeting Server
- D. Sametime Packet Switcher
- E. Sametime Community Server

Correct Answer: BD

# **QUESTION 8**

Meshack is installing an IBM Sametime Gateway server. He has to create database tables and schema on an IBM DB2 machine called STGW as part of the install tasks.

What must Meshack do before proceeding with additional install tasks?

- A. He must create a DB2 database called STgateway before proceeding with creation of tables and schema.
- B. He must ensure that the database name and the machine name on which DB2 has been installed are the same, otherwise the install will fail.
- C. He must change the name of the database in the database creation script since the default database name, STGW, cannot be the same as the machine name.
- D. He must change the machine name on which DB2 is installed to a fully



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E. He must change the machine name on which DB2 is installed to a fully qualified name

STGW.renovations.com before proceeding with creation of tables and schema.

Correct Answer: A

# **QUESTION 9**

How would Sifa, an IBM Sametime administrator, export/import an LTPA token?

- A. She would copy the LTPA key to the same directory location on each
- B. She would exchange the certificate keys between the participating servers.
- C. She would use Global Security Settings in the IBM WebSphere Integrated Solutions Console.
- D. She would configure Trust Association Interceptor (TAI) for single sign-on between the participating servers.

Correct Answer: C

## **QUESTION 10**

What IBM Sametime server does the Sametime client register to for audio/video services?

- A. Video MCU
- B. Video Manager
- C. SIP Proxy Registrar
- D. Conference Manager

Correct Answer: D

# **QUESTION 11**

An IBM Sametime administrator has tried to manually register a Sametime 9.0 Proxy Sewer. What log file should she review to check for errors?

- A. ConfigUtility.log
- B. ConsoleUtility.log
- C. RegisterUtility.log
- D. ProductRegistration.log

Correct Answer: B

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### **QUESTION 12**

How many IBM Sametime 9.0 Media Manager cluster instances can be managed by the Sametime System Console?
A. None
B. One
C. Two
D. Four

## **QUESTION 13**

Correct Answer: B

By setting thread pool values for an IBM Sametime Gateway Server, the SIP container performance is improved between the SIP container and the Sametime Gateway application server layer by reducing the overhead of what thread operation at runtime?

- A. Thread Reuse
- B. Thread Creation
- C. Thread Destruction
- D. Thread Manipulation

Correct Answer: A

# **QUESTION 14**

When the SIP Proxy Registrar receives an incoming Audio/Video call, where does it route the call?

- A. TURN Server
- B. Video Manager
- C. IBM Sametime client
- D. Conference Manager

Correct Answer: C

# **QUESTION 15**

Which option describes what can be used to backup and restore the IBM Sametime 9.0 IBM DB2 10.1 databases?

- A. IBM Data Backup tool
- B. IBM Rational Backup Server



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- C. Data Studio tool and DB2 backup command line tool
- D. DB2 Control Center tool and DB2 backup command line tool

Correct Answer: C

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