

# BH0-013<sup>Q&As</sup>

Foundation Certificate in Business Analysis

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## QUESTION 1

Which of the following approaches is the variation of the Waterfall lifecycle that shows explicitly the link between the analysis stages and the testing stages?

- A. V model.
- B. Spiral model.
- C. Unified process.
- D. Workflow model.

Correct Answer: A

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## QUESTION 2

Which of the following is an input to the 'Investigate the Situation' stage of the business analysis process model?

- A. Stakeholder perspectives.
- B. List of issues/problems.
- C. Business case.
- D. Terms of reference.

Correct Answer: D

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## QUESTION 3

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to implementation?

- A. Requirements documentation
- B. Requirements management
- C. Requirements validation.
- D. Requirements analysis.

Correct Answer: B

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**QUESTION 4**

Given the cashflows below, which of the following is correct?

Item	Year 1	Year 2	Year 3	Year 4
Hardware cost	100,000			
Software cost	50,000	10,000	10,000	10,000
Maintenance cost	10,000	10,000	10,000	10,000
Savings	50,000	50,000	50,000	50,000

- A. The project pays back in year 4 of the project.
- B. The project does not pay back within the four year period.
- C. The project pays back in year 2 of the project.
- D. The project pays back in year 3 of the project.

Correct Answer: B

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**QUESTION 5**

What stage immediately precedes testing in the waterfall lifecycle?

- A. Design.
- B. Development.
- C. Implementation.
- D. Analysis.

Correct Answer: B

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**QUESTION 6**

Different reactions may be observed when a change to working methods is proposed. These reactions include:

- a.  
Enthusiasm for the change.
- b.  
Fear of the change.

c.

Reduced performance on the job.

d.

Reluctant acceptance of the change.

Which of the following represents the typical sequence of these four reactions?

A.

b, d, c and a.

B.

a, b, c and d.

C.

b, c, d and a.

D.

a, b, d and c.

Correct Answer: C

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## QUESTION 7

"The system should allow a user to enter customer details and select appropriate customers for a mailshot". What is wrong with this requirement?

A. It consists of two requirements which should be separately defined.

B. It contains the word "should" which must not be used in a requirement.

C. It should be specific about the user it refers to.

D. It should not contain the word "system" in the requirement.

Correct Answer: A

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## QUESTION 8

In which of the following categories would return on investment be considered when assessing the feasibility of a project?

A. Financial feasibility.

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- B. Business feasibility.
- C. Technical feasibility.
- D. Operational feasibility.

Correct Answer: A

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## QUESTION 9

A stakeholder in a project has been classified as having no interest but high power/influence on the power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Ignore.
- B. Watch.
- C. Keep on side.
- D. Keep informed.

Correct Answer: B

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## QUESTION 10

In a business activity model, which of the following type of activities respond to deviations between actual and planned performance?

- A. Monitoring activities.
- B. Doing activities.
- C. Controlling activities.
- D. Planning activities.

Correct Answer: C

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## QUESTION 11

What is the MoSCoW principle used for?

- A. To analyse stakeholders.
- B. To determine strategy.

- C. To define a root definition.
- D. To prioritise requirements.

Correct Answer: D

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## QUESTION 12

Which of the following statements is true?

- A. Shadowing is an effective way of preparing test scripts for user acceptance.
- B. Rich pictures and mind maps are used to document the requirements for the IT system.
- C. Interviews are effective in building a consensus view and securing agreement from a diverse group.
- D. Ethnographic Studies are concerned with the long term observation of the business environment.

Correct Answer: D

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## QUESTION 13

The required competencies of a business analyst are classified into three categories. Which of the following is one of these three categories?

- A. Management Qualities.
- B. Business Knowledge.
- C. IT Skills
- D. Project Skills.

Correct Answer: B

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## QUESTION 14

Which of the following are steps in the Isaksen and Treffinger's creative problem solving model?

- a.  
Mess Finding.
- b.

Data Modelling.

c.

Process Finding.

d.

Problem Finding.

e.

Solution Finding.

A.

a, b, c and d.

B.

b, c and e.

C.

a, d and e.

D.

a, c, d and e.

Correct Answer: C

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## QUESTION 15

An analyst has asked a user to describe each step in a task as they perform it. Which of the following investigation techniques is the analyst using?

A. Ethnographic study.

B. Interviewing.

C. Activity sampling.

D. Protocol analysts.

Correct Answer: D