

# BH0-005<sup>Q&As</sup>

ISEB Certificate in Software Asset Management Essentials

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## QUESTION 1

Which one of these organisations is responsible for ensuring that the software in use is genuine?

- A. Original Equipment Manufacturer
- B. Publisher
- C. Software reseller
- D. None, the onus is on the user organisation.

Correct Answer: D

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## QUESTION 2

What should be clearly defined in the early stages of a SAM implementation?

1.Scope and Terms of Reference 2.Sponsorship and Ownership 3.Processes, Roles and responsibilities

- A. All of them
- B. Only 1
- C. 2 and 3
- D. 1 and 2.

Correct Answer: A

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## QUESTION 3

What method of metering would be BEST suited to a concurrent license based application?

- A. Active
- B. Selective
- C. Non-selective.
- D. Passive.

Correct Answer: A

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## QUESTION 4

Which of the following organizations would you LEAST expect to contact for advice on SAM?

- A. BSA

- B. BSI
- C. FAST
- D. itSMF.

Correct Answer: D

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## QUESTION 5

The following SAM objective is part of which implementation stage? "Review of the risk register and the implementation of software risk mitigation actions using cost justifiable countermeasures".

- A. Staying there
- B. Getting there
- C. Preparation
- D. Proving you are staying there.

Correct Answer: B

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## QUESTION 6

Which of the following candidates, qualified to practitioner level (ISEB), would you consider most qualified to take on the role of Software Asset Manager?

- A. Service Desk Manager
- B. Service Level Manager
- C. Configuration Manager
- D. Problem Manager.

Correct Answer: C

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## QUESTION 7

Which of the following is NOT part of determining requirements for the Business Case?

- A. Functionality required of the solution
- B. Determine stakeholders.
- C. Potential objections to the project
- D. Select implementation partners.

Correct Answer: D

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## QUESTION 8

Which of the following should be considered when outsourcing elements of the SAM processes?

1.The conflicts of interest regarding asset information 2.The ownership of software licenses 3.The Software development costs

- A. All of them.
- B. 1 and 3.
- C. 1 and 2.
- D. 2 and 3.

Correct Answer: C

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## QUESTION 9

Which of the following statements is TRUE? 1.SAM Processes do not relate to in-house developed software because there are no licensing issues 2.SAM processes relate to all areas apart from network equipment because network software is not licensed

- A. Both of them
- B. 2 only
- C. Neither of them
- D. 1 only.

Correct Answer: C

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## QUESTION 10

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A