

# AXS-C01<sup>Q&As</sup>

AWS Certified Alexa Skill Builder - Specialty (AXS-C01)

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**QUESTION 1**

An Alexa Skill Builder wants a skill to inform the users of the number of times they have launched the skill.

What approach should the Builder take to track this information?

- A. Store and increment a launchCount session attribute.
- B. Using the ASK SDK, implement a persistent attribute that is stored and retrieved from Amazon DynamoDB.
- C. Perform a scan of the Amazon DynamoDB table for the number of records and count each record as a skill launch.
- D. Set up a global variable in the code project that increments each time the code is invoked by Amazon Alexa.

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/alexa-skills-kit-sdk-for-nodejs/manageattributes.html>

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**QUESTION 2**

An Amazon Alexa interactive story skill needs to provide users with the option to resume the skill from where users left off when they last used the skill.

Where should the data be stored to ensure that the skill will start at the correct location?

- A. In a JSON file along with the skill's AWS Lambda function
- B. In Amazon DynamoDB
- C. In the skill's session object
- D. In the skill's request object

Correct Answer: C

Reference: <https://developer.amazon.com/en-US/docs/alexa/in-skill-purchase/add-isps-to-a-skill.html>

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**QUESTION 3**

An Alexa Skill Builder published a skill that streams sounds to help users relax. The skill is becoming very popular and is available in many different locales around the world. More than 20,000 users are using the skill every week, and more than 500 users are added daily. The sound files are stored in Amazon S3.

What can the Builder do to ensure low latency and the best possible streaming performance?

- A. Use Amazon CloudFront to deliver content and cache the audio files across different geographical regions.
- B. Migrate the sound files from Amazon S3 into Amazon Redshift to speed up the read operations.
- C. Use Elastic Load Balancing to handle the traffic generated by the increasing number of users.

D. Enable cross-region replication on the Amazon S3 bucket policy to improve the skill's performance.

Correct Answer: D

Reference: <https://developer.amazon.com/en-US/docs/alexa/devconsole/measure-skill-usage.html>

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#### QUESTION 4

Which of the following occur when a beta test of a live skill times out? (Choose two.)

- A. The beta tester will lose access to the beta skill and will need to reenable the live skill
- B. The beta tester will receive an email saying the beta test has ended
- C. The administrator will receive an email confirming that the beta tester has been removed
- D. The beta tester will lose access to the beta skill but will maintain access to the live skill
- E. The beta skill history in the Amazon Alexa app will disappear once the beta test has ended

Correct Answer: AB

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#### QUESTION 5

An Alexa Skill Builder has created a custom skill about basketball including a HowToPlayBasketball intent. When looking at the Intent History page in the developer console, the Builder sees that a number of users are asking the skill how to play baseball. The Builder wants to add a relevant response directing the user back to the topic of basketball.

How should the Builder implement this?

- A. Add AMAZON.FallbackIntent and respond with a message about baseball in the handler
- B. Create a custom intent related to baseball, and when matched, provide a relevant response
- C. Add more sample utterances related to baseball in the HowToPlayBasketball intent
- D. Create a new custom baseball slot and add a slot-filling utterance to the HowToPlayBasketball intent.

Correct Answer: A

Reference: <https://developer.amazon.com/blogs/alexa/post/c97f3bb7-9701-41e8-ac06-a3a44b9f1638/usethe-new-fallback-intent-to-respond-gracefully-to-unexpected-customer-requests>

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#### QUESTION 6

An Alexa Skill Builder is developing a custom skill to play a live audio stream. What two built-in intents are required to implement the AudioPlayer interface?

- A. AMAZON.NextIntent and AMAZON.StopIntent
- B. AMAZON.ResumeIntent and AMAZON.PauseIntent

- C. AMAZON.CancelIntent and AMAZON.ResumeIntent
- D. AMAZON.RepeatIntent and AMAZON.StopIntent

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/audioplayer-interfacereference.html>

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### QUESTION 7

During testing of a new Amazon Alexa skill, the skill is repeatedly failing and invoking the function defined in the `addErrorHandler` method specified on the `SkillBuilder` object. Upon inspection of Amazon CloudWatch Logs, the Alexa Skill Builder establishes that the failure is occurring whenever `AMAZON.HelpIntent` is being received.

How should this error be corrected?

- A. `AMAZON.HelpIntent` should be handled by the SDK. The Builder should raise a support ticket with Amazon.
- B. The Builder should ensure that the intent handler is coded so that it tests for `AMAZON.HelpIntent` in its `canHandle` method, and when detected, returns `true`.
- C. The Builder should add logic to provide help instructions to the function defined in the `addErrorHandler` method specified on the `SkillBuilder` object.
- D. The Builder should add an `AMAZON.HelpIntent` entry to the interaction model to ensure the request for help is recognized by the skill.

Correct Answer: B

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### QUESTION 8

An Alexa Skill Builder adds a colleague to a skill using the beta test feature. The colleague logs in to the developer console to edit the interaction model and cannot see the skill.

Why is this happening?

- A. The colleague needs the `ROLE_ADMINISTRATOR` enablement.
- B. The skill was not submitted for publishing.
- C. The colleague was not made an administrator in the beta test tool.
- D. The colleague has not been added to the skill's developer account.

Correct Answer: C

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/skills-beta-testing-for-alexaskills.html>

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### QUESTION 9

What are the prerequisites for implementing account linking for Amazon Alexa smart home skills?

- A. OAuth 2.0 with either implicit grant flow or authorization code grant flow
- B. OAuth 2.0 with authorization code grant flow
- C. OpenID Connect with JSON.Web Token (JWT)
- D. OAuth 1.0/2.0 with implicit grant flow

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/account-linking/account-linking-for-sh-andother.html#prerequisites>

### QUESTION 10

An Alexa Skill Builder is creating a skill that will identify an actor who spoke a famous piece of movie dialog, given just the dialog text and an optional movie name. The Builder created the FindActorIntent as shown below, but Amazon Alexa returns an error when it builds the model.

```
{
  "intents": [
    {
      "name": "FindActorIntent",
      "slots": [
        {
          "name": "Dialog",
          "type": "AMAZON.SearchQuery"
        },
        {
          "name": "Movielist",
          "type": "AMAZON.Movie"
        }
      ],
      "samples": [
        "who said {Dialog} in {MovieList}",
        "which actor said {Dialog}",
        "search for {Dialog}",
        "who said {Dialog}"
      ]
    }
  ]
}
```

Why is Alexa failing to build the model?

- A. Intents can have one built-in slot type only

- B. All sample utterances within an intent should have both slots
- C. SearchQuery is combined with another intent slot in an utterance.
- D. "Dialog" is a reserved keyword in the Alexa Interaction Model schema.

Correct Answer: C

Reference: <https://forums.developer.amazon.com/questions/112932/got-error-codeinvalidintentsamplephraseslot.html>

#### QUESTION 11

An Alexa Skill Builder is building an order reporting skill. Occasionally, users need to enter 30-digit serial codes.

How can this be accomplished while providing a good voice user interface experience?

- A. Manually extend the timeout so that users can input all the numbers.
- B. Use multiple requests for smaller segments of the code and store the data in session attributes.
- C. Enter single digits one request at a time.
- D. Request that users send the number using the Amazon Alexa app

Correct Answer: A

#### QUESTION 12

An Alexa Skill Builder is developing a skill using AWS Lambda. When invoking the skill, Amazon Alexa responds "There was a problem with the requested skill's response."

The following message is displayed in Amazon CloudWatch Logs for the Lambda function.

```
{
  "type": "SessionEndedRequest",
  ...
  ...
  "reason": "ERROR",
  "error": {
    "type": "INVALID_RESPONSE",
    "message" : "An exception occurred while dispatching the request to the skill."
  }
}
```

Which of the following actions will resolve the problem?

- A. Define a new intent named Unhandled in the skill interaction model and add an Unhandled intent handler to the Lambda function.
- B. Add an `.addErrorHandlers()` attribute to the SkillBuilder object and define a function to display detailed information

about the error, then respond verbally to the user.

- C. Add an intent handler for the SessionEndedRequest intent to the Lambda function to display detailed information about the error.
- D. Add additional logic to the AMAZON.StopIntent handler in the Lambda function to display detailed information about the error.

Correct Answer: B

Reference: <https://forums.developer.amazon.com/questions/201658/input-request-reason-error-typeinvalid-response-1.html>

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### QUESTION 13

An Alexa Skill Builder has published a skill to the Alexa Skills Store, but soon after realizes that Amazon Alexa is saying an incorrect word in one of the responses.

What is the recommended method for the Builder to correct this issue?

- A. Correct the response in a new endpoint, and after updating the In Development version of the skill, redeploy it.
- B. Access the In Development version of the skill, alter the intent that was causing the incorrect word, then resubmit the skill for certification.
- C. Edit the response in a new endpoint, and after updating the In Development version of the skill, resubmit it for certification.
- D. Correct the response in the existing endpoint of the Live version of the skill, then redeploy it.

Correct Answer: A

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### QUESTION 14

An Alexa Skill Builder needs to set up an Amazon Alexa skill beta test. What user identifier should be used to add beta testers?

- A. AWS account number
- B. Alexa user email address
- C. Amazon vendor ID
- D. Amazon customer ID

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/skills-beta-testing-for-alexaskills.html>

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### QUESTION 15

An Alexa Skill Builder is developing a skill that must send an initial welcome email to each new user.

What combination of features would the Builder use to satisfy this requirement? (Choose two.)

- A. Alexa Settings API
- B. Entity resolution
- C. Customer Profile API
- D. Device Address API
- E. Data persistence

Correct Answer: AC

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