

AXS-C01^{Q&As}

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QUESTION 1

An Alexa Skill Builder is developing a skill that must send an initial welcome email to each new user.

What combination of features would the Builder use to satisfy this requirement? (Choose two.)

- A. Alexa Settings API
- B. Entity resolution
- C. Customer Profile API
- D. Device Address API
- E. Data persistence

Correct Answer: AC

QUESTION 2

An Alexa Skill Builder is building an order reporting skill. Occasionally, users need to enter 30-digit serial codes.

How can this be accomplished while providing a good voice user interface experience?

- A. Manually extend the timeout so that users can input all the numbers.
- B. Use multiple requests for smaller segments of the code and store the data in session attributes.
- C. Enter single digits one request at a time.
- D. Request that users send the number using the Amazon Alexa app

Correct Answer: A

QUESTION 3

An Alexa Skill Builder wants a skill to inform the users of the number of times they have launched the skill.

What approach should the Builder take to track this information?

- A. Store and increment a launchCount session attribute.
- B. Using the ASK SDK, implement a persistent attribute that is stored and retrieved from Amazon DynamoDB.
- C. Perform a scan of the Amazon DynamoDB table for the number of records and count each record as a skill launch.
- D. Set up a global variable in the code project that increments each time the code is invoked by Amazon Alexa.

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/alexa-skills-kit-sdk-for-nodejs/manageattributes.html>

QUESTION 4

An Alexa Skill Builder wants to create a skill that asks the user two yes/no questions:

Alexa: Do you like cats? Alexa: Do you like dogs?

When the user answers "yes", how should the Builder code the handler to know which question the answer refers to?

- A. Using session attributes, store the previous question as the context for use in the AMAZON.YesIntent handler.
- B. Within the AMAZON.YesIntent handler, prompt the user to repeat the name of the animal that they like.
- C. Within the AMAZON.YesIntent handler, define a slot to store and retrieve the previously asked question.
- D. Access Amazon CloudWatch Logs and retrieve the previous question topic from the recent log messages.

Correct Answer: C

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/standard-built-in-intents.html>

QUESTION 5

An Alexa Skill Builder wants to add a short audio clip to a skill with SSML. The Builder records a 6-second audio clip using a high-end microphone and recording application and exports the file with a bitrate of 48 kbps. The file is then uploaded to a public Amazon S3 bucket.

The Builder then updates the SSML to return:

```
< speak >
  < audio src= "https://my.skill.files.s3.amazonaws.com/my-welcome.wav" />
  What can I help you with?
< /speak >
```

When testing the skill, Amazon Alexa responds with "There was a problem with the requested skill's response" every time.

How should the Builder resolve this error?

- A. Record a shorter audio clip.
- B. Re-export the audio file with a smaller bitrate.
- C. Re-export the audio file to .mp3 instead of .wav
- D. Update the interaction model to enable the AudioPlayer interface

Correct Answer: B

QUESTION 6

According to Amazon Alexa best practices, how should an Alexa Skill Builder prevent unintentional requests against a skill's backend when using AWS Lambda?

- A. Ensure that the session ID provided by the request to Lambda is not already in use.
- B. Rotate the Lambda ARN regularly to prevent others from using the service.
- C. Retrieve the Application ID property from the request JSON and validate it against the Lambda environment variables.
- D. Provide the Lambda trigger with the Application ID so that it validates on the ask trigger.

Correct Answer: C

QUESTION 7

An Alexa Skill Builder is creating a skill that requires the user to authenticate by speaking a PIN before an order status can be retrieved.

According to best practices, how should the PIN value be collected?

- A. Use AMAZON.SearchQuery
- B. Use AMAZON.FOUR_DIGIT_NUMBER
- C. Use multiple slots of type AMAZON.NUMBER
- D. Use a custom slot with zero to nine as values.

Correct Answer: D

QUESTION 8

Which of the following are ways that a user can interact with an Amazon Alexa skill using both voice and non-voice methods? (Choose three.)

- A. Scrolling through a list
- B. Selecting an action
- C. Zooming in on an image
- D. Pausing a video
- E. Muting the device
- F. Pairing with Bluetooth

Correct Answer: DEF

QUESTION 9

Before beginning the development of a skill, an Alexa Skill Builder wants to hear how a statement will be pronounced by Amazon Alexa in another locale.

How should the Builder test the pronunciation of the statement?

- A. Use the Alexa Simulator tab in the developer console to interact with the skill using the selected locale.
- B. Create a developer account for the specific locale, and use a device to interact with the skill.
- C. Use Voice and Tone tab in the developer console to play the statement using the selected locale.
- D. Use the Manual JSON tab in the developer console to create a sample JSON response

Correct Answer: C

Reference: <https://developer.amazon.com/en-US/docs/alexa/devconsole/test-your-skill.html>

QUESTION 10

An Alexa Skill Builder made changes to an AWS Lambda function that is used as the endpoint for a skill. The Builder discovers that the skill now returns an error when it is launched.

How can the Builder use the Lambda console to trigger the function and debug the code?

- A. Create a Lambda test event using the JSON request as input to find the specific error within the code.
- B. Create a Lambda test event using the JSON response as output to find the specific error within the code.
- C. Check the JSON response to see if there are any syntax errors in the code.
- D. Create a Lambda test event using the JSON interaction model to find the specific error within the code.

Correct Answer: A

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/host-a-custom-skill-as-an-awslambda-function.html>

QUESTION 11

An Alexa Builder is working on a skill for music streaming. When a user says, "Alexa, stop" the skill needs to know where the user was in the song, so that when returning to the skill in a new session, the song can pick up where it left off.

Which section of the following JSON contains the data indicating where the song left off?

```
{
  "version": "1.0",
  "session": {
    "new": false,
    "sessionId": "...",
    "application": {...},
    "attributes": {...},
    "user": {...}
  },
  "context": {
    "System": {
      "device": {
        "supportedInterfaces": {
          "AudioPlayer": {...}
        }
      }
    }
  },
  "user": {...},
  "AudioPlayer": {...}
},
"request": {...}
}
```

- A. session.attributes
- B. Context.AudioPlayer
- C. session.user
- D. context.System.device.supportedInterfaces.AudioPlayer

Correct Answer: C

QUESTION 12

An Alexa Skill Builder has created a custom skill about basketball including a HowToPlayBasketball intent. When looking at the Intent History page in the developer console, the Builder sees that a number of users are asking the skill how to play baseball. The Builder wants to add a relevant response directing the user back to the topic of basketball.

How should the Builder implement this?

- A. Add AMAZON.FallbackIntent and respond with a message about baseball in the handler
- B. Create a custom intent related to baseball, and when matched, provide a relevant response
- C. Add more sample utterances related to baseball in the HowToPlayBasketball intent

D. Create a new custom baseball slot and add a slot-filling utterance to the HowToPlayBasketball intent.

Correct Answer: A

Reference: <https://developer.amazon.com/blogs/alexa/post/c97f3bb7-9701-41e8-ac06-a3a44b9f1638/usethe-new-fallback-intent-to-respond-gracefully-to-unexpected-customer-requests>

QUESTION 13

An Alexa Skill Builder receives feedback from users that a specific utterance causes Amazon Alexa to trigger the skill's AMAZON.HelpIntent rather than triggering the correct intent and slot.

How can the Builder reproduce this behavior to troubleshoot the problem?

- A. Use the AWS Lambda test feature to send a request with the given intent and slot combination.
- B. Set up a unit test in the code base to simulate what happens when the given intent and slot combination are dispatched within the skill.
- C. Use the Manual JSON tab on the Test page of the developer console to see what happens when a request for the given intent and slot combination is sent to the skill
- D. Use the Alexa Simulator tab on the Test page of the developer console to test the utterances the users have reported.

Correct Answer: B

QUESTION 14

An Alexa Skill Builder is using Amazon S3 to stream large quantities of static audio and video content throughout the world with an Amazon Alexa skill.

Which additional AWS service will help the Builder decrease latency and improve the reliability of the streaming media content for the global audience?

- A. AWS Cloud9
- B. Amazon Kinesis
- C. Amazon Route 53
- D. Amazon CloudFront

Correct Answer: D

Reference: <https://developer.amazon.com/blogs/alexa/post/87f73844-d971-4ac3-b274-bf0d93031bcd/build-more-engaging-skills-using-aws>

QUESTION 15

On Amazon Alexa enabled devices with a screen, which of the following standard built-in intents are handled by Alexa

on the skill's behalf and are not forwarded to the skill? (Choose three.)

- A. AMAZON.NextIntent
- B. AMAZON.MoreIntent
- C. AMAZON.ScrollDownIntent
- D. AMAZON.PreviousIntent
- E. AMAZON.StartOverIntent
- F. AMAZON.NavigateHomeIntent

Correct Answer: CEF

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/standard-built-in-intents.html>

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