

ADVANCED-CROSS-CHANNEL Q&As

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QUESTION 1

What is true about Inbox message:

- A. It can open any public url also and not only cloud page
- B. Device owns the message not the contact.
- C. Contact owns the message not the device.
- D. Alert+inbox consume 1 supermessage.

Correct Answer: B

QUESTION 2

You are using replace inbox message feature. But your audience has changed and some of the contacts who received the first message do not exist. What would happen?

- A. the inbox message is replaced for all user.
- B. the inbox message is replaced only for users who do not exist:
- C. inbox message Is replaced for users who read the first message.
- D. Inbox message is replaced for existing usef s and deleted for users who do not eixist.

Correct Answer: D

QUESTION 3

What is true about shared entry event.

- A. It cannot be modified.
- B. Data extension created by it can be modified.
- C. Yon can use filter for entry audience segregation.

Correct Answer: C

QUESTION 4

What data is there in mobile connect demographics, select3

- A. City
- B. Region



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C. Email

D. First name

E. channel

Correct Answer: ADE

QUESTION 5

Select features Einstein content selection, Select 2

- A. Uses open time email content
- B. Content selection based on business rules

Correct Answer: AB

QUESTION 6

how many activities recommended in a journey canvas.(150-200)

- A. 10
- B. 50
- C. 100
- D. 300

Correct Answer: C

QUESTION 7

What is prerequisite for email/web recommendations: select 2

- A. collect tracking code
- B. catalog

Correct Answer: AB

QUESTION 8

You are getting an error while trying to make an inbox message as inactive. What could be the possible reason.

- A. Some automation activity is using the inbox message
- B. The message is already scheduled/active



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C. The message has already been sent. (once started to send cannot mark as inactive)

Correct Answer: C

QUESTION 9

How does Marketing cloud connect help when you want to trigger journey when a record is created in sales cloud contact, Select 2.

- A. Sales cloud entry audience in journey builder
- B. Use a api to trigger journey directly from ecom site and use email address as subscriber key.
- C. Use an api to create record in sales cloud directly from the ecom site
- D. Use synchronized de, query to a sendable DE and use automation studio schedule to inject contact every 15 mins

Correct Answer: AD

QUESTION 10

Where would you set a threshold limit in social studio

- A. enterprise admin settings
- B. workspace settings
- C. tab in engage
- D. column in engage

Correct Answer: D

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