

9L0-412^{Q&As}

OS X Support Essentials 10.8 Exam

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QUESTION 1

In OS X Mountain Lion, which TWO types of file service hosts can you browse in the Network folder? (Select 2)

- A. WebDAV
- B. FTP
- C. DFS
- D. SMB
- E. AFP

Correct Answer: DE

QUESTION 2

You upgrade a Snow Leopard Mac that has legacy FileVault encryption to Mountain Lion. If a user forgets his login password, how can you help him regain access to his encrypted home folder?

- A. Log in to the admin user account, open Keychain Access, open the user\'s login keychain, and then let the user view the account password.
- B. At the Login Window, enter an incorrect password three times in a row. When the "forgot your password" dialog appears, click the Arrow next to Master Password. Enter the master password, and then reset the user account password.
- C. Log in to the admin user account, open Users and Groups preferences, click Reset Password, enter the admin password, and then reset the user account password.
- D. At the Login Window, enter an incorrect password three times in a row. When the "forgot your password" dialog appears, click the Arrow next to Apple ID. Enter the user\'s Apple ID, and then reset the user account password.

Correct Answer: B

QUESTION 3

On a Mac running OS X Mountain Lion, how can you display a list of installed software updates?

- A. Open System Information, click System Report, and then in the sidebar under Software, click Installations.
- B. Open Software Update preferences and click Installed Software.
- C. Open Installer, choose Show Files from the File menu, and then in the Files section under /var/log/, select install.log.
- D. Open Software Update and click Receipts.

Correct Answer: B

QUESTION 4

In a default OS X Mountain Lion installation, which permission is assigned to the top level of each user's home folder to make it accessible to Guest users who log in locally?

- A. Everyone has Read and Write access.
- B. The staff group has Read and Write access.
- C. The wheel group has Read only access.
- D. Everyone has Read only access.

Correct Answer: D

QUESTION 5

How do you start up an OS X Mountain Lion computer in Safe Mode?

- A. Hold down Shift during startup.
- B. Open Terminal, type `safe_boot`, press Return, and then restart the Mac.
- C. Hold down Command-Option-P-R during startup.
- D. Start up from the OS X Recovery partition, and then choose Safe Boot from the Startup Disk menu.

Correct Answer: A

QUESTION 6

How do you start up an OS X Mountain Lion computer in single-user mode?

- A. Hold down Shift-Option while the computer restarts.
- B. Hold down Command-S while the computer restarts.
- C. Start up from the Mountain Lion Recovery system partition, and enter the command `reboot -single` in Terminal.
- D. Select Single-User Mode in the Startup Disk pane of System Preferences and restart the computer.

Correct Answer: B

QUESTION 7

Why might you prefer to shut down and then start up a Mac you are troubleshooting, rather than simply selecting Restart from the Apple menu?

- A. Because OS X loads a clean user session on startup only after a shutdown.
- B. Because OS X archives errors from the session to the log only during a shutdown.

- C. Because OS X performs disk checks on startup only after a shutdown.
- D. Because the Mac does a full POST on startup only after a shutdown.

Correct Answer: D

QUESTION 8

Which OS X Mountain Lion tool can help you create a strong password?

- A. Password Audit, accessible from Security preferences
- B. Password Assistant, accessible from Users and Groups preferences
- C. Security Audit, accessible from Directory Utility
- D. Password Checking, accessible from Parental Controls preferences

Correct Answer: B

QUESTION 9

Review the screenshot of part of a Network Utility window, and then answer the question below.

Which statement accurately interprets the Network Utility Lookup results shown above?

- A. A forward lookup of mainserver.pretendco.com returned the IP address 10.1.0.1.
- B. A reverse lookup of mainserver.pretendco.com returned the IP address 10.1.0.1.
- C. A reverse lookup of 10.1.0.1 returned the name mainserver.pretendco.com.
- D. The DNS server for mainserver.pretendco.com is pretendco.com.

Correct Answer: B

QUESTION 10

Which statement is TRUE of file and folder permissions in the Finder in OS X Mountain Lion?

- A. A user with Read-only permissions to a folder CANNOT rename any files in that folder.
- B. A user with Write-only permissions to a folder can rename any file in that folder.
- C. A user with Read-only permissions to a folder CANNOT view any files in that folder.
- D. A user with Write-only permissions to a folder can delete any file in that folder.

Correct Answer: A

QUESTION 11

Which of these is a recovery key storage location that FileVault 2 offers when you enable it?

- A. Your iCloud account
- B. The System Keychain
- C. The OS X Recovery partition
- D. An Apple server

Correct Answer: D

QUESTION 12

How can you display the contents of a hidden folder on a mounted volume in Finder?

- A. From the Go menu, choose "Go to Folder," enter the path to the hidden folder, and click Go.
- B. From the View menu, choose "Show hidden items."
- C. From the Finder menu, choose Preferences, and select "Show hidden items."
- D. Select the volume icon and choose "Show hidden items" from the Action menu.

Correct Answer: A

QUESTION 13

In OS X Mountain Lion, which TWO types of file service hosts can you browse in the Network folder? (Select 2)

- A. WebDAV
- B. SMB
- C. DFS
- D. FTP
- E. AFP

Correct Answer: BE

QUESTION 14

How can a user with the short name anna exclude the /Users/anna/Downloads/ folder from Time Machine backups?

- A. Open Time Machine, choose Preferences from the Time Machine menu, click the Exclusions tab, click the Add (+)

button, navigate to the /Users/anna/Downloads/ folder, and click Submit.

B. Open the Time Machine pane of System Preferences, click Options, and add the /Users/anna/Downloads/ folder to the list of excluded items.

C. Control-click the anna account's Downloads folder in the Finder, click the Sharing and Permissions disclosure button, click the Add (+) button, add the Time Machine user to the list of users, and set the Time Machine user's access to "No Access."

D. In Terminal, execute the command `sudo defaults write /Library/Preferences/com.apple.TimeMachine excludedFolders -array-add /Users/anna/Downloads`.

Correct Answer: B

QUESTION 15

On an OS X computer running Mountain Lion, changes made in the Software Update pane of System Preferences apply to ALL users of the system.

A. True

B. False

Correct Answer: A

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