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Mac OS X Help Desk Essentials v10.3

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QUESTION 1

During the Mac OS X v10.3 startup sequence, a Macintosh checks for a pressed C key, which tells the computer to start up from a CD volume rather than from a hard disk volume. This checks occurs immediately after _____.

A. BootX loads

B. Open Firmware is initialzed.

C. The Kernel environment loads

D. The POST (Power On Self Test) passes

Correct Answer: B

QUESTION 2

What are two ways to configure Mac OS X v10.3 to get LDAP information? Choose two.

A. Use Directory Access to configure Mac OS X v10.3 to get LDAP information from a DNS server.

B. Use Directory Access to configure Mac OS X v10.3 to use DHCP-supplied LDAP server information.

C. Use Directory Access to configure Mac OS X v10.3 with the IP address, type, and search base of a specific LDAP server.

D. Use the Sharing pane of System Preferences to configure Mac OS X v10.3 to use an Active Directory server as an LDAP server.

Correct Answer: BC

QUESTION 3

The Universal Access pane in System Preferences allows you to _____.

A. Configure the screen to zoom in and out.

B. Turn speech recognition on and off.

C. Create new keyboard shortcuts.

D. Configure a USB tablet.

Correct Answer: A

QUESTION 4

Over which three of these protocols can network volumes be mounted using the "Connect to Server" command from the Finder? Choose three.

A. SMB

B. POP

C. FTP

D. DSL

E. NFS

F. IPP

Correct Answer: ACE

QUESTION 5

Suppose you are a Mac OS X v10.3 user named Certkiller. Where would you put a file in order to share it with network guests?

A. /Users/Shared

B. /Users/Public

C. /Users/Certkiller/Shared

D. /Users/Certkiller/Public

Correct Answer: D

QUESTION 6

In Mac OS X v10.3, where can a non-administrator user named "ann" store her files?

A. /System

B. /Users/ann

C. /Applications

D. /Users/Home/ann

Correct Answer: B

QUESTION 7

You are currently in the same directory as a file called " Certkiller 3". To view this file contents from the command line you can type _____. (Choose all that apply.)

A. cat Certkiller 3

B. cat Certkiller \3

C. cat Certkiller \3

D. cat Certkiller \ 3

E. cat " Certkiller 3"

Correct Answer: DE

QUESTION 8

Using Directory Access, you can configure your computer to_____.

A. Use a specific WINS server for SMB service discovery.

B. Be a member of more than one Windows workgroup.

C. Disable Finder\\'s Connect to Server feature.

D. Use AppleTalk to discover SMB services.

Correct Answer: A

QUESTION 9

Which two directories will NOT exist by default on which you have installed Mac OS X v10.3 and added a single user named "Certkiller"? (Choose two.)

A. /Fonts

B. /Applications

C. /Library/Preferences

D. /System/Library/Caches

E. /Users/Certkiller/Documents

F. /Users/Certkiller/Library/Caches

G. /Users/Shared/Library/Caches

Correct Answer: AG

QUESTION 10

What permissions can you set on file named " Certkiller .rtf" using Ownership and Permissions section of the file\\'s Info window? Choose all that apply.

A. Delete

B. Read only

C. Write only

D. No access

E. Execute only

F. Read and Write

Correct Answer: BDF

QUESTION 11

To confirm that a software update installed successfully, look for its receipt in the _____ folder.

A. /Library/Receipts

B. /System/Receipts

C. ~/Library/SUReceipts

D. /Applications/Software Update

Correct Answer: A

QUESTION 12

Mac OS X v10.3 administrator users can enable a personal firewall by clicking the Start button in the Firewall pane of _____.

A. Network Utility

B. NetInfo Manager

C. The Network pane of System Preferences

D. The Sharing pane of System Preferences

Correct Answer: D

QUESTION 13

Disk Utlity with Mac OS X v10.3 allows you to configure drives in RAID configurations of what level(s)?

A. Level 0 only

B. Level 1 only

C. Level 0 or 1

D. Level 1 or 5

E. Level 0, 1, or 5

Correct Answer: C

QUESTION 14

To set up PPPoE, which port must you configure?

A. Modem

B. Ethernet

C. FireWire

D. AppleTalk

Correct Answer: B

QUESTION 15

Mac OS X v10.3 Internet Sharing lets you share your Internet connections with other users via _____. (Choose all that apply.)

A. AirPort

B. Ethernet

C. Bluetooth

D. Modem

E. USB

Correct Answer: AB

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