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Mac OS X Help Desk Essentials v10.3

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QUESTION 1

To make a font available to Classic applications, install the font in _____.

- A. /User/Fonts
- B. /Library/Fonts
- C. /System Folder/Fonts
- D. /System Library/Fonts
- E. /System Folder/Font Book

Correct Answer: C

QUESTION 2

By default, the Mac OS X v10.3 shell prompt includes the "#" character after the user name when you _____.

- A. Are in your home directory.
- B. Have connected to another computer using ssh
- C. Are logged in as a user who is the Group Admin
- D. Are running the shell as the System Administrator

Correct Answer: D

QUESTION 3

When printing from the Classic Environment, you can use the _____ to select the printer.

- A. Chooser
- B. Printer Setup Utility
- C. Mac OS X v10.3 OS 9 Print Tools
- D. Printers control panel

Correct Answer: A

QUESTION 4

Mac OS X v10.3 administrator users can enable a personal firewall by clicking the Start button in the Firewall pane of _____.

- A. Network Utility
- B. NetInfo Manager
- C. The Network pane of System Preferences
- D. The Sharing pane of System Preferences

Correct Answer: D

QUESTION 5

In Mac OS X v10.3, where can a non-administrator user named "ann" store her files?

- A. /System
- B. /Users/ann
- C. /Applications
- D. /Users/Home/ann

Correct Answer: B

QUESTION 6

Suppose you are a Mac OS X v10.3 user named Certkiller. Where would you put a file in order to share it with network guests?

- A. /Users/Shared
- B. /Users/Public
- C. /Users/Certkiller/Shared
- D. /Users/Certkiller/Public

Correct Answer: D

QUESTION 7

Which statement about file and folder permissions is TRUE Mac OS X v10.3?

- A. Any user can delete a file from another user's Drop Box.
- B. A file's permissions are always identical to its enclosing folder's permissions.
- C. A user Read only permissions to a folder cannot view any files in that folder.
- D. A user with Read and Write permissions to a folder cannot delete any files in that folder.

E. A user with Read only permissions to a folder cannot rename any files in that folder.

Correct Answer: E

QUESTION 8

The Lookup pane in Network Utility is used to _____. (Choose all that apply).

- A. Find the complete route between your computer and another computer on an IP network.
- B. Determine which ports on a computer are closed.
- C. Determine which ports on a computer are open.
- D. Resolve domain names to IP addresses.
- E. Resolve IP addresses to domain names.
- F. Display routing table information

Correct Answer: DE

QUESTION 9

Mac OS X v10.3 administrator named "Certkiller" can view the details of a kernel panic in _____.

- A. /Library/Logs/kp.log
- B. /Library/Logs/panic.log
- C. /Users/Certkiller/Library/Logs/kp.log
- D. /Users/Certkiller /Library/Logs/panic.log

Correct Answer: B

QUESTION 10

Mac OS X v10.3 Internet Sharing lets you share your Internet connections with other users via _____. (Choose all that apply.)

- A. AirPort
- B. Ethernet
- C. Bluetooth
- D. Modem
- E. USB

Correct Answer: AB

QUESTION 11

By default in Mac OS X v10.3, you can use the Finder to _____. (Choose all that apply.)

- A. Burn a CD
- B. Create a disk image file
- C. See every file in your home directory
- D. To archive multiple items simultaneously using the Archive menu item
- E. Empty the trash securely, so that data-recovery software cannot restore the files.

Correct Answer: ADE

QUESTION 12

The Universal Access pane in System Preferences allows you to _____.

- A. Configure the screen to zoom in and out.
- B. Turn speech recognition on and off.
- C. Create new keyboard shortcuts.
- D. Configure a USB tablet.

Correct Answer: A

QUESTION 13

About which three system properties will System Profiler provide information? (Choose three.)

- A. Installed PCI cards
- B. Default network printer
- C. Configured share points
- D. Connected USB devices
- E. Connected FireWire devices
- F. Status of personal file sharing

Correct Answer: ADE

QUESTION 14

Network users often have multiple passwords, a distinct password for each network service they access. Which is NOT a valid way to simplify this situation for users in Mac OS X v10.3?

- A. Set up a Kerberos environment on the network.
- B. Have users store their login information for different server in Keychain.
- C. Set up a directory service to make user and password information available to all computers.
- D. Have users access network servers without authentication, using the Network icon in the Finder rather than using the Connect to Server command, which requires users to authenticate.

Correct Answer: D

QUESTION 15

The Accounts pane of System Preferences lets you configure an account to _____.

- A. Have Read only access.
- B. Use a Simple Finder environment
- C. Recognize multiple valid passwords
- D. Log in to the computer only via FTP

Correct Answer: B

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