

9L0-066^{Q&As}

OS X Yosemite Troubleshooting

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QUESTION 1

Sarah needs to have an account in OS X on the office iMac that will ensure that the contents of the home folder are deleted each time the user logs out. Which of the following account types does Sarah need to use?

- A. Standard
- B. Managed with Parental Controls
- C. Guest
- D. Sharing Only

Correct Answer: C

QUESTION 2

Autumn is traveling for business and is attempting to complete some work on her MacBook Air while she is waiting at the airport for her next flight. She is attempting to recover an earlier version of a text file, but her computer is not connected to her backup drive. In the full-screen Time Machine browser, which of the following indicates a backup that is only available on the disconnected backup drive?

- A. When Autumn moves the pointer over a tick mark on the timeline, the tick mark is dimmed red.
- B. Files in the section labeled "Local Snapshots" in the Time Machine browser are those from the disconnected backup drive.
- C. The tick mark for an unavailable, or non-existing, backup will pulse light and dark gray when Autumn moves the pointer over it.
- D. When Autumn moves the pointer over a tick mark on the timeline, the tick mark displays a prohibitory sign.

Correct Answer: A

QUESTION 3

Brandon is returning to iPhone after trying a competitor's smart phone. He cannot remember the Apple ID he previously used for Apple services. How do you help?

- A. Create a new Apple ID at appleid.apple.com.
- B. Send an email to iforgot.apple.com.
- C. Click Find your Apple ID on appleid.apple.com.
- D. Answer the security questions on

Correct Answer: B

QUESTION 4

Where can a user disable the automatic login of a user account?

- A. System Preferences > Users and Groups > Login Options
- B. System Preferences > Security and Privacy > General
- C. System Preferences > Security and Privacy > Privacy
- D. System Preferences > Users and Groups > Login Items

Correct Answer: A

QUESTION 5

Why is it important to use the Globally Unique Identifier (GUID) partition scheme on an Intel- based Mac? SELECT TWO.

- A. The GUID partition scheme contains the necessary standard apps for OS X.
- B. Firmware updates for Intel-based Macs require a GUID partition scheme.
- C. Master Boot Record (MBR) requires a GUID partition map.
- D. You should not use GUID. Apple Partition Map (APM) is the default partition map for Intel- based Macs.
- E. Any of the partition schemes provided by Disk Utility will work.
- F. An Intel-based Mac will not start up without the GUID partition map.

Correct Answer: AB

QUESTION 6

Which of the following connection interfaces for external drives are supported by Time Machine? SELECT FOUR.

- A. iPad Classic in disk mode
- B. USB 2.0
- C. USB 3.0
- D. USB 2.0 Drive plugged into Airport Express
- E. SCSI-S
- F. FireWire 400/800
- G. Thunderbolt
- H. P-ATA

I. SuperDrive

Correct Answer: BCFG

QUESTION 7

Angel is working on a research paper in Pages in OS X Yosemite. She saved her document to iCloud Drive while working on her Mac. If Angel wants to continue working on her research paper on her iPad, which of the following conditions have to be met? SELECT THREE.

- A. Both the Mac and the iPad need to be on the same Wi-Fi network.
- B. Pages must be installed and up to date on the iPad.
- C. The same iCloud account must be signed in to both devices.
- D. Bluetooth must be turned on.
- E. The iPad needs iOS 8 or later.
- F. Push notifications for iCloud must be enabled on the Mac.
- G. Push notifications for Pages must be enabled on the iPad.

Correct Answer: CFG

QUESTION 8

Jeff uses his living room television as a display for his Mac mini. Jeff states the Bluetooth keyboard paired with his Mac mini intermittently stops responding. What steps can you advise Jeff to take to resolve the issue? SELECT THREE.

- A. Make sure Show Bluetooth in menu bar is selected in System Preferences.
- B. Press a key on the keyboard to reconnect it with the Mac.
- C. Turn off Bluetooth in the Bluetooth pane of System Preferences.
- D. Turn Wi-Fi off and on.
- E. Check the battery level of the keyboard.
- F. Check Activity Monitor.
- G. Keep wireless devices within 33 feet (10 meters) of the Mac.

Correct Answer: BEG

QUESTION 9

Samuel is attempting to restore his MacBook Air (Mid 2013) from his Time Machine backup using the OS X Recovery system. Although he has restored individual files from the Time Machine backup in the past, he is not given the option to

Restore from Time Machine while in Recovery. Which of the following questions might help you isolate the issue for Samuel?

- A. "How many times did Time Machine complete an incremental backup of the files?"
- B. "Have you seen the little spinning clock in the menu move?"
- C. "In your Time Machine setup, did you exclude any system files?"
- D. "When was the last time you used Time Machine to back up your files?"

Correct Answer: B

QUESTION 10

Andrew has updated his iPhone 4s to iOS 8. He has set a passcode and signed in to iCloud. Andrew is trying to Handoff an email from his Mac to his iPhone. Andrew's Mac is running OS X Yosemite and Bluetooth is on. Why is the Mail app not appearing in the corner of the iPhone lock screen?

- A. The passcode is preventing Mail from completing Handoff.
- B. The devices are not on the same Wi-Fi network.
- C. The devices are not paired.
- D. The iPhone 4s does not support Handoff.

Correct Answer: D

QUESTION 11

Bradley has installed OS X on his Mac and would like to set up a Firmware Password. Where can he find the Firmware Password Utility?

- A. In the Utilities folder on the startup disk.
- B. In the Applications folder on the startup disk.
- C. In the Security and Privacy pane in System Preferences.
- D. In the Utilities menu when booted to OS X Recovery.

Correct Answer: D

QUESTION 12

Mary does not want a folder named Finance in her Documents folder to be searched when using Spotlight. What should Mary do to prevent searching in this specific folder?

- A. Go to System Preferences > Spotlight > Privacy. Add any files or folders to this list.

B. Change the folder permissions. Click on the folder in Finder, then choose Get Info from the File menu. Select the box for Not Available in Spotlight

C. Label the folder with a red tag from the Action pop-up menu in the toolbar. Any items marked with a red tag are automatically excluded from Spotlight searches.

D. Control-click the folder and choose Not Available in Spotlight from the Options menu.

Correct Answer: A

QUESTION 13

Joseph enabled FileVault 2. He then forgot the administrator password. How can you help Joseph?

A. Ask Joseph to startup from OS X Recovery and choose

B. Have Joseph startup from OS X Recovery and open the Firmware Password utility

C. Explain to Joseph that he can unlock the disk using the recovery key created when FileVault 2 was enabled.

D. Help Joseph erase the hard disk and reinstall OS X and forgotten.

Correct Answer: B

QUESTION 14

Angela is having trouble with fonts installed in her user account. Where are these fonts located?

A. /Users/Fonts

B. /System/Library/Fonts

C. /Library/Fonts

D. -/Library/Fonts

Correct Answer: B

QUESTION 15

There is a way to start up your Mac so that it performs certain checks and prevents some software from automatically loading or opening. What is the name of this startup method?

A. Restore

B. Disk Utility

C. Console

D. Safe Mode

Correct Answer: D

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