

78201X^{Q&As}

Avaya IP Office Platform Support Certified Exam

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QUESTION 1

A customer has the capacity to register 10 soft consoles simultaneously, and wants to increase that to 15. Which of the following actions would be necessary to complete this increase?

- A. Add a Preferred license.
- B. Upgrade to Select Mode.
- C. Add five receptionist licenses.
- D. Upgrade to Server Edition.

Correct Answer: C

<https://downloads.avaya.com/css/P8/documents/101028316>

QUESTION 2

If a company's internal DNS is down, how can a SIP Remote Worker client register with the IP Office using a Wi-Fi connection?

- A. The client can use the Internet router/firewall to proxy the IP Office IP address.
- B. The client can use FQDN and port forwarding router to access the Internet DNS.
- C. DHCP can redirect the registration to a backup DNS.
- D. The client can only use the cellular network to register with the IP Office.

Correct Answer: B

QUESTION 3

Select the two valid methods for sending voicemails to email using Voicemail Pro:

- A. TAPI and SMTP
- B. SNMP and MAPI
- C. Outlook and SNMP
- D. TAPI and Outlook
- E. SMTP and MAPI

Correct Answer: BE

QUESTION 4

When creating a Short Code for connecting to a start point in Voicemail Pro modules, which Short Code feature should be utilized?

- A. Voicemail On
- B. Voicemail Off
- C. Voicemail Collect
- D. Voicemail Call

Correct Answer: C

QUESTION 5

What is the purpose of the "SMTP Authentication" setting in the email configuration of Avaya IP Office?

- A. It disables email communication between IP Office and the SMTP server.
- B. It enables email communication between IP Office and the SMTP server without requiring login credentials.
- C. It encrypts email communication between IP Office and the SMTP server using SSL/TLS.
- D. It requires login credentials to be entered for email communication between IP Office and the SMTP server.

Correct Answer: D

QUESTION 6

Which application should you use to access and configure the IP Office Security Settings, including configuring secure access to the IP Office system?

- A. Web Manager Application
- B. System Status Application
- C. Monitor Application
- D. Manager Application

Correct Answer: D

<https://downloads.avaya.com/css/P8/documents/100119917>

QUESTION 7

Which three licenses can support the Avaya Equinox?client without the additional need for a softphone? (Select three.)

- A. Basic User
- B. Teleworker

- C. Power User
- D. Remote Worker
- E. Office Worker
- F. Receptionist

Correct Answer: BDF

The Avaya Equinox client can be supported with Teleworker, Remote Worker, and Receptionist licenses, as they include the Avaya Equinox client.

QUESTION 8

Which statement about the Linux OS for IP Office is true?

- A. IP Office system configurations can be completed using either the Linux command line or a GUI interface.
- B. The Linux OS is an optional component that can be installed after IP Office Server Edition installation.
- C. The IP Office for Linux software is only available as a custom order from Avaya and cannot be downloaded.
- D. The base operating system installed is CentOS.

Correct Answer: B

<https://downloads.avaya.com/css/P8/documents/100175282> Page: 15

QUESTION 9

Which two requirements are necessary for a Small Community Network (SCN) with Distributed Voicemail? (Select two.)

- A. Installation of IIS on all Voicemail Pro servers
- B. Support for Port 80
- C. Local Host file
- D. Preferred Edition Licenses on all IP Office systems
- E. SMTP communication unblocked between Voicemail servers

Correct Answer: BE

<https://downloads.avaya.com/css/P8/documents/100174760> Page: 133 to 140

QUESTION 10

Which application is recommended for monitoring and displaying available resources on an IP500 V2 system in real-time?

- A. IP Office Monitor
- B. System Status Application
- C. DbgView
- D. IP Office Manager

Correct Answer: A

<https://downloads.avaya.com/css/P8/documents/100150298> Page: 9

QUESTION 11

When logging in to IP Office Security Settings for the first time using the Manager Application, the default user name is "security".

What is the default password?

- A. security
- B. administrator
- C. default
- D. securitypwd

Correct Answer: D

<http://avayaipofficetips.blogspot.co.za/2012/05/how-to-change-administrator-password-on.html>

QUESTION 12

A customer has an XT Endpoint with embedded Collaboration Server for IP Office installed, but they are not able to add an 11th person to a Scopia video conference. Which of the following could be the possible reasons for this issue?

- A. The 11th participant does not have the latest Scopia video conferencing software installed on their device.
- B. The Scopia video conferencing system is limited up to 10 participants.
- C. The Collaboration Server license does not allow more than 10 participants in a video conference.
- D. The customer's network bandwidth is not sufficient to support more than 10 video conference participants.

Correct Answer: C

<https://downloads.avaya.com/css/P8/documents/100172365>

QUESTION 13

System Alarms can be viewed in two applications, but only one of them can generate alarm notification via email. Which

application can send an email notification for an alarm?

- A. Manager Application
- B. Monitor Application
- C. System Status Application
- D. Web Manager Application

Correct Answer: A

QUESTION 14

A customer reports a delay of 5 seconds in receiving calls over analog trunks on the target phone. What could be the cause of this problem?

- A. Improper configuration of the system Locale.
- B. High level is set on Incoming Call Route.
- C. Ring delay is not configured on system telephony settings.
- D. IP Office is not receiving the ICLID from PSTN.

Correct Answer: D

https://downloads.avaya.com/elmodocs2/ip_office/R3.1/maintenance.pdf

QUESTION 15

Which combination of licenses is required for an Avaya Communicator user to enable video conferencing?

- A. Power User and Receptionist
- B. Basic User and Office Worker
- C. Office Worker and Power User
- D. Receptionist and Remote Worker
- E. Basic User and Remote Worker

Correct Answer: C

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