

78200X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance Exam

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QUESTION 1

There are two applications where System Alarms can be viewed, but only one of the Applications has the ability to create notification of an alarm via email.

Which application has the ability to create notification of an alarm via email?

- A. Manager Application
- B. Monitor Application
- C. System Status Application
- D. Web Manager Application

Correct Answer: A

QUESTION 2

Which of the following provides the ability for a device to use screenpops, control several telephone devices, make 3rd party calls, and monitor hunt group queues?

- A. one-X® Portal
- B. 3rd Party Endpoint licenses
- C. TAPILink Pro License
- D. SIPTrunking
- E. Server Edition

Correct Answer: C

QUESTION 3

To allow a user access to the SSA tool for system monitoring and troubleshooting, which rights group in the security setting must the user have enabled?

- A. Admin System
- B. Maint Admin
- C. Installation group
- D. Administration group

Correct Answer: D

References: <https://downloads.avaya.com/css/P8/documents/100073300> Page: 9

QUESTION 4

Which two methods are voicemails to email with the Voicemail Pro? (Choose two.)

- A. Outlook
- B. MAPI
- C. SNMP
- D. SMTP
- E. TAPI

Correct Answer: BD

References: <https://downloads.avaya.com/css/P8/documents/100174760> Page: 57

QUESTION 5

Which statement about Manager used in conjunction with Server Edition is correct?

- A. Manager is not compatible with Server edition and you must use Web Manager to configure the system.
- B. Manager is the only application you can use to configure User on the Server Edition.
- C. Manager can only be installed from the Admin DVD.
- D. Manager can be installed from either the admin DVD or Web Management.

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005673>

QUESTION 6

When creating a Short Code that is to connect to a Start point on Modules in the Voicemail Pro, which Short Code feature should you use?

- A. Voicemail Call
- B. Voicemail Node
- C. Voicemail Off
- D. Voicemail On

Correct Answer: B

QUESTION 7

Which application must be installed on a separate server or hard drive partition when installing IP Office Server Edition?

- A. Web Services
- B. Voicemail Pro
- C. Avaya Contact Recorder
- D. one-X® Portal
- E. Call Detail Records

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005101> Page: 9

QUESTION 8

By which method are alarm notifications sent to an IP Office support engineer?

- A. SSA
- B. SMTP
- C. TFTP
- D. System Monitor

Correct Answer: B

QUESTION 9

If no Music-on-Hold source is selected, what will a caller hear when a user places them on hold?

- A. a double bleep tone
- B. silence
- C. ringing
- D. an automated voice saying "Please Hold"

Correct Answer: A

References: <https://downloads.avaya.com/css/P8/documents/100119917>

QUESTION 10

Which statement about the Linux OS for IP Office is true?

- A. All initial IP Office system configurations must be completed via the Linux command line.
- B. The Linux OS must be installed prior to beginning the IP Office Server Edition installation.
- C. The IP Office for Linux software is provided as a single DVD orderable from Avaya, or downloaded to a USB Stick.
- D. The base operating system installed is DOS.

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/100175282> Page: 15

QUESTION 11

Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- A. user profiles set to Virtual
- B. advanced System license
- C. endpoint license
- D. user profile set to Teleworker
- E. user and SIP extension in IP Office

Correct Answer: CE

References: http://www.patton.com/files/support/kb/Avaya_IP_Office.pdf

QUESTION 12

You are in the User Form of Manager, and you are trying to make the User a Power User, but on the profile drop-down menu that option is not appearing.

Why is this?

- A. You have not checked the correct box to enable this feature.
- B. There are no licenses available for this feature.
- C. This User does not have an Extension.
- D. The User has the wrong User Right assigned to them.

Correct Answer: B

QUESTION 13

Secure Digital (SD) card commands can be invoked from which two sources? (Choose two.)

- A. VoiceMail Pro Client
- B. IP Office Manager
- C. one-X® Portal
- D. System Status Application
- E. one-X® Portal for IP Office

Correct Answer: BD

QUESTION 14

Which configuration areas are required to be configured by Hot Desking users, Agents, and all VoIP device users?

- A. Telephony-Supervisor Settings
- B. Services
- C. Mobility
- D. User Rights
- E. Extension

Correct Answer: A

QUESTION 15

Which two licenses are required for Avaya Communicator? (Choose two.)

- A. Power User
- B. Basic User
- C. Receptionist
- D. Remote Worker
- E. Office Worker

Correct Answer: AE

References: <https://downloads.avaya.com/css/P8/documents/101005862>