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QUESTION 1

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. When upgrading the HPE server firmware, the support engineer uses the iLO web interface's remote console to run the update tool. After several minutes, the engineer notices that the remote console does not show any display, and in the lower left-hand corner it displays "No Video".

Which statement describes the action that the engineer would take?

- A. Using the iLO web interface, disable the server's screen saver function.
- B. Using the iLO web interface, power on the server using the Power On: Momentary Press button.
- C. Using the iLO web interface, reboot the server using the Power Cycle: Server Reboot option.
- D. Use the remote control when it reappears after the server automatically reboots.

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101061688>

QUESTION 2

A support engineer is assigned to provide maintenance services for an ACP 4200 4.0 system.

Which type of organization could the engineer expect to be assigned to?

- A. Small Business services
- B. Service Providers
- C. Large Enterprises
- D. Large Enterprises and Service Providers

Correct Answer: C

QUESTION 3

To use the Management Server Console (MSC) as their time source, how would the engineer configure the ESXi hosts?

- A. Login to the MSC, run the time _configuration.bat script.
- B. Login to the MSC, set Services > Time configuration > NTP Clients = IP addresses of the ESXi hosts.
- C. Login to the ESXi Hosts using the CLI, run the time_configuration.sh script.
- D. Login to vCenter server using the Web UI, set host > manage > Time configuration = IP address of the MSC.

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101054946> (90)

QUESTION 4

When performing a BIOS or firmware upgrade on physical host servers, why is it important to have vSphere access?

- A. The VMs must be restarted before the upgrade process.
- B. vSphere is needed to shut down the physical server.
- C. VMs must be shut down before the process.
- D. The server must be placed in maintenance mode before the upgrade.

Correct Answer: C

QUESTION 5

Which key consideration is critical when upgrading an application in your ACP 4200 system?

- A. Ensuring that the application server is able to contact <http://support.avaya.com>
- B. Validating the customer lifecycle workbook information and updating any undocumented changes that were made
- C. Ensuring that you have the latest VSP software installed
- D. Checking the IP Template for the application information and updating it with any changes made to the application

Correct Answer: C

QUESTION 6

Which command will verify VSP adjacencies?

- A. set isis adjacencies
- B. show isis adjacencies
- C. show isis routes
- D. show ospf routes

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/100180474> (990)

QUESTION 7

Which two upgrade tasks are required before upgrading the ESXi servers to 6.5? (Choose two.)

- A. Upgrade the HP Server iLO firmware.
- B. Upgrade the PDU firmware.
- C. Upgrade the switch firmware.
- D. Upgrade the HP Server firmware.

Correct Answer: AC

Reference: <https://downloads.avaya.com/css/P8/documents/101061688>

QUESTION 8

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. In preparation for upgrading the HPE server firmware, the engineer notices that another colleague has already downloaded files.

Which two files should the engineer use? (Choose two.)

- A. hp-firmware-ilo4-2.60-1.1.i386.rpm
- B. bp-avaya-dl360g9-g10-ACP-4_0-New-only.iso
- C. SP99382.exe
- D. ACP_40_ilo4_261.bin

Correct Answer: BD

Reference: https://support.avaya.com/downloads/download-details.action?contentId=C201811141048316790_5andproductId=P1704

QUESTION 9

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0, and is upgrading the Extreme Network VSP switches to release 7.1.

Which two applications available on the on the MSC would the engineer typically use for the upgrade process? (Choose two.)

- A. Avaya Orchestrator
- B. PuTTY
- C. WinSCP
- D. Enterprise Device Manager

Correct Answer: AD

QUESTION 10

A maintenance window had been scheduled to allow for the upgrade of the firmware of one of the VSP switches in the ACP. However, steps were not taken to avoid receiving unnecessary notifications during this period. As a result, when the upgrade process started the VSP switch shows multiple critical alerts.

At this point, what would a support engineer do to reduce the amount of these unwanted alerts?

- A. Use the Post-Event Downtime feature in Orchestrator.
- B. Use the Mass Acknowledgments feature in Orchestrator.
- C. Use the Recurring Downtime feature in Orchestrator.
- D. The engineer will have to wait for the upgrade process to complete.

Correct Answer: B

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