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QUESTION 1

Which script is used to install Analytics Service and with which user must you run this script?

A. root, ./install_analytics_service.sh

B. oracle, ./install_Analytics_Service.sh

C. oracle, ./install_analytics_service.sh

D. root, ./ analytics_service.sh

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101051617 (67)

QUESTION 2

After running the installation script for Avaya software on the AnalyticsTM DB server, which log file must be checked to confirm that the installation is successful?

A. db_install.log

B. install_oracle_db.log

C. Oracle_install_db.log

D. install_db.log

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101051617 (64)

QUESTION 3

Which two Deployed Applications must be running in the Oracle Stream Analytics real-time Event processing visualizer application server web interface? (Choose two.)

A. Real-time open interface application

B. Data Services Application

C. Interval controller Application

D. Connection reply Application

E. Database services Application

Correct Answer: CD

QUESTION 4

Which three measures are provided by the Supervisor Activity report? (Choose three.)

A. Coaching

B. Transferred Accepted

C. Consults Accepted

D. Channel Name

E. Transfer to Agent

Correct Answer: ACE

Reference: https://downloads.avaya.com/css/P8/documents/101037403 (71)

QUESTION 5

Which statement describes the licensing for Avaya Analytics 3.5?

A. Avaya Analytics is included in Avaya Oceana by default, and one separate quote in Avaya One Source (A1S) is required for each Oracle components.

B. Avaya Analytics is included in Avaya Oceana by default, and no separate quote in Avaya One Source (A1S) is required.

C. Avaya Analytics is included in Avaya Oceana by default, and one more separate quote in Avaya One Source (A1S) is required.

D. Avaya Analytics is not included in Avaya Oceana by default, and a separate quote in Avaya One Source (A1S) is required.

Correct Answer: C

QUESTION 6

Which option is available while installing Kafka software on the Avaya AnalyticsTM Streams server?

A. ALL | OSART

B. ALL | KAFKA

C. OSART | KAFKA

D. ALL | KAFKA | JMS

Correct Answer: C

QUESTION 7

To confirm that there are no errors preventing the OSA server from running successfully, which three log files can the customer review after installing the OSA Server? (Choose three.)

A. AdminData.log – Monitor for Admin data PUMPUP events.

B. AvayaAnalytics_InputAdaptor.log – Monitor for UCM data PUMPUP events.

C. AvayaAnalytics_AdminData.log – Monitor for Admin data PUMPUP events.

D. Server.log – Monitor for Application Errors.

E. InputAdaptor.log – Monitor for UCM data PUMPUP events.

Correct Answer: BCD

QUESTION 8

Regarding Avaya AnalyticsTM 3.5, where is the ODI component installed?

A. DB Server

B. A dedicated server for ODI

C. SS Server

D. OBI Server

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101051617 (54)

QUESTION 9

Which two Avaya AnalyticsTM report templates are available in historical reports? (Choose two.)

A. Supervisor Activity Reporting

B. Routing Service Instantaneous

C. Agent by Account Moving Window

D. Routing Service Summary - Contacts

E. Agent Group Reporting

Correct Answer: AD

Reference: https://downloads.avaya.com/css/P8/documents/101051625 (5)

QUESTION 10

In an Avaya AnalyticsTM for Oceana?3.5 that supports deployment on the Amazon Web Services (AWS) platform, how many agents are supported?

A. 2000

B. 1500

C. 4500

D. 1000

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101051640

QUESTION 11

What is the significance of the Channel Measure field in the Account by Agent report?

A. It is a count of interactions attended by the agent, including the interactions that were transferred with the reporting period by channel.

B. It is the amount of time the agent spends working interactions within the reporting period by channel.

C. It is used to determine the number of channels that the agent supported while supporting an account.

D. It is a count of interactions directed to the agent within the reporting period by channel.

Correct Answer: C

Reference: https://documentation.avaya.com/bundle/UsingOceanalyticsInsightsforOceanaReports_r34/page/Account_by_Agent.html

QUESTION 12

Which three confluent KAFKA services must be running in the Stream server after installing the KAFKA application server? (Choose three.)

A. kafka-rest

B. schema-registry

C. snmp-agent

D. Schema-repository

E. Zookeeper

F. Database-registry

Correct Answer: ABE

Reference: https://documentation.avaya.com/bundle/DeployingAvayaOceanalyticsInsightsforOceana_r34/
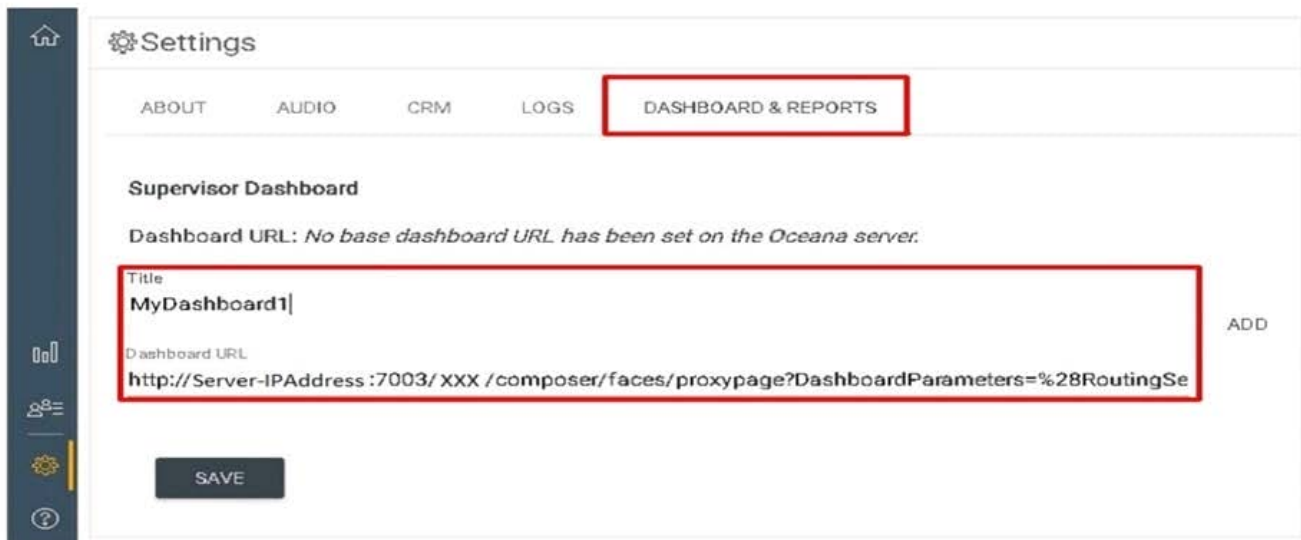page/Starting_OSA_applications_after_a_restart.html

QUESTION 13

As part of the Streams server installation, how many JMS Modules will get installed in the Streams Server?

A. 33

B. 23

C. 26

D. 36

Correct Answer: A

QUESTION 14

Refer to the exhibit.

Which Avaya OceanalyticsTM URL is configured for the Supervisor Dashboard integration?

A. BAM Server Report URL

B. REF Cluster URL

C. OSA Server URL

D. BI Server Report URL

Correct Answer: C

QUESTION 15

During the install process, you need to edit the parameters.conf file for the Oracle patches to be installed. Which new parameter is added in the parameters.conf file for the server installation?

A. [COMPONENT_NAME]_PATCH_NAME

B. ORACLE_DB_INVENTORY_LOCATION

C. [COMPONENT_NAME]_ORACLE_DB_BASE

D. [COMPONENT_NAME]_PATCH_FILE_NAME

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101051617

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