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QUESTION 1

In Avaya AnalyticsTM 3.5, which component is responsible for the Real-Time Data Store and for Real-Time Reports?

A. Oracle® Stream Analytics

B. Oracle® Database

C. Oracle® Business Intelligence

D. Streams Server

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101051503

QUESTION 2

During the install process, you need to edit the parameters.conf file for the Oracle patches to be installed. Which new parameter is added in the parameters.conf file for the server installation?

A. [COMPONENT_NAME]_PATCH_NAME

B. ORACLE_DB_INVENTORY_LOCATION

C. [COMPONENT_NAME]_ORACLE_DB_BASE

D. [COMPONENT_NAME]_PATCH_FILE_NAME

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101051617

QUESTION 3

Which three are Avaya AnalyticsTM 3.5 DB database schemas that are used by ODIAgent for processing the data? (Choose three.)

A. gila_warehouse

B. gila_stage

C. oceana_warehouse

D. oceana_datamart

E. oceanalytics_datamart

Correct Answer: BDE

Reference: https://downloads.avaya.com/css/P8/documents/101054829

QUESTION 4

During the installation of Oracle components, what is the significance of using the yum install command on the RHEL server?

A. You can integrate the Oracle Components with Avaya AnalyticsTM.

B. You can install required dependency packages for Avaya AnalyticsTM.

C. You can install the latest available patches for Avaya AnalyticsTM.

D. You can install the Oracle components.

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101045237

QUESTION 5

Which two Avaya AnalyticsTM report templates are available in historical reports? (Choose two.)

A. Supervisor Activity Reporting

B. Routing Service Instantaneous

C. Agent by Account Moving Window

D. Routing Service Summary - Contacts

E. Agent Group Reporting

Correct Answer: AD

Reference: https://downloads.avaya.com/css/P8/documents/101051625 (5)

QUESTION 6

Which Avaya AnalyticsTM component communicates with Reliable Eventing Framework to obtain the reporting data from Avaya Oceana?

A. Oracle Database (DB)

B. Oracle Streams Server (SS)

C. Oracle Stream Analysis (OSA)

D. Oracle Business Intelligence (OBI)

Correct Answer: A

QUESTION 7

Which three confluent KAFKA services must be running in the Stream server after installing the KAFKA application server? (Choose three.)

A. kafka-rest

B. schema-registry

C. snmp-agent

D. Schema-repository

E. Zookeeper

F. Database-registry

Correct Answer: ABE

Reference: https://documentation.avaya.com/bundle/DeployingAvayaOceanalyticsInsightsforOceana_r34/page/Starting_OSA_applications_after_a_restart.html

QUESTION 8

Refer to the exhibit.

In the test for the REF Breeze Node, what is the significance of Test Result: Success?

A. Reliable Eventing is up but not receiving messages.

B. Reliable Eventing is down and not receiving messages.

C. Reliable Eventing is up, publishing, and receiving messages.

D. Reliable Eventing is up and running but not publishing messages.

Correct Answer: C

QUESTION 9

After installing the Avaya Oceana stream analytics server all the applications are in running state except

for the RefInputAdaptor application, which is still in the Resolving state.

Which two reasons can explain why the Application is in the Resolving state? (Choose two.)

A. Kafka Services are not running in OSA server

B. InputAdaptor Services are not running in OSA server

C. Oceana ref group is not active in the avaya breeze

D. AdminData Application services are not initiated properly

E. SSL certificates are not imported properly

Correct Answer: AB

QUESTION 10

Which command is used to check and see if the DB listener has started and is listening on the default TCP port 1521 in the Oracle DB Server?

A. # lsnrctl start

B. # lspci status

C. $ lsnrctl status

D. $ lspci start

Correct Answer: C

Reference: https://docs.oracle.com/cd/E11882_01/network.112/e41945/listenercfg.htm#NETAG306

QUESTION 11

To confirm that there are no errors preventing the OSA server from running successfully, which three log files can the customer review after installing the OSA Server? (Choose three.)

A. AdminData.log – Monitor for Admin data PUMPUP events.

B. AvayaAnalytics_InputAdaptor.log – Monitor for UCM data PUMPUP events.

C. AvayaAnalytics_AdminData.log – Monitor for Admin data PUMPUP events.

D. Server.log – Monitor for Application Errors.

E. InputAdaptor.log – Monitor for UCM data PUMPUP events.

Correct Answer: BCD

QUESTION 12

Which three measures are provided by the Supervisor Activity report? (Choose three.)

A. Coaching

B. Transferred Accepted

C. Consults Accepted

D. Channel Name

E. Transfer to Agent

Correct Answer: ACE

Reference: https://downloads.avaya.com/css/P8/documents/101037403 (71)

QUESTION 13

Which snap-in is responsible for providing the Avaya Oceana?Contact Center events to Reliable Eventing Framework Cluster?

A. CallEventControl Snap-in

B. UCMDataCollector Snap-in

C. AdminDataCollector Snap-in

D. EventingConnector Snap-in

Correct Answer: D

QUESTION 14

Which procedure will restore the gila_stage, gila_warehouse, oceana_datamart database schemas in Avaya Analytics 3.5?

A. Load the database schemas in this order: oceana_datamart, gila_warehouse, and gila_stage.

B. Load the database schemas in this order: gila_stage, gila_warehouse, and oceana_datamart.

C. Load the database schemas in this order: gila_warehouse, gila_stage, and oceana_datamart.

D. Load all database schemas at one time.

Correct Answer: A

QUESTION 15

Refer to the exhibit.

Which statement describes the information displayed in the exhibit.

A. It displays only the Tablespaces for AnalyticsTM OBI server that are created in the DB server.

B. It displays all the Tablespaces for AnalyticsTM servers that are created in the DB server.

C. It displays all the Tablespaces for AnalyticsTM servers that are deleted from the DB server.

D. It displays only the Tablespaces for AnalyticsTM SS server that are created in the DB server.

Correct Answer: A

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