

72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

Which log file is recommended for troubleshooting AAWG issues?

- A. CAS_log.log
- B. CSASService.log
- C. AAWG.log
- D. CSA.log

Correct Answer: B

QUESTION 2

An AADS FQDN has been mis-configured in the AADS Dynamic Configuration settings, and a support technician wants to correct the setting.

Which parameter must be updated with the correct AADS Server FQDN value?

- A. Set ESMSRVR to the correct FQDN.
- B. Set ACSSRVR to the correct FQDN.
- C. Set ACSERVER to the correct FQDN.
- D. Set ACSSERVR to the correct FQDN.

Correct Answer: B

QUESTION 3

A support engineer wants to set up System Manager to automatically trap/receive alarms generated by the customer's Avaya solution components and present them under Events > Alarms.

Which two products can System Manager be set to automatically trap/receive alarms using internal Serviceability Agents? (Choose two.)

- A. Avaya Aura Web Gateway
- B. Avaya Aura Device Services
- C. Avaya Aura Media Server
- D. Avaya Multimedia Messaging

Correct Answer: AD

QUESTION 4

Which Avaya Aura Media Server (AAMS) web GUI option allows access to the real-time monitoring tool useful for AAMS troubleshooting purposes?

- A. Monitoring > Real-time viewer
- B. Monitoring > Active Sessions
- C. Monitoring > Real-time Tracing
- D. Monitoring > Capture Traces

Correct Answer: B

Reference: https://support.avaya.com/resources/sites/AVAYA/content/live/SOLUTIONS/307000/SOLN307565/en_US/ImplementingAndAdministering_AMS_7.7.pdf

QUESTION 5

When troubleshooting an Avaya Equinox Conferencing solution issues related to access from the public network, debugging which component is recommended first?

- A. Avaya Aura Web Gateway
- B. Session Manager
- C. Session Border Controller
- D. Avaya Aura Communication Manager

Correct Answer: D

QUESTION 6

Which logging level on AAWG and AADS can impact server performance, and is not recommended to be left on for long periods of time?

- A. INFO
- B. FINEST
- C. WARNING
- D. ERROR

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101064809>

QUESTION 7

A user is trying to register their Avaya IXTM Workplace for Web Client from the Public Network, but it displays the message:

"Connecting" indefinitely

Using traceSBC reveals no messages at all.

What is the reason for the clients failure to register?

- A. There is a problem with the user's Client certificate.
- B. The STUN/TURN configuration is incorrect on the ASBCE.
- C. The STUN/TURN configuration is incorrect on the Media Server.
- D. There is an issue with the ASBCE B1 interface.

Correct Answer: D

QUESTION 8

Which AAMS log, accessible via web GUI, displays details about changes to the AAMS state/ configuration?

- A. Operational Log
- B. Components Status Log
- C. Security Log
- D. Event Log

Correct Answer: D

Reference: https://support.avaya.com/resources/sites/AVAYA/content/live/SOLUTIONS/307000/SOLN307565/en_US/ImplementingAndAdministering_AMS_7.7.pdf

QUESTION 9

A customer has hired a new system technician to support their Avaya IXTM Workplace solution. While troubleshooting an issue with Avaya IXTM Workplace AAMS, the system technician has locked the Avaya IXTM Workplace AAMS Server as part of the procedure, however accidentally forgot to unlock it later.

How will Clients be affected by a locked AAMS?

- A. Avaya IXTM Workplace clients will display the error "AAMS resource is locked".
- B. Users will be able to register on their Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android), but not on Avaya IXTM Workplace for Web Clients.

C. Users will not be able to register on their Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android) and Avaya IXTM Workplace for Web Clients

D. Calls to/from Avaya IXTM Workplace for Web Clients will fail.

Correct Answer: C

QUESTION 10

Which tool allows you to view Presence and Instant Messaging/Multimedia Messaging information for a chosen user?

A. From the Presence Services menu of System Manager

B. Presence Services Admin Web GUI

C. Solution Deployment Manager (within System Manager)

D. Avaya Breeze Dashboard

Correct Answer: D

Reference: <https://downloads.avaya.com/css/P8/documents/101013646>

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