72301X^(Q&As)

Avaya Aura Communication Applications Support Certified Exam

Pass Avaya 72301X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.leads4pass.com/72301x.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

Which three protocols assist the WebRTC functionality to overcome the Network Address Translations (NAT) challenges? (Choose three.)

A. ICE

B. SRTCP

C. TURN

D. HTTPS

E. STUN

Correct Answer: ACE

QUESTION 2

Which statement about Remote Workers on Avaya Session Border Controller for Enterprise (SBCE) is true?

A. With SBCE, Remote Workers must use a different dial plan to Office Workers.

B. With SBCE, Remote Workers have less telephone features available compared to Office Workers.

C. With SBCE, Remote Workers no longer need to use Virtual Private Network (VPN).

D. With SBCE, Remote Workers have to come to the office to get new firmware on their phones.
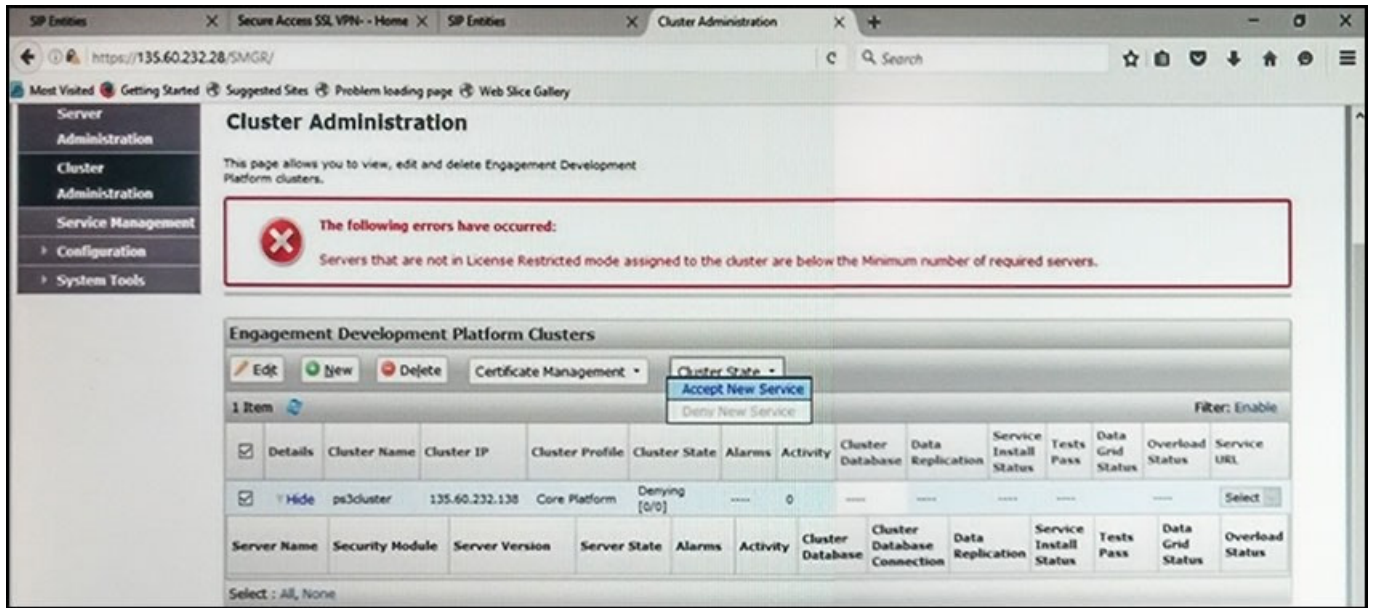
Correct Answer: C

QUESTION 3

A customer reports that they cannot place WebRTC calls. You discover there is a problem with communication between Avaya Breeze TM and the Avaya Aura Media Server (AAMS). Where in Avaya Breeze TM do you set/check the User ID for Restful TLS authentication?

A. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Avaya Aura Media Server

B. Use the System Manager (SMGR) web GUI to access Breeze > Cluster Administration > General > Cluster Attributes

C. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Attributes

D. Use the System Manager (SMGR) web GUI to access Breeze > Server Administration > Dashboard

Correct Answer: B

QUESTION 4

Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Engagement Development Platform > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

A. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.

B. Under Engagement Development Platform > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.

C. Obtain and install an Avaya BreezeTM license on webLM with more instances of Avaya BreezeTM nodes.

D. Edit the cluster to change the cluster profile from Core Platform to General Purpose.

Correct Answer: B

QUESTION 5

What are two ways to view the ipcs.log file of an Avaya Session Border Controller for Enterprise (SBCE) High Availability (HA) system? (Choose two.)

A. Login to the EMS using a web browser, then click on Logs > System Logs.

B. Login to the active SBCE, and cat /archive/syslog/ipcs/ipcs.log.

C. Login to the EMS and cat /archive/syslog/ipcs/ipcs.log.

D. Login to the EMS using a web browser, then click on the active SBCE under Installed Devices, then click on View System Logs.

E. Login to the EMS and cat /var/log/ipcs.log.

Correct Answer: AB

QUESTION 6

A customer called in stating that none of their users can IM or see each other\\'s Presence.

After troubleshooting you discover that default gateway of the Avaya Breeze TM SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

A. Use SSH to Avaya Breeze TM, and run SMnetSetup.

B. Use SSH to Avaya Breeze TM, and use theroutecommand to correct the routing table.

C. Use Avaya Aura System Manager web GUI to update the SIP Entity screen.

D. Use Avaya Aura System Manager web GUI to access the Engagement Development Platform

Correct Answer: A

QUESTION 7

When a user is forwarded to Avaya Aura Messaging (AAM), Avaya Aura Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

A. B = history info

B. To

C. Request

D. P-Asserted-Identity

Correct Answer: D

On trunk group form page 4 set "Identity for Calling Party Display: P-Asserted-Identity"

QUESTION 8

Avaya Aura Messaging (AAM) needs to communicate with Avaya Aura Session Manager (SM) whose identity
certificates have been signed by Avaya Aura System Manager (SMGR) Certificate Authority (CA). How does AAM get a
copy of the Trusted SMGR CA Certificate?

A. The certificate is retrieved from SMGR automatically when AAM services are started.

B. The certificate needs to be manually installed.

C. The certificate installs as a result of running `initTM

Correct Answer: B

QUESTION 9

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..."

instead of the users named followed by "please enter your password...".

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura

Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

A. Change clid-numbering 0 SAT form to send the correct CLID.

B. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule
to correct the incoming CLID format.

C. In Session Manager, configure a DigitConversionAdapter with `fromto=true\\' to update the `Form\\' header as well as
the P-asserted-identity, and link it to the AAM SIP Entity.

D. Having identified the trunk group from Avaya Aura Communication Manager (CM) to AMM is public, change public-
unknown-numbering 0 SAT form, to send the correct CLID.

Correct Answer: C

QUESTION 10

In the 8D Troubleshooting Methodology, which two steps does Discipline 3, Contain Interim Actions, involve? (Choose
two.)

A. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.

B. Capture potential triggers.

C. Evaluate systems and components.

D. Develop immediate controlled actions to isolate the problem.

E. Develop a hypothesis based on the outcome of the various controlled actions and the system\\'s reactions.

Correct Answer: CD

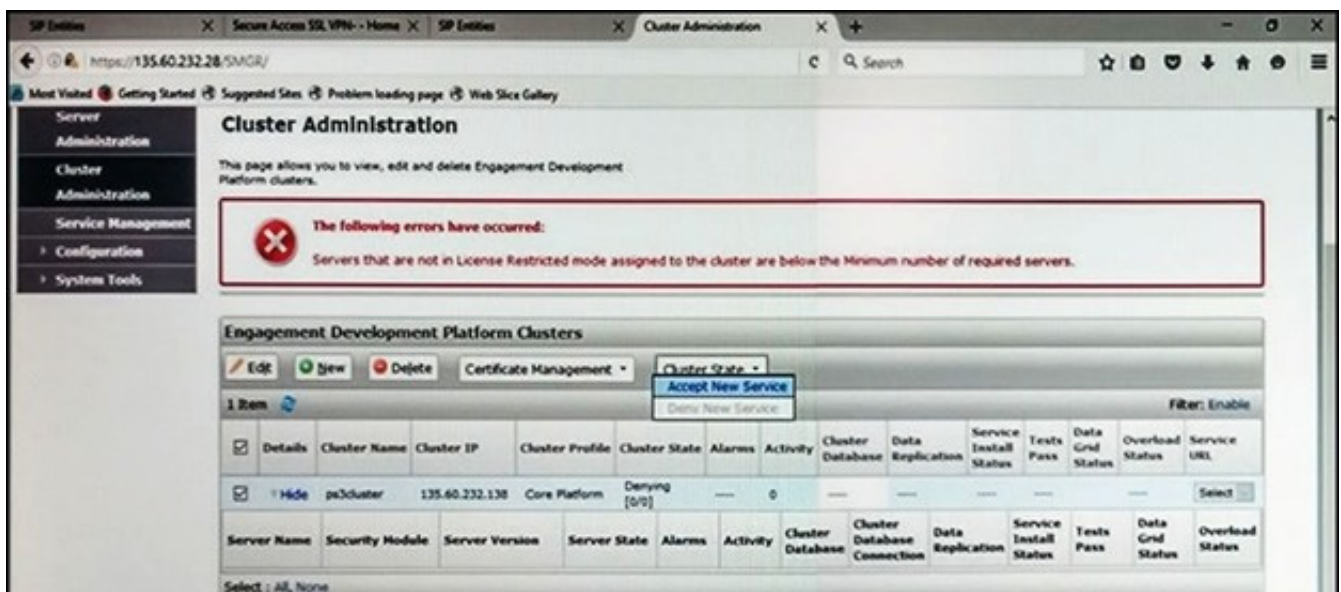Reference:http://asq.org/learn-about-quality/eight-disciplines-8d/

QUESTION 11

After Avaya Aura Messaging (AAM) answers a call Avaya Aura Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM. Which SIP message is sent by Avaya Aura Communication Manager (CM) to AAM to initiate the shuffle?

A. Re-Invite

B. Refer

C. Info

D. Cancel

Correct Answer: A

QUESTION 12

Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Breeze > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

A. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.

B. Under Avaya Breeze > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.

C. Obtain and install an Avaya BreezeTM license on webLM with more instances of Avaya BreezeTM nodes.

D. Edit the cluster to change the cluster profile from Core Platform to General Purpose.

Correct Answer: B

QUESTION 13

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

A. It is eight steps that guarantee a logical way to isolate an issue.

B. It is eight steps that ensure a faster time to resolution.

C. It is eight steps used to guarantee systems are operational after an implementation.

D. It is eight steps that define how to escalate third-party integration issues.

E. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, and prevention for the future.

Correct Answer: AE

QUESTION 14

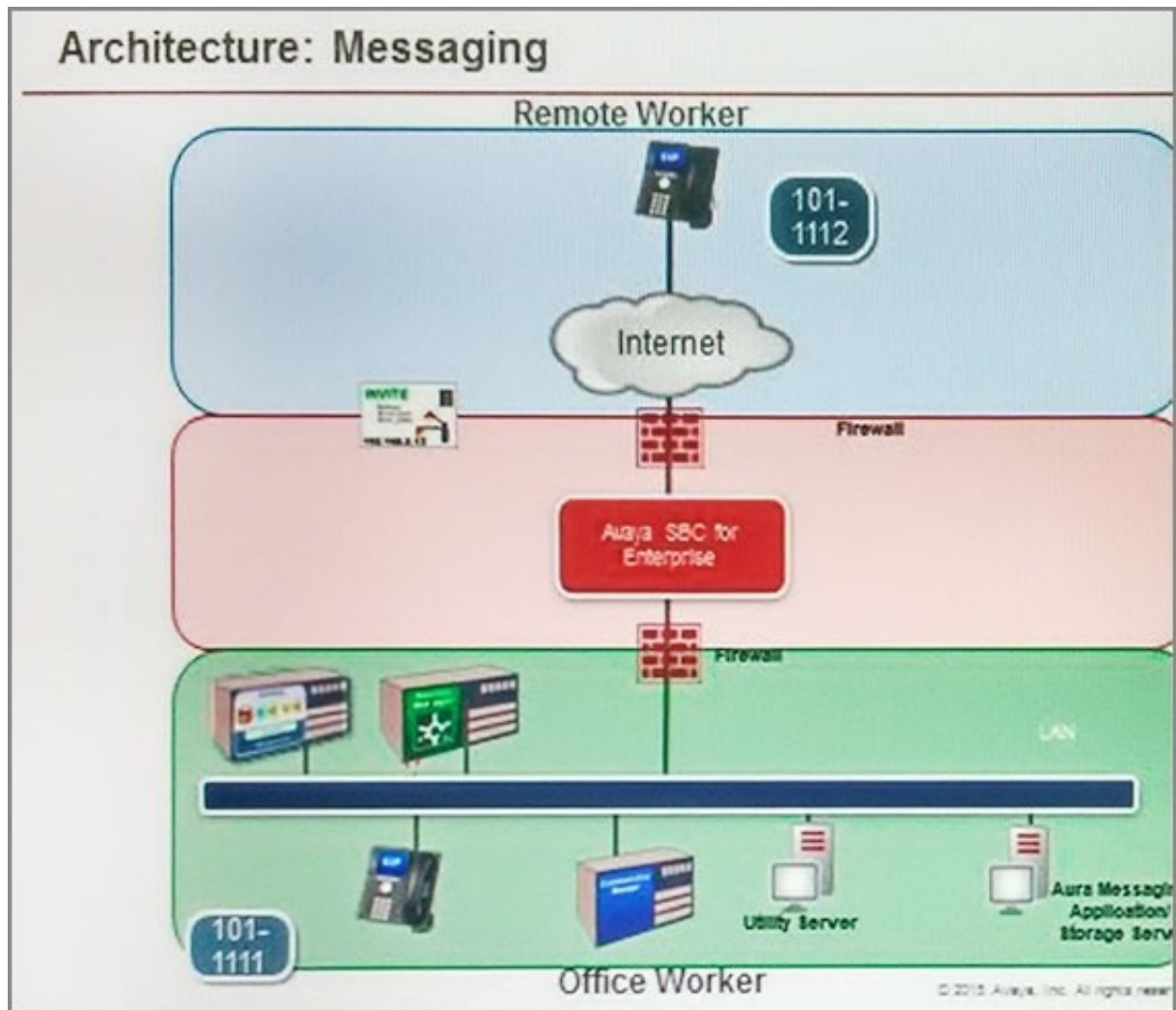Who is responsible for Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?

A. Business Partners

B. Avaya Tier 2

C. Third Party Support

D. Avaya Tier 3

Correct Answer: D

QUESTION 15

Refer to the exhibit.

Architecture: Messaging

After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail. Avaya support verifies local network connectivity is up and Avaya Aura Messaging server is registering no alarms. A SIP trace displays a 404 Not Found error message. Based on what is already working, to where can the issue potentially be isolated?

A. endpoint routing configuration issue

B. interoperability testing

C. network outage

D. routing configuration issues

Correct Answer: D