

72201X^{Q&As}

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QUESTION 1

After a successful registration, how does an Avaya SIP telephone learn if any of its Call Forward features are active at the moment?

- A. It queries the LDAP database for active feature status.
- B. It sends a Subscribe ?avaya-cm-feature-status event package to Aura Communication Manager (CM) via Aura Session Manager (SM).
- C. It sends a PPM getDeviceData request to Aura Session Manager (SM); Aura Session Manager (SM) replies with a getDeviceData response.
- D. It sends a Subscribe ?avaya-ccs-profile event package to Aura Session Manager (SM); Aura Session Manager (SM) in turn replies with a Notify-avaya-ccs-profile.
- E. It sends a SIP INFO request to Aura Session Manager (SM), which replies with the active Call Forwarding status.

Correct Answer: B

QUESTION 2

What is the function of a Virtual Network Region?

- A. It allows one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth.
- B. It makes DSP resources available in other Network Regions.
- C. It allows Inter-Gateway Alternate Routing (IGAR).
- D. It prevents oversubscription of WAN links for interconnecting Network Regions with different bandwidth limitations.
- E. It enables the use of different codecs between Network Regions.

Correct Answer: D

QUESTION 3

A customer calls Avaya Support stating their Session Manager (SM) is down. After doing some troubleshooting, the technician sees SM is in the Deny New Service state, and in Restricted license mode.

What does the Restricted license mode indicate in this scenario?

- A. The SM license is not accessible or does not exist.
- B. There is a license error but SM continues to function.
- C. The license 30 day grace period has expired and SM service is being denied.

D. The license was installed incorrectly.

E. The SM has exceeded the license capacity and is operating in restricted mode.

Correct Answer: C

QUESTION 4

When a 96xx telephone with SIP firmware boots up, it goes through a number of steps. These steps include:

1.
Phone Registration.
2.
Download PPM.
3.
Obtain IP Address and Utility Server address from DHCP Server.
4.
Check if firmware upgrade is required and download 46xxsettings.txt file.
5.
Send Subscribe (avaya-cm-feature-status) to Avaya Aura Communication Manager (CM) via Avaya Aura Session Manager (SM).

What is the correct sequence of these steps?

- A. 3, 1, 5, 1, 2
- B. 3, 5, 1, 2, 4
- C. 3, 4, 2, 1, 5
- D. 3, 4, 1, 5, 2
- E. 4, 3, 1, 2, 5
- F. 5, 3, 1, 2, 4

Correct Answer: D

Source: <https://downloads.avaya.com/css/P8/documents/100182495>

QUESTION 5

What information can be found when viewing the Monitoring > Active Sessions page on an Avaya Aura Media Server? (Choose three.)

- A. Caller ID
- B. Utilized Code
- C. Destination IP address
- D. Element status
- E. QOS Analytics
- F. Caller location

Correct Answer: BDE

QUESTION 6

What documents are expected to be filled out by customers/partners before contacting support in Avaya's Diagnostic Methodology program?

- A. Problem Clarification
- B. Cause
- C. Knowledge Management
- D. Details/Findings
- E. Problem Statement
- F. Troubleshooting steps taken

Correct Answer: ACE

QUESTION 7

A customer reports that when they make a call from an H.323 endpoint at the Main office to an H.323 telephone at the Branch office across the WAN, the call fails due to codec mismatch. Which five Avaya Aura Communication Manager (CM) System Administration Terminal (SAT) forms can be used to troubleshoot this problem? (Choose five.)

- A. codec
- B. ip-network-region
- C. media-gateway
- D. ip-codec-set
- E. network-region-control
- F. ip-services

G. ip-network-map

Correct Answer: ABCD

QUESTION 8

Which five statements about media-processing resources (DSPs) are true? (Choose five.)

- A. Two-party calls originated by SIP stations or trunks, and terminated by H.323 trunks, media gateways, or other vendors\' H.323 stations, will typically shuffle if CM is configured to do so.
- B. Two-party calls originated by H.323 stations, trunks, or media gateways, and terminated by SIP stations or trunks, cannot shuffle.
- C. SIP-SIP two-party calls will always use SIP Direct Media if Communication Manager (CM) is configured to do so.
- D. H.323-H.323 two-party calls will always shuffle to establish a direct media path if CM is configured to do so.
- E. If a direct media path cannot be established between two IP endpoints, the call will fail from release 7.0.
- F. CM can use DSP resources for features such as conferencing, music-on-hold, and voice messaging.
- G. SIP-SIP multi-party calls will shuffle to establish a direct media path if CM is configured to do so.

Correct Answer: BCDEF

QUESTION 9

What do SIP messages captured using the traceSM with "a=showSM" option display as opposed to a regular SIP trace?

- A. The message flow details from SM100 to the PPM servlet
- B. The message flow details from the SM100 to Avaya Aura Communication Manager (CM)
- C. The message flow details from the network to the SIP container
- D. The message flow details from the SM100 to the Avaya Aura Session Manager (SM) Call Processing element
- E. The message flow details from the SM100 to the SIP registrar

Correct Answer: D

QUESTION 10

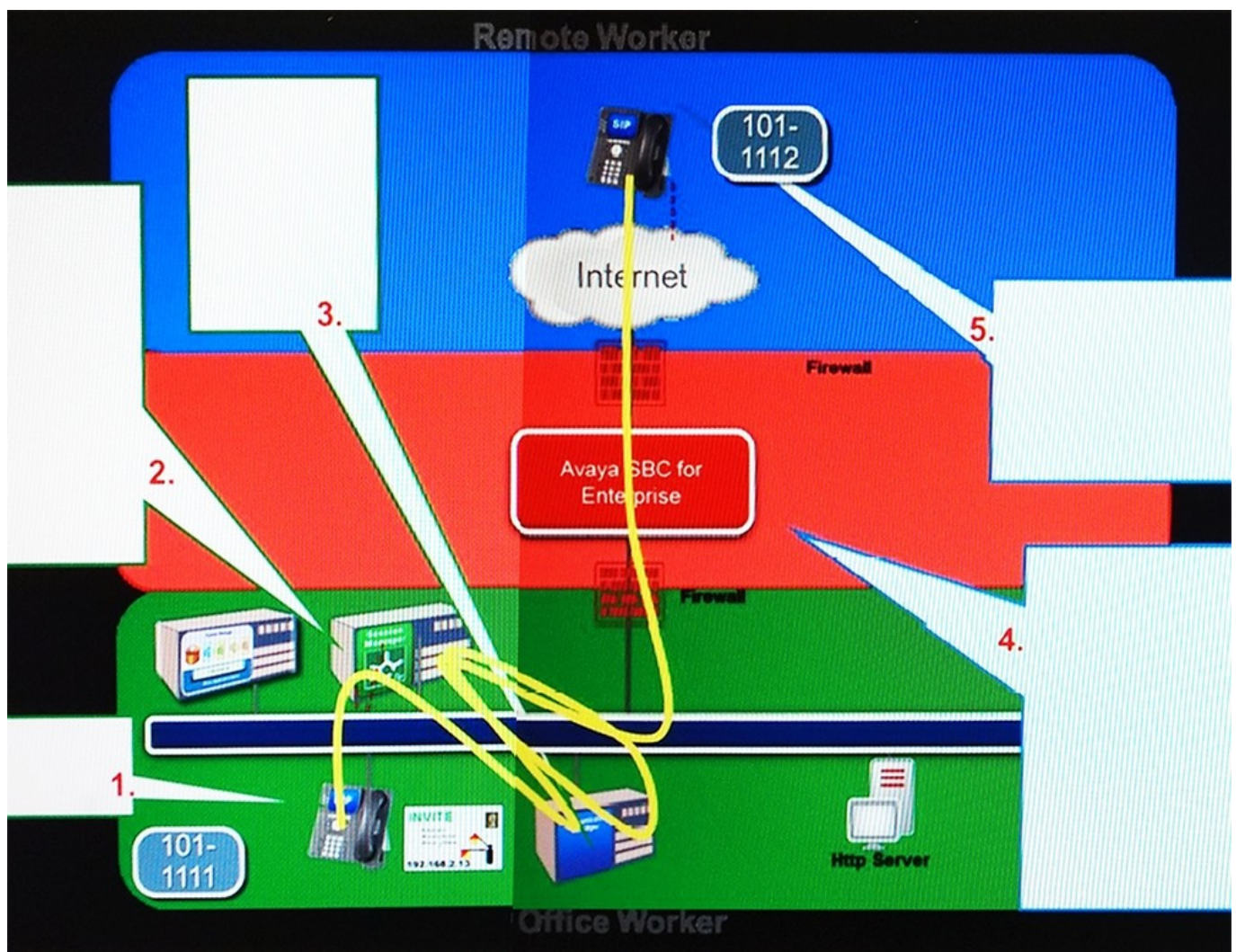
Which two statements are true regarding Full and Half call model processing in Avaya systems?

- A. Avaya Aura Session Manager (SM) always performs Half call model processing.
- B. Avaya Aura Communication Manager (CM) configured as a Feature Server performs Full call model processing.
- C. Avaya Aura Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
- D. Avaya Aura Session Manager (SM) always performs Full call model processing.
- E. Avaya Aura System Manager (SMGR) performs Full call model processing.

Correct Answer: AB

QUESTION 11

Refer to the Exhibit.



What are the necessary configurations needed to enable a call between AST 1011111 and Remote Worker AST

1011112? (Choose all that apply.)

- A. Enable NAT traversal in Avaya Aura Session Manager (SM).
- B. Configure a trusted SIP Entity and Entity link for remote workers in Avaya Session Border Controller for Enterprise (SBCE).
- C. Disable SIP Options in Avaya Session Border Controller for Enterprise (SBCE).
- D. Set the Remote Worker AST to register from an IP address equal to the Avaya Session Border Controller for Enterprise (SBCE) Remote Worker Public IP address.
- E. Configure the Remote Worker AST differently from the Office Worker AST in the Avaya Aura System Manager (SMGR) user profiles.

Correct Answer: ABDE

QUESTION 12

Which command can be used to investigate PPM issues in Avaya Aura Communication Manager?

- A. list trace station
- B. traceSM
- C. list trace tac
- D. SIP tracer_asset log
- E. status ppm

Correct Answer: B

QUESTION 13

Avaya Subscription event packages are used to subscribe to real-time event notifications. Which three of the following are Avaya Subscription event packages?

- A. avaya-ua-service-state
- B. avaya-ccs-profile
- C. avaya-cm-feature-status
- D. avaya-ldap-feature-status
- E. avaya-dialog-state
- F. avaya-trunk-status

Correct Answer: BCD

QUESTION 14

Which three statements regarding the core architecture in the Avaya Aura 7 solution are true? (Choose three.)

- A. SIP trunks can be configured on both Avaya Aura Session Manager (SM) and Avaya Aura Communication Manager (CM).
- B. SIP User Agents can register to both Avaya Aura Session Manager (SM) and Avaya Aura Communication Manager (CM).
- C. Avaya Aura Media Server (AAMS) can connect to Avaya Aura Communication Manager (CM) without routing via Avaya Aura Session Manager (SM).
- D. Avaya Aura Media Server (AAMS) connects directly to Avaya Aura Session Manager (SM) using SIP.
- E. Avaya Aura Session Manager (SM) is responsible for routing calls between SIP User Agents.

Correct Answer: ABC

QUESTION 15

When one entity is marked as down on the Session Manager dashboard, which two of the following troubleshooting tools can be used to investigate the problem?

- A. List trace station on Avaya Aura Communication Manager
- B. statapp on the Command Line Interface of Avaya Aura Session Manager
- C. traceSM on the Command Line Interface of Avaya Aura Session Manager
- D. the replication page in Avaya Aura System Manager
- E. Avaya Aura Session Manager Entity Link Connection Status page in Avaya Aura System Manager
- F. Wireshark on the network switch

Correct Answer: CE

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