500-301 Q&As

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QUESTION 1

In which ways can your Cisco WebEx account be accessed?

A. WebEx productivity tool and email client plug-ins

B. web portal, WebEx productivity tool, and email client plugins

C. web portal and email client plug-ins

D. web portal only

Correct Answer: B

QUESTION 2

What is a Spark Phone?

A. UC VoIP and video phones that associate with an individual user

B. UC VoIP phones that associate with an individual user

C. UC VoIP phones that associate with a location

D. UC VoIP and video phones that associate with an individual user or location

Correct Answer: D

QUESTION 3

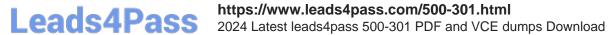What happens to participants who try to access your Cisco WebEx Personal Room when the Lock option is enabled?

A. Those participants hear a busy message and then are disconnected.

B. Those participant are presented with busy message and the option to join the meeting or wait until you are free.

C. Those participants are disconnected.

D. Those participants are redirected to a virtual waiting room.

Correct Answer: D

QUESTION 4

How can you invite people to your Personal Room?

A. From within your Personal Room, select the Schedule WebEx Meeting button and follow the prompts.

B. From within your Personal Room, select the Schedule Personal Room Meeting button and follow the prompts.

C. From within your Personal Room, select the invite and Remind button and follow the prompts.

D. From within your Personal Room, select the Meet Now button and follow the prompts.

Correct Answer: C

QUESTION 5

Which benefit of the Cisco Spark Hybrid Call Service, Call Service aware is true?

A. It allows users to make and receive calls on their Cisco device or Spark application using the same dialing procedure as with on-premises registered endpoints.

B. It allows third-party endpoints to register to the Cisco Spark Cloud.

C. It allows the Cisco Spark App to register to the Cisco Unified Communication Manager.

D. It allows simple screen sharing between the two users.

Correct Answer: D

QUESTION 6

Which alias do you dial from the video endpoint to start a Cisco WebEx Personal Room meeting?

A. @

B. /join/

C. @WebEx.com

D. /meet/

Correct Answer: A

QUESTION 7

Which option is a way of joining the Personal Room meeting of another person using a video system?

A. Attendees must enter the user PIN and then press #.

B. Attendees must enter the meeting ID and then press #.

C. Attendees must press #.

D. Attendees must enter the user ID and then press #.

Correct Answer: C

QUESTION 8

Which option is a way to join the Personal Room meeting of another person?

A. Go to your WebEx site and enter the host\\'s host ID for the Personal Room, which is often the host\\'s username.

B. Go to your WebEx site and enter the host\\'s host ID for the Personal Room, which is often the meeting ID.

C. Go to your WebEx site and enter the host\\'s host ID for the Personal Room, which is often the company\\'s name.

D. Go to your WebEx site and enter the host\\'s host ID for the Personal Room, which is often the host\\'s PIN.

Correct Answer: A

QUESTION 9

Which statement best describes Cisco WebEx Meeting Center?

A. It supports high-definition video at 1080p30 resolution using the H.264 codec.

B. It is a premium cloud-based product in the Cisco portfolio

C. The audio connection can be deployed only with a dedicated phone using the dial-in feature across the Public Switched Telephone Network.

D. lt is an on-premises Software-as-a-Service solution.

Correct Answer: A

QUESTION 10

Which capabilities in its products does Cisco focus on to differentiate themselves from other vendors?

A. intelligent features and great design only

B. delightful user experience and intelligent feature only

C. great design, delightful user experience, and intelligent features

D. great design only

Correct Answer: C

QUESTION 11

Which statement about how a Cisco WebEx personal meeting room can be accessed is true?

A. The video address and URL is emailed to participants because it changes between scheduled sessions.

B. The video address, URL, and call-in number is emailed to participants because it changes between scheduled sessions.

C. The video address and URL never changes between scheduled sessions.

D. The video address, URL, and call-in number never changes between scheduled sessions.

Correct Answer: D

QUESTION 12

How many participants are included for video calling with the M3 Message and Meeting package for Cisco Spark?

A. 10

B. 5

C. 2

D. 25

Correct Answer: D

QUESTION 13

Which factor has kept customers from turning away from contact centers in the past?

A. poorly designed scripts

B. ineffective IVR designs

C. speaking to a representative

D. automated systems

Correct Answer: C

QUESTION 14

Which end goal does Cisco have about Interoperability?

A. for everyone to use SCCP

B. for everyone to stop talking about interoperability as if it is an option

C. for everyone to comply with the Cisco standard

D. for Microsoft to comply with interoperable standards

Correct Answer: B

QUESTION 15

Which benefits can shared from the knowledge you gained in your video conferencing experiences to encourage others to use video conferencing?

A. Encourage teams across your organization o explore the possibilities of video for themselves.

B. Help others host their own meetings, encourage teams to explore possibilities of video, and have people come together easily from all over the world.

C. Set up and host meeting for others in your organization.

D. People locally can come together easily.

Correct Answer: B

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