3100.1^{Q&As}

Avaya Aura Communication Manager Administration Exam

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QUESTION 1

Which feature can you administer using a multi-appearance telephone with Console Permission?

- A. Receive Security notifications of Authorization codes violation
- B. Record integrated Announcements
- C. Activate and deactivate Coverage paths for another extension
- D. Add and remove agents from CORs

Correct Answer: D

QUESTION 2

```
list trace station 1181
                                                               Page
                              LIST TRACE
               data
08:51:18
            dial 1000
            ring station
80
                           1000 cid 0x1f
08
                             1000 cid 0x1f
             conf/tran hold
                                    1988 cid 9x1f
                             1000 cid 0x20
            dial 1001
            ring station
OB
                             1000 cid 0x20
1001 cid 0x20
            transfer station
08:51:36
             active station
                           1991 cid 0x20
            idle station
```

With reference to the list trace station 1101 printout shown in the exhibit, what statement describes what happened during the time period of the trace?

- A. Station 1101 called station, hung-up and finally called station 100.
- B. Station 1101 called station 1000, the unanswered call went to the voicemail, and finally station 1101 called 1001.
- C. Station 1101 called station 1000, and the station answered, then station 1000 transferred to call to station 1001.
- D. Station 1101 called station 1000, unanswered; the call covered the station 1001.

Correct Answer: C

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QUESTION 3

You are preparing to configuration the system to perform an automatic daily full backup to external storage medium. What Information must you know about HIP FTP server to program the backup?

- A. IP address, port number, and default directory
- B. User name, password, IP address, and default directory
- C. User name, password, and default directory
- D. IP address, port number, protocol, and default directory

Correct Answer: B

QUESTION 4

Which statement most accurately describes the major difference between Automatic Alternative Rom (AAR) and Automatic Route Selection (ARS) in a typical installation?

- A. AAR routes calls over a public network; ARS routes calls over a private network.
- B. AAR routes calls over a private network; ARS routes calls over a public network.
- C. AAR chooses routes automatically; ARS chooses routes according to pre programmed, best-choice parameters.
- D. AAR chooses routes automatically; ARS chooses routes according to a manually administered route plan.

Correct Answer: B

QUESTION 5

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.



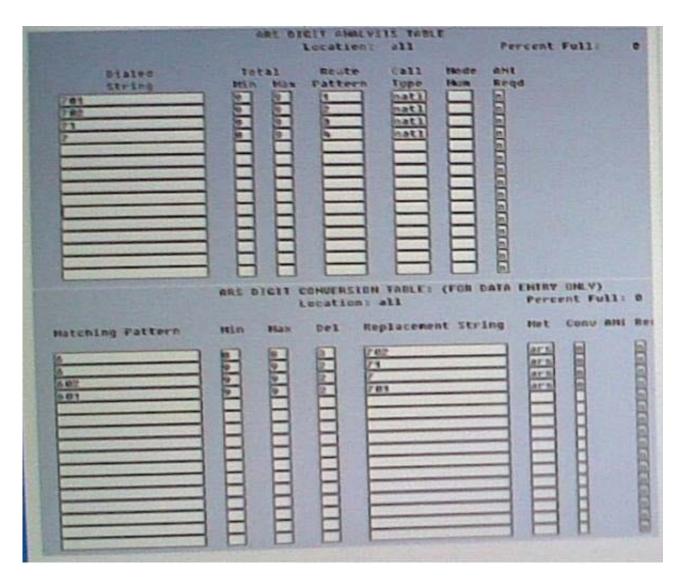


With reference to the scenario shown in the exhibit, which action should you take?

- A. Re-administer the Dial Plan to requiring 10 digits for making local external calls
- B. Determine the correct Feature Access Code to make an external call and inform the user
- C. Re-administer the feature access code for the user\\'s situation to dial `9\\' to make an external call.
- D. Do nothing to the Dial Plan but delete the "*" Feature Access Code

Correct Answer: A

QUESTION 6



Consider the ARS Digit Conversion Table and ARS Digit Analysis Table shown in the exhibit. A user dials the sequence 9602323501 in a system where the number 9 is assigned to Automatic Route Selection (ARS) FAC. What Route Pattern will route the call?

- A. Route Pattern 1
- B. Route Pattern 2
- C. Route Pattern 3
- D. Route Pattern 4
- Correct Answer: C

QUESTION 7

System functionality for a user is controlled by accessing one of the 16 class of service (COS) settings. What does the COS settings control?

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- A. the applications that a user can access and use
- B. the capabilities or limits of calling privileges
- C. the level of service that the user will get during peak usage time
- D. the optional features that a user can access and use

Correct Answer: D

QUESTION 8

You must verify in a production system that the number of rings between each point for coverage paths is two rings. You access the system-parameters coverage-forwarding from and check that the value for the local coverage Subsequent

Redirection/ CFWD No Answer interval field is set to 2.

Which users will be affected by this setting?

- A. users belonging to a specific COR
- B. users belonging to a specific COS
- C. users belonging to a specific COS-group
- D. all users in the system

Correct Answer: D

QUESTION 9

The station lock feature manually or automatically changes the COR of a station to block outgoing calls recently, extensions at a customer\\'s site have been used for out of hours outgoing calls. IT would like to activate this feature automatically on the telephone on site. To address safety concerns, what do you tell the site manager regarding outgoing emergency calls and incoming or outgoing calls if staff needs to work overtime?

- A. The station lock feature does not block incoming calls and using a code they can make emergency or outgoing calls.
- B. The station lock features does not block outgoing emergency calls and using a code they can receive incoming calls and make outgoing calls.
- C. The station lock feature does not block incoming calls or emergency outgoing calls and the telephone can be unlocked from designated telephone(s) by inputting a code.
- D. The station lock feature does not block incoming calls or emergency outgoing calls and the telephone can be unlocked by inputting a code.

Correct Answer: D

QUESTION 10

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There are two GUI-based access tools available: Avaya site administration (ASA) and system management interface (SMI). Which statement correctly differentiates between ASA and SMI?

- A. Both SMI and ASA can perform the same administration tasks but ASA is being replaced by SMI.
- B. Both SMI and ASA can perform the same administration tasks but SMI is for technicians and ASA is for customers.
- C. SMI provides access to less frequent administration, installation and upgrade functions, while ASA provides access to day-to-day administration functions.
- D. Old hardware and software (Pre ?5.x) is administered using SMI, while current hardware and software (5.x and later) is administered using ASA.

Correct Answer: C

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