

## 250-439<sup>Q&As</sup>

Administration of Symantec IT Management Suite 8.1

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## QUESTION 1

What Windows Task Scheduler task created by the Notification Server will improve the performance of tables in the CMDB, when solving database performance related issues?

- A. NS.SQL Run Daily...
- B. NS.Refresh Resource Update Summary...
- C. NS.SQL defragmentation schedule...
- D. NS.Weekly...

Correct Answer: D

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## QUESTION 2

Which website should an administrator browse to when solving Task Service Installation issues to check that the task server is up and running?

- A. <https://SiteServer/Altiris/ClientTaskServer/>
- B. <https://SiteServer/Symantec/TaskServer/>
- C. <https://SiteServer/Altiris/TaskServer/>
- D. <https://SiteServer/ClientTaskServer/>

Correct Answer: A

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## QUESTION 3

An administrator needs to create an image that can be used for a mass deployment in the company.

Which Deployment Solution task should the administrator perform before creating the image?

- A. Run the Deploy Sysprep task before cloning
- B. Run the Prepare for Image Capture task before cloning
- C. Run SIDGen to prepare the image for deployment
- D. Run the Capture Personality task before cloning

Correct Answer: B

Reference: <https://www.symantec.com/connect/forums/deploy-image-windows-10>

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## QUESTION 4

What simple yet powerful tool is used for analyzing MS SQL queries and code executing on the Notification Server and its associated processes?

- A. Altiris Perfmon
- B. Altiris Event Viewer
- C. Altiris Profiler
- D. Altiris Log Viewer

Correct Answer: C

Reference: <https://support.symantec.com/us/en/article.howto77027.html>

**QUESTION 5**

An administrator did NOT install IT Analytics during the installation of IT Management Suite 8.1.



Which four steps should the administrator take to install and configure IT Analytics?

Place the steps on the left in the correct order on the right side of the screen under "Correct Order".

Select and Place:

Correct Answer:

| Steps  |   | Correct Order |
|--|---|---------------|
| Install cubes and reports  |   |               |
| Install IT Analytics and content packs via the Symantec Installation Manager (SIM) |   |               |
| Install the IT Analytics Cube Update Service                                       |   |               |
| Configure SQL Integration service settings   | ➤ | ⬆             |
| Configure cube processing tasks  | ⬅ | ⬇             |
| Configure the Analysis and Report server settings                                  |   |               |

| Steps                |   | Correct Order  |
|----------------------|---|--|
| <input type="text"/> |   | Configure the Analysis and Report server settings                                  |
| <input type="text"/> |   | Install IT Analytics and content packs via the Symantec Installation Manager (SIM) |
| <input type="text"/> |   | Install cubes and reports  |
| <input type="text"/> |  | Install the IT Analytics Cube Update Service                                       |
| <input type="text"/> |  | Configure SQL Integration service settings   |
| <input type="text"/> |   | Configure cube processing tasks  |

### QUESTION 6

Which two (2) fields are essential to tracking assets when creating a warranty contract in IT Management Suite 8.1? (Choose two.)

- A. Contract's Assigned User
- B. Covered Hardware
- C. Contract's Location
- D. Start and End Date
- E. Internal Reference

Correct Answer: CD

### QUESTION 7

Which agent policy includes tickle and power management settings, package multicast settings, authentication settings, and event capture settings?

- A. Targeted Agent Settings policy
- B. Global Agent Settings policy
- C. Maintenance Window policy
- D. Agent Registration policy

Correct Answer: B

Reference: <https://support.symantec.com/us/en/article.HOWTO45160.html>

## QUESTION 8

A large organization wants to stagger the installation of software updates with computers in different organizational groups by installing the updates on different days.

How can an administrator accomplish this without continually creating separate software update policies that target the different organizational groups?

- A. Configure Site Management settings so that each organizational group downloads the software update installation files from a different package server
- B. Create clones of the Default Software Update Plug-in Policy and modify the target in each policy
- C. Configure an automation policy that periodically disables the Software Update Plug-in by organizational group
- D. Create clones of the Windows Patch Remediation Settings and modify the target in each policy

Correct Answer: A

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## QUESTION 9

An administrator has been notified that a new office location will be opening within a few weeks. The office is a large site that will have 8,000 managed endpoints. The data center is located in Lindon, Utah and the office is located in Houston, Texas.

What is the minimum number of site servers needed to support the new office location?

- A. Four site servers
- B. Two site servers
- C. One site server
- D. Three site servers

Correct Answer: C

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## QUESTION 10

Which two (2) fields are essential to the tracking and reporting of an associated asset when creating a lease schedule in IT Management Suite 8.1? (Choose two.)

- A. Internal Reference
- B. Start Date and End Date
- C. Covered Hardware
- D. Contract's Assigned User
- E. Contract's Location

Correct Answer: BC

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## QUESTION 11

An administrator is running the latest Patch Management compliance reports and notices that certain endpoints are listed as vulnerable. The administrator knows that the endpoints are compliant, resulting in the inability to provide reliable compliance reports.

What Patch Management Solution setting will most likely resolve this discrepancy?

- A. Enable "Send additional status events..." in the Windows Patch Remediation Settings
- B. Enable "Send Inventory Results Only If..." in the Windows Patch Remediation Settings
- C. Enable "Send additional status events..." in the Windows Patch Remediation Settings
- D. Enable "Start the scan immediately when..." in the Windows Patch Remediation Settings

Correct Answer: A

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## QUESTION 12

Which IT Analytics component allows an administrator to create reports using drag and drop functionality?

- A. Cubes
- B. Reports
- C. Standard report builder
- D. Dashboards

Correct Answer: B

Reference: [https://www.board.com/sites/default/files/BOARD\\_Technology\\_Overview\\_EN\\_1504.pdf](https://www.board.com/sites/default/files/BOARD_Technology_Overview_EN_1504.pdf)

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## QUESTION 13

How can an administrator associate an asset with more than one owner?

- A. Set the "Ownership Rule" to "Department Precedence"
- B. Set the "Automatic Updating" of the Organizational Hierarchies
- C. Set the "Ownership Style" to "Multiple" or "Multiple with Warning"
- D. Set the "Ownership Details" to the "Edit View" for each asset type

Correct Answer: D

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## QUESTION 14

Which item, in addition to Product Name and Version, must be specified by an administrator to minimize duplication of data and minimize processing on the Notification Server when manually adding a software resource to the Software Catalog?

- A. Platform
- B. Software Product
- C. Manufacturer
- D. Language

Correct Answer: B

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## QUESTION 15

What is the risk to the inventory data gathered from these endpoints, if an Inventory Policy is created with the throttling period set to extend after users typically shut down computers and go home?

- A. All inventory tasks will fail because they are not scheduled
- B. All Inventory tasks will fail because they missed their scheduled time
- C. Inventory tasks will succeed because the random start time is outside the throttling period
- D. Inventory tasks will fail because they missed their random start time in the throttling period

Correct Answer: D

Reference: <https://support.symantec.com/us/en/article.howto93995.html>

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