# 1Z0-996 Q&As

## Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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**QUESTION 1**

In addition to sets of procedures, and careful handling instructions for hazardous or delicate materials, what can Specifications include to provide information about assets or other entities?

A. Attributes

B. Specifications

C. Rules D. Conditions

Correct Answer: B

**QUESTION 2**

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

A. changes in Rate Schedule and Bill Factor

B. changes in Rate Version Calculation Group and Bill Factor

C. change in Bill Factor

D. change in Rate Version Calculation Group

E. change in Rate Schedule

Correct Answer: A

**QUESTION 3**

How many bill segment-related financial transactions do pay plans have?

A. depends on the number of payments that is part of the pay plan

B. one

C. depends on the number of bills that will contain the customer\\'s pay plan commitments

D. none

E. unlimited

Correct Answer: C

**QUESTION 4**

Which three statements are true about usage subscriptions? (Choose three.)

A. A usage subscription can have either parent or child service points.

B. A usage subscription can be configured to include only a portion of a service point usage.

C. A usage subscription can have many service points.

D. Usage subscriptions are always related to an account.

E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

**QUESTION 5**

How many devices can be installed at a service point at an instance in time?

A. exactly one device

B. up to three devices

C. one for each service type

D. one for each measuring component

Correct Answer: A

Reference: https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf

**QUESTION 6**

A device has one or more measuring components that measure consumption, demand, or other values.

Which lists two attributes of a measuring component?

A. Channel Multiplier and Channel ID

B. Channel ID and Badge Number

C. Serial Number and Badge Number

D. Model and Serial Number

E. Manufacturer and Model

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (8)

**QUESTION 7**

Which three statements are true in relation to a Payment Arrangement Request? (Choose three.)

A. examines the Account\\'s eligibility for Payment Arrangement

B. ensures creation of either Pay Plan or Payment Arrangement

C. creates the Payment Arrangement Service Agreement

D. calculates delinquent amount for Service Agreements eligible for Payment Arrangement

E. determines if the Payment Arrangement Request requires approval

Correct Answer: ACE

**QUESTION 8**

How should you configure the derived values that are relevant for a device?

A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.

B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.

C. Configure the derived values on the Device Type for the derived values to be defined on the device.

D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

**QUESTION 9**

Which two are "Are SP and Device Ready?" state algorithms for Enable Service? (Choose two.)

A. Customer Device Compatibility Check

B. Create Service Point

C. Check for Measurement

D. Create Usage Subscription

E. Start Service Agreement

Correct Answer: AC

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

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**QUESTION 10**

For a customer to receive a Subscription communication, what must they have?

A. an active address contact preference

B. an active address type preference

C. an active person contact preference

D. an active account contact preference

Correct Answer: D

**QUESTION 11**

Usage transactions can contain date breaks. Which is used to supply date breaks?

A. the Deferred Monitor Calculation Algorithm

B. the Usage Subscription Type

C. the requesting system or user input

D. the Usage Subscription BO

Correct Answer: B

**QUESTION 12**

As part of the service order processing, the algorithm D1-CNSPINSDV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

A. Device

B. Device Configuration

C. Smart Meter Command

D. Service Point

Correct Answer: D

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

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**QUESTION 13**

How many bill segment-related financial transactions do Payment Arrangements have?

A. depends on the number of bills that will contain the customer\\'s payment arrangement details

B. one

C. depends on the number of payments that are part of the payment arrangement

D. unlimited

E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and
%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf

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**QUESTION 14**

Which statement supports usage transaction calculation?

A. Bill determinants are derived from the final measurements for only interval measuring components or devices
installed at the usage subscription\\'s service points during the calculation period.

B. Bill determinants are derived from the initial measurement data of the measuring components devices installed at the
usage subscription\\'s service points during calculation period.

C. Bill determinants are derived from the final measurements of the measuring components or devices installed at the
usage subscription\\'s service points during the calculation period.

D. Bill determinants are derived from the initial measurement data of the measuring components installed at the usage
subscription\\'s devices during the calculation period.

Correct Answer: C

**QUESTION 15**

Your implementation requires an installation of two types of devices:

1.

Electric Smart Meter

2.

Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

A. Device Business Object

B. Service Type

C. Valid Measuring Component Types

D. Manufacturer

E. Serial Number

Correct Answer: BC

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