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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Which three are important Account concepts that must always be followed? (Choose three.)

A. Accounts expire when there are no active contracts.

B. An Account can only reference one and only one person at one time.

C. Every Account has a unique, system-assigned Account ID.

D. Bills are produced for an account and are sent to the account persons.

E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 2

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

A. They control how the payoff balance is affected.

B. They control when a Financial Transaction is to be swept onto a bill.

C. They control how the General Ledger details are created as these must always exist against a Financial Transaction.

D. They control if and how the General Ledger entries are created.

E. They control how the current balance is affected.

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 3

Your client has three requirements:

1.

 Apply validations on meter reads coming from the Data Collectors.

2.

 If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

 Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

A. If a To Do entry is created on the VEE exception, the IMD\\'s Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).

B. If a To Do entry is created on the VEE exception, the IMD\\'s Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)

C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.

D. If a To Do entry is created on the VEE exception, the IMD\\'s Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)

E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

QUESTION 4

How many bill segment-related financial transactions do Payment Arrangements have?

A. depends on the number of bills that will contain the customer\\'s payment arrangement details

B. one

C. depends on the number of payments that are part of the payment arrangement

D. unlimited

E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and
%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf

(14)

QUESTION 5

A usage subscription must exist before usage transactions can be calculated for a specific service point.

Where do you configure the usage recipient?

A. in the Usage Rule Type

B. in the Service Point Type

C. in the Device Type

D. in the Measuring Component Type

E. in the Usage Subscription Type

Correct Answer: E

Reference: https://docs.oracle.com/cd/E59115_01/Files/4.2.2.1%20MDMv2.0.1%20Calculate% 20Usage.pdf

QUESTION 6

When creating a new business object for a service point (SP), what items are required to be able to view and update the new elements associated with the SP?

A. Maintenance Object, Application Service, and Schema

B. Schema, Validation Algorithm, and Maintenance UI Map

C. Display UI Map, Display Map Service Script, and Maintenance UI Map

D. Validation Algorithm, Post Processing Algorithm, and Lifecycle

Correct Answer: A

QUESTION 7

Which two statements about usage subscription types are correct? (Choose two.)

A. Usage subscription types define the main billing contact.

B. Usage subscription types define the time zone.

C. Usage subscription types define the valid service point types.

D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (40, 41)

QUESTION 8

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

A. by adding the VEE Group to the Device Configuration Type

B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type

C. by adding the VEE Group to the Device Type

D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B

QUESTION 9

Your client has the following requirements:

Many customers are installing their own solar electrical generation equipment. When these customers generate more electricity than required for their own use, the surplus can he exported back to the power grid.

In order to measure this generation, we have installed special scalar devices. These devices have separate registers to measure the energy generated (export) and the energy received (import) from the National Grid. Both reads will be stored in kWh, but the import is subtractive and export is consumptive.

What solution should you choose to configure the measuring component types for these specific requirements?

A. Create two service points: one for subtractive import and the other for consumptive export.

B. Create one new measuring component type for creating two measuring components (one for import and the other for export) that will be linked to one scalar device.

C. Create one new measuring component type for creating a new measuring component that will be linked to two different scalar devices (one for import and the other for export).

D. Create two new measuring component types (one for subtractive import and the other for consumptive export) to enable the creation of two measuring components that will be linked to one scalar device.

Correct Answer: D

QUESTION 10

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

A. Bill Factor Characteristic

B. Bill Factor Value

C. Service Agreement - Contract Value

D. Calculation Rule

E. Account Characteristic

Correct Answer: C

QUESTION 11

Your client has installed scalar devices to measure the solar energy generated (Export) and the energy received (Import) from the National Grid. This data is stored in separate measuring components (registers).

The validation rules are generally the same for both measuring components, but there is one exception. The Negative Consumption check applies only to energy received (import). Which two are possible configurations resulting in the Negative Consumption rule being checked for energy received (import) only? (Choose two.)

A. Modify the base VEE rule.

B. Remove the Negative Consumption check from the VEE group.

C. Create two different VEE groups.

D. Use Eligibility Criteria.

E. Use the Skip Flag in the VEE rule.

Correct Answer: CD

QUESTION 12

What happens when a device\'s measuring components are reconfigured (a new measuring component will be read) at a service point?

A. A device with a new configuration type is created.

B. The original installation event is updated with the "removal" (expire old device configuration).

C. A device with a new configuration type is created. Moreover, a new installation event is created to `install" (new device configuration).

D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).

E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

QUESTION 13

Which three statements are true about the different types of measuring components? (Choose three.)

A. Seconds-per-interval (SPI) is one of the attributes of scalar measuring components.

B. Only physical measuring components reference a device configuration.

C. The terms register and channel are synonyms for measuring component.

D. The measuring component types are physical, standalone, scratchpad, and TOU.

E. Scalar measuring components contain a single measurement for an arbitrary period of time.

Correct Answer: CDE

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf (36)

QUESTION 14

Critical validation rules verify the integrity of the initial measurement data (IMD). If an implementation needs to add new critical validations, where would you configure them?

A. as new lifecycle algorithms on the IMD Seeder BO (D1-IMDSeeder)

B. in the pre-processing algorithm of the IMD Seeder BO (Dl-IMDSeeder)

C. as options on the IMD Seeder BO (D1-IMDSeeder)

D. in the schema of the IMD Seeder BO (D1-IMDSeeder)

E. in the validation algorithm on the IMD Seeder BO (D1-IMDSeeder)

Correct Answer: B

QUESTION 15

Your implementation requires an installation of two types of devices:

1.

 Electric Smart Meter

2.

 Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

A. Device Business Object

B. Service Type

C. Valid Measuring Component Types

D. Manufacturer

E. Serial Number

Correct Answer: BC

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