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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

Your client has the following requirements:

Many customers are installing their own solar electrical generation equipment. When these customers generate more electricity than required for their own use, the surplus can be exported back to the power grid.

In order to measure this generation, we have installed special scalar devices. These devices have separate registers to measure the energy generated (export) and the energy received (import) from the National Grid. Both reads will be stored in kWh, but the import is subtractive and export is consumptive.

What solution should you choose to configure the measuring component types for these specific requirements?

- A. Create two service points: one for subtractive import and the other for consumptive export.
- B. Create one new measuring component type for creating two measuring components (one for import and the other for export) that will be linked to one scalar device.
- C. Create one new measuring component type for creating a new measuring component that will be linked to two different scalar devices (one for import and the other for export).
- D. Create two new measuring component types (one for subtractive import and the other for consumptive export) to enable the creation of two measuring components that will be linked to one scalar device.

Correct Answer: D

QUESTION 2

A device has one or more measuring components that measure consumption, demand, or other values.

Which lists two attributes of a measuring component?

- A. Channel Multiplier and Channel ID
- B. Channel ID and Badge Number
- C. Serial Number and Badge Number
- D. Model and Serial Number
- E. Manufacturer and Model

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (8)

QUESTION 3

Using a base-supplied algorithm type, what is payment distribution priority typically determined by?

- A. Customer Class and Service Agreement Type

- B. Payment Type + Debt Age
- C. Debt Age
- D. Service Agreement Type's Priority and Debt Age
- E. Customer Class and Debt Age

Correct Answer: E

QUESTION 4

What correctly describes the possible causes of price proration?

- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only
- D. change in Rate Version Calculation Group only
- E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf

QUESTION 5

As part of the service order processing, the algorithm D1-CNSPINS DV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

- A. Device
- B. Device Configuration
- C. Smart Meter Command
- D. Service Point

Correct Answer: D

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

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QUESTION 6

Which three statements are true in relation to a Payment Arrangement Request? (Choose three.)

- A. examines the Account's eligibility for Payment Arrangement
- B. ensures creation of either Pay Plan or Payment Arrangement
- C. creates the Payment Arrangement Service Agreement
- D. calculates delinquent amount for Service Agreements eligible for Payment Arrangement
- E. determines if the Payment Arrangement Request requires approval

Correct Answer: ACE

QUESTION 7

Your client has three requirements:

1.

Apply validations on meter reads coming from the Data Collectors.

2.

If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

- A. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).
- B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)
- C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.
- D. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)
- E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

QUESTION 8

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 9

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

- A. by adding the VEE Group to the Device Configuration Type
- B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type
- C. by adding the VEE Group to the Device Type
- D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B

QUESTION 10

Which option correctly describes the high-level process from loading measurements through calculating usage?

- A. 1. Load Initial Measurements
- 2. Validate, edit, and estimate Initial Measurements
- 3. Create Final Measurements
- 4. Update Initial Measurements
- B. 1. Load Initial Measurements
- 2. Verify, evaluate, and enter Initial Measurements
- 3.

Create Final Measurements

4.

Calculate Usage

C. 1. Load Initial Measurements

2.

Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

Correct Answer: B

QUESTION 11

What contains the details of how a bill was calculated and how it will be printed on a bill?

A. Calculation Rules

B. Rate Schedule

C. Service Agreement

D. Bill Segments

E. Bill

Correct Answer: D

Reference: https://docs.oracle.com/cd/E73180_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf

QUESTION 12

Which three initial measurement data (IMD) exception categories are available when you execute VEE rules? (Choose three.)

- A. Issue
- B. Terminate
- C. Low
- D. Information
- E. Complete

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (32)

QUESTION 13

How many Tenders can a Payment Event have?

- A. one Tender per Payment Event
- B. one Tender for each account the payment is applied to
- C. one Tender for each form of Payment submitted
- D. no Tenders for Payment Events, only Payment Segments
- E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf (103)

QUESTION 14

Which statement correctly describes the relation between a device and a measuring component?

- A. A device configuration links a device only to interval channels.
- B. Two measuring components on the same device should have the same Units of Measure (UOM).
- C. A device should have only one measuring component type.
- D. A device can have any combination of interval and/or scalar measuring components.

Correct Answer: D

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (33)

QUESTION 15

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

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