1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three statements are correct for Adjustment Types? (Choose three.)

- A. they control the valid Service Agreement Types that adjustments can be linked to
- B. they control whether a rate is to be called to calculate an adjustment amount
- C. they control how adjustments appear on bills
- D. they control the valid Adjustment Profiles that adjustment types can belong to
- E. they can default an Adjustment Amount to adjustments

Correct Answer: BCE

QUESTION 2

Which three entities may be individually linked, as a minimum, to the bill when created using the Off Cycle Bill Generator? (Choose three.)

- A. Service Agreement (non-canceled) only
- B. Adjustments (frozen) only
- C. Billable Charge (non-canceled) and its related Service Agreement
- D. Adjustment (canceled) only
- E. Billable Charge (non-canceled) or its related Service Agreement

Correct Answer: ACD

QUESTION 3

Which three are valid types of Rate Components? (Choose three.)

- A. Flat Charge
- **B. Service Quantity**
- C. For Calculation Purposes Only
- **D. Interval Pricing**
- E. Sub Rate

Correct Answer: ACE

QUESTION 4

Where can you quickly find information and "cut and paste" examples on valid edit data syntax when you are configuring scripts?

- A. in the Business Process documentation only (online)
- B. in the Administration documentation only (online)
- C. by clicking the Help button
- D. by clicking the "?" icon in zone headers
- E. in the "Script Tips" zone in the Dashboard

Correct Answer: C

QUESTION 5

What correctly describes the possible causes of price proration?

- A. change in Rate Schedule only
- B. change in Rate Version only
- C. change in Bill Factor only
- D. changes in Rate Schedule and Bill Factor
- E. changes in Rate Version and Bill Factor

Correct Answer: C

QUESTION 6

Which three areas can be specified to invoke a User Interface (UI) map from a Business Process Assistant (BPA) script? (Choose three.)

- A. Business Process Assistant (BPA) Script Area
- B. Page
- C. Pop-Up
- D. Portal
- E. Zone

Correct Answer: BCD

QUESTION 7

Which three actions does the PUPL batch process perform? (Choose three.)

- A. creates Payment Segments
- **B. creates Payment Advices**
- C. creates Deposit Controls
- D. populates the Payment Upload Staging records
- E. posts payments to Suspense Account

Correct Answer: BDE

QUESTION 8

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

(Choose two.)

- A. Bill Segment Type Bill Segment Create
- B. Bill Segment Type Bill Segment FT Creation
- C. Adjustment Type Generate
- D. Adjustment Type Adjustment FT Creation
- E. Billable Charge Template

Correct Answer: BD

QUESTION 9

Which status condition means that the Business Object cannot stay in this status of the life cycle and must move to another status?

- A. Initial
- B. Interim
- C. Final
- D. Transitory
- E. Start

Correct Answer: B

QUESTION 10

What information appears when you click the Help button in the Action Bar when using the "classic" (or non-Fusion) user interface?

- A. contact information about the specific implementation
- B. information for a specific zone
- C. an index of Control Central information
- D. context-sensitive information
- E. information for a specific portal

Correct Answer: D

QUESTION 11

What is used to describe a group of tables that hold an object\\'s physical data?

- A. Maintenance Object
- **B.** Business Object
- C. Character Large Object (CLOB)
- D. Data Area
- E. Basic Large Object (BLOB)

Correct Answer: D

QUESTION 12

How many service agreements are linked to a severance process?

A. one

- B. all service agreements that are connected to the initiating collection process
- C. all service agreements that are connected to the initiating overdue process
- D. any number defined by the business user
- E. zero ?accounts are linked to severance processes

Correct Answer: C

QUESTION 13

Which three statements are correct for meter and item installations? (Choose three.)

- A. Only one meter can be installed at a service point at a time.
- B. Only one badged item can be installed at a time.
- C. A service point may not contain both badged and unbadged items at a time.
- D. A service point may contain both badged and unbadged items at a time.
- E. A service point may contain both a meter and a badged item at a time.

Correct Answer: CDE

QUESTION 14

Which high-level entity prevents invalid meter configurations from being set up for a specific meter?

- A. Meter Type
- B. Meter Configuration Type
- C. Valid Meter Configuration
- D. Valid Register Configuration
- E. Meter Configuration
- Correct Answer: B

QUESTION 15

What typically determines the number of accounts a person has?

- A. the number of bills the person wants to receive
- B. the number of sites/premises the person is financially responsible for
- C. the number of services the person wants to receive
- D. each time the person signs up with the Utility after ceasing the previous contractual relationship with the Utility

E. each time the person moves premises (terminate financial responsibility for one premise and take on responsibility for another premise)

Correct Answer: C

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