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QUESTION 1

Which two statements are true the purpose of the compose bag entity item Out of Order Extraction property?

A. It should not be used for String entity items.

B. When set to True, an entity item value can be updated when prompting for a different entity item value.

C. Only set to True, an entity item value can be updated when prompting for a different entity item value.

D. Only when set to true can entity values be specific in any order in the initial user input.

E. When set to True, an entity item cannot be resolve until a dependent entity item is first resolved.

Correct Answer: CE

QUESTION 2

You have gone through a number of testing iterations of your customer\\'s skill that comprises 10 intents. But you find that generally the best you can get is a confidence score of 96%, even when the user phrase is identical to one of your training utterances. What should you recommend to your customer regarding this intent confidence score?

A. Keep iterating on user testing and add more training utterances until you can achieve a confidence level of 100% on your user input.

B. For every verb in your training utterances, ensure you add a version of the utterance which also covers the past, present, and future tense of the verb.

C. It is not always possible to achieve 100% confidence and adding more utterances may not help the problem. Therefore, do not make further changes to the skill if it is performing to your expectations.

D. The highest possible confidence with 10 intents is 10% (100% divided by the number of intents). So, no further changes to the skill are required.

E. Add more utterances to the unresolvedlntent.

Correct Answer: D

QUESTION 3

Which two statements are true for the system.webview component?

A. Parameters passed from the skill to the web application cannot be accessed through JavaScript.

B. Property names in the web application response payload must match with the variable names in the dialog flow.

C. When registering web applications in a skill, bot designers can see the data structure returned by the app

D. Parameters passed from the skill to the web application are accessible through JavaScript.

E. The webview.onDone parameter is automatically added to the payload and passes the skill\\'s callback URL property to the web application.

Correct Answer: AD

QUESTION 4

Which two statements describe what happens when a System.DatectLanguages component is used in a dialog flow?

A. The system.DetectLanguage component sets the profile.languageTag variable to the language code of the detected user language.

B. The system. DetectLanguage component sets the autoTranslate variable to the language code of the detected user language.

C. A system.DetectLanguage component state causes an exception if no translation service is configured for a skill.

D. The system.DetectLanguage component sets the profile.locale variable to the language code of the detected user language.

E. The system.DetectLanguage component does not detect English because it is the default language.

Correct Answer: AD

QUESTION 5

Select the FALSE statement regarding confidence levels when routing within a digital assistant.

A. A confidence threshold is a value that\\'s compared to the confidence level by the system, intent component to define the next action.

B. Confidence level is the intent engine\\'s score for utterance classification.

C. All skills within a digital assistant must have the same confidence threshold.

D. If other intents that exceed the confidence threshold have scores that are within that of the top intent by less than the win margin, these intents are also presented to the user.

Correct Answer: A

QUESTION 6

To prepare the remote application launch, the System, Webview component calls an intermediary service that prepare the remote web application call. The code snippet is given below:

```
callWebview:
    component: "System.Webview"
    properties:
        service: "oracletravelweb"
        sourceVariableList: "origin,destination"
        variable: "webviewresponse"
        prompt: "Press 'Open Oracle Travel' to complete your reservation"
        linkLabel: "Open Oracle Travel"
        cancelLabel: "Cancel"
    transitions:
        next: "evaluateWebviewResponse"
        actions:
            textReceived: "onCancel"
            cancel: "onCancel"
```

At run time, the system.Webview component sends the intermediary service a POST request. Which three options are true for the POST payload generated based on the code?

A. Bot designer is responsible to manually add the webview.onDone parameter to the payload.

B. The key names match the name of the dialog flow variables configured in the "sourceVariableList" property of the system.webview component.

C. The webview.onDone parameter is automatically added to the payload and it passes the skill\\'s callback URL property to the web application.

D. The POST payload is a JSON object that contains an array of key-value pairs.

E. There is no such webview.onDone property passed to the payload.

Correct Answer: ACD

QUESTION 7

Which statement is FALSE regarding the core function of a digital assistant and how it could respond to user input?

A. It is able to automatically route the conversation to another digital assistant if the request can\\'t be handled by the current digital assistant.

B. It is able to respond to a user request to exit the current conversation.

C. It is able to respond to a help request and return a help message, one that can be specific to one of its skills, or to the digital assistant itself

D. It is able to route the conversation to the start state of a skill that\\'s managed by the digital assistant.

Correct Answer: D

QUESTION 8

In your conversation flow, you want to make sure that users always see a message, even when there is no data to display. To implement this, you decide to use a system.setvariable component that verifies that the variable mydata contains a value and, if it does, sets the value of the displayVar variable to the value of mydata. If no value is specified for mydata, then displayVar is set to the string \\'No Data 1. Which two BotML with Apache FreeMarker examples implement this requirement?

```
A) checkHasContent:
       component: "System.SetVariable"
       properties:
         variable: "displayVar"
         value: "${mydata.value!'No Data'}"

B) checkHasContent:
       component: "System.SetVariable"
       properties:
         variable: "displayVar"
         value: "${mydata.value?not_null?then(mydata.value,'No Data')}"

C) checkHasContent:
       component: "System.SetVariable"
       properties:
         variable: "displayVar"
         value: "${!mydata.value 'No Data'}"

D) checkHasContent:
       component: "System.SetVariable"
       properties:
         variable: "displayVar"
         value: "<#if mydata.value != null>${mydata.value}<#else>'No Data'</#if>"

E) checkHasContent:
       component: "System.SetVariable"
       properties:
         variable: "displayVar"
         value: "${mydata.value?has_content?then(mydata.value,'No Data')}"
```

A. Option A

B. Option B

C. Option C

D. Option D

E. Option E

Correct Answer: BE

QUESTION 9

want to save some user input, such as the type of pizza a particular user last ordered, so that it\\'s available the next time that user starts a conversation. Which type of variable should you use to persist values across multiple invocations of the conversation?

A. skill variables

B. user variables

C. context variables

D. profile variables

Correct Answer: A

QUESTION 10

Which two components can be used in combination with composite bag entities to auto-generate skill responses and flows from definitions saved in bag items?

A. System.ResolveEntities

B. System.Text

C. System.MatchEntity

D. System.CommonResponse

E. System.List

Correct Answer: AD

https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/entities1.html#GUID-603C4329DBBA-42C9-8783-6C27B45BA6A2

QUESTION 11

Which two statements about skills are true?

A. Customers can only chat with skill when those skills managed by a digital assistant.

B. Skills can access back-end services.

C. Skills have dialog flows that you may configure to create conversation.

D. Skills always use natural languages processing (NLP).

Correct Answer: AB

QUESTION 12

Which is NOT used to tune routing behavior?

A. the classifier\\'s F1-score

B. the built-in system intent confidence threshold

C. the confidence win margin

D. candidate skills\\' confidence thresholds

Correct Answer: A

QUESTION 13

You want your skill to transfer conversations over to Oracle Service Cloud customer service representatives. Which type of channel do you create to enable the skill to do this?

A. Applications

B. System

C. Agent Integrations

D. Users

Correct Answer: C

https://docs.oracle.com/en/solutions/handoff-skill-to-live-agent/transfer-users-skill-bot-liveagent1.html#GUID-237F078E-94FF-4A4B-9B70-CA04D619C49F

QUESTION 14

Which statement is FALSE regarding out-of-order messages?

A. Out-of-order messages are not handled by default. Designers must define out-of-order message handlers at the skill level.

B. Dialog flow navigation continues with the state referenced in the out-of-order-message action.

C. Chatbots don\\'t control the user\\'s input and, therefore, cannot prevent users from selecting out-ofscope actions.

D. Out-of-order messages occur when a user scroll the conversation history displayed in the messenger client and selects that is no longer in scope for the current conversation.

Correct Answer: D

QUESTION 15

When you configure an application in Oracle Identity Cloud Service to be consumed by Oracle Digital Assistant for the system.OAuth2AccountLink component, why do you need to have the RefreshToken grant selected?

A. TheRefreshToken grant ensures that users will never have to sign in to the skill again after their initial login.

B. You need a refresh token to force a successful logout of the logged in user.

C. TheRefreshToken grant ensures that the System.OAuth2Account link component can refresh an expired access token automatically because the access token has a much shorter lifespan than the refresh token.

D. The RefreshToken grant ensures that a fresh access token is retrieved even if a user\\'s password in Oracle Identity Cloud Service has changed, thus ensuring the user uninterrupted access.

Correct Answer: C