

USER-EXPERIENCE-DESIGNER^{Q&As}

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QUESTION 1

A Development team is not valuing the results of a usability testing session.

How should acceptance of the results be increased?

- A. Include links to best practice articles for each finding.
- B. Invite team members to observe usability sessions.
- C. The Development team can perform script testing.
- D. Create a new prototype to demonstrate improvement.

Correct Answer: A

QUESTION 2

Which two would be considered responsive design best practices? Choose 2 answers

- A. Specify breakpoint sizes.
- B. Use separate URLs per device.
- C. Utilize pop-up windows.
- D. Minimize page weight.

Correct Answer: BD

QUESTION 3

Cloud Kicks wants to create an external facing site where users can:

1.

Manage and submit cases via the web.

2.

Browse and search Knowledge Base articles.

3.

Contact Support via live chat.

Which cloud should be used to design an appropriate solution for CK's users?

- A. Experience Cloud
- B. Sales Cloud

C. Marketing Cloud

D. Service Cloud

Correct Answer: D

QUESTION 4

Cloud kicks wants to incorporate human-centered design across its organization. Which two practices should be adopted?

A. Including Innovative ideas to showcase technology

B. Observing user behavior

C. Putting oneself in the situation of the end user

D. Creating requirements based business leaders\' priorities

Correct Answer: BD

QUESTION 5

A UX Designer needs to create a visual representation of a user\'s series of steps to achieve a meaningful goal.

Which UX design method should be used?

A. User Persona

B. Site Map

C. Lightning Flow

D. User Flow

Correct Answer: A

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