

## TK0-201<sup>Q&As</sup>

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**QUESTION 1**

An instructor is being observed while teaching a virtual class with learners from different parts of the country. During the presentation the instructor uses a few colloquialisms. Which of the following is the BEST action for the observer to take?

- A. Let the instructor keep on going because the training has to get done
- B. Have the instructor explain the colloquialisms to the learner and go on
- C. Have the instructor tell the learners to take a break and correct the instructor
- D. Go to a private chat and explain to the instructor what they are doing wrong

Correct Answer: D

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**QUESTION 2**

Which of the following should a trainer perform prior to a training session that will utilize a book that they have not used in the past?

- A. Request the client to use a known book
- B. Search the publishers' website for current errata
- C. Postpone the session
- D. Contact the book author requesting changes to the book

Correct Answer: B

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**QUESTION 3**

Which of the following is an essential technique for holding a learner's attention?

- A. Providing a model for professional and interpersonal behavior
- B. Using humorous stories to interest learners in the course content
- C. Asking open-ended questions and allowing sufficient time for learners to elaborate on their responses
- D. Using eye contact to engage learners when making an oral presentation

Correct Answer: D

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**QUESTION 4**

An instructor is conducting a three week course for a company. The learners' managers request the instructor's insight as to how the learners are progressing. The instructor needs to report to management at the end of each week.

Which of the following will BEST show the progress of the learners as well as justify the instructor's opinion?

- A. Invite management to observe the learners in the classroom.
- B. Test the skills of the learners at the end of the course to show if the course objectives were met.
- C. Perform individual interviews with the learners to ask how they feel their progress is coming along.
- D. Deliver a weekly assessment test that validates the improvement of the skills of the learners.

Correct Answer: A

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## QUESTION 5

Which of the following is the MOST important issue to consider when identifying the target audience for a training program?

- A. Potential gains in participant productivity
- B. How much the program will cost
- C. The knowledge and skill of the participants
- D. The type of incentive to provide for completing the training

Correct Answer: A

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