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QUESTION 1

There are two departments using ITSI. Finance and Sales. Analysts in each department should not be allowed to see each other's services. What are the role configuration steps required to accomplish this?

- A. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_analyst.
- B. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_team_analyst; itoa_sales_analyst, inherited from itoa_team_analyst.
- C. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_team_analyst.
- D. itoa_finance_admin, inherited from itoa_team_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_analyst.

Correct Answer: C

QUESTION 2

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Gray
- B. Purple
- C. Gear Icon
- D. Blue

Correct Answer: A

Services, entities, and KPIs that are fully or partially impacted by a maintenance window appear in a dark gray color on pages that display health scores, including service analyzers, service and entity details pages, glass tables, multi-KPI alerts, and deep dives.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW>

QUESTION 3

In maintenance mode, which features of KPIs still function?

- A. KPI searches will execute but will be buffered until the maintenance window is over.
- B. KPI searches still run during maintenance mode, but results go to itsi_maintenance_summaryindex.
- C. New KPIs can be created, but existing KPIs are locked.

D. KPI calculations and threshold settings can be modified.

Correct Answer: A

It's a best practice to schedule maintenance windows with a 15- to 30-minute time buffer before and after you start and stop your maintenance work. This gives the system an opportunity to catch up with the maintenance state and reduces the chances of ITSI generating false positives during maintenance operations.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW>

QUESTION 4

For which ITSI function is it a best practice to use a 15-30 minute time buffer?

- A. Correlation searches.
- B. Adaptive thresholding.
- C. Maintenance windows
- D. Anomaly detection.

Correct Answer: C

It's a best practice to schedule maintenance windows with a 15- to 30-minute time buffer before and after you start and stop your maintenance work. This gives the system an opportunity to catch up with the maintenance state and reduces the chances of ITSI generating false positives during maintenance operations.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW>

QUESTION 5

Which of the following is an advantage of using adaptive time thresholds?

- A. Automatically update thresholds daily to manage dynamic changes to KPI values.
- B. Automatically adjust KPI calculation to manage dynamic event data.
- C. Automatically adjust aggregation policy grouping to manage escalating severity.
- D. Automatically adjust correlation search thresholds to adjust sensitivity over time.

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/TimePolicies>

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