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QUESTION 1

Which capabilities are enabled through “teams”?

- A. Teams allow searches against the itsi_summaryindex.
- B. Teams restrict notable event alert actions.
- C. Teams restrict searches against the itsi_notable_auditindex.
- D. Teams allow restrictions to service content in UI views.

Correct Answer: A

Teams provide presentation-layer security only and not data-level security. It's still possible for a user with access to the Splunk search bar to look up ITSI summary index data.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/ServicePerms>

QUESTION 2

What is an episode?

- A. A workflow task.
- B. A deep dive.
- C. A notable event group.
- D. A notable event.

Correct Answer: D

It's a deduplicated group of notable events occurring as part of a larger sequence, or an incident or period considered in isolation.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/EpisodeOverview>

QUESTION 3

What should be considered when onboarding data into a Splunk index, assuming that ITSI will need to use this data?

- A. Use | stats functions in custom fields to prepare the data for KPI calculations.
- B. Check if the data could leverage pre-built KPIs from modules, then use the correct TA to onboard the data.
- C. Make sure that all fields conform to CIM, then use the corresponding module to import related services.
- D. Plan to build as many data models as possible for ITSI to leverage

Correct Answer: B

Reference: <https://newoutlook.it/download/book/splunk/advanced-splunk.pdf>

QUESTION 4

Which of the following describes a realistic troubleshooting workflow in ITSI?

- A. Correlation Search –andgt; Deep Dive –andgt; Notable Event
- B. Service Analyzer –andgt; Notable Event Review –andgt; Deep Dive
- C. Service Analyzer –andgt; Aggregation Policy –andgt; Deep Dive
- D. Correlation search –andgt; KPI –andgt; Aggregation Policy

Correct Answer: A

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/IModules/Troubleshootingmodules>

QUESTION 5

There are two departments using ITSI. Finance and Sales. Analysts in each department should not be allowed to see each other's services. What are the role configuration steps required to accomplish this?

- A. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_analyst.
- B. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_team_analyst; itoa_sales_analyst, inherited from itoa_team_analyst.
- C. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_team_analyst.
- D. itoa_finance_admin, inherited from itoa_team_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_analyst.

Correct Answer: C

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