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QUESTION 1

What is the default importance value for dependent services' health scores?

A. 11

B. 1

C. Unassigned

D. 10

Correct Answer: A

By default, impacting service health scores have an importance value of 11. Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Dependencies

QUESTION 2

Which of the following is the best use case for configuring a Multi-KPI Alert?

A. Comparing content between two notable events.

B. Using machine learning to evaluate when data falls outside of an expected pattern.

C. Comparing anomaly detection between two KPIs.

D. Raising an alert when one or more KPIs indicate an outage is occurring.

Correct Answer: A

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/MKA

QUESTION 3

Which of the following is a good use case regarding defining entities for a service?

A. Automatically associate entities to services using multiple entity aliases.

B. All of the entities have the same identifying field name.

C. Being able to split a CPU usage KPI by host name.

D. KPI total values are aggregated from multiple different category values in the source events.

Correct Answer: A

Define entities before creating services. When you configure a service, you can specify entity matching rules based on entity aliases that automatically add the entities to your service.

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/Entity/About

QUESTION 4

Which of the following is a recommended best practice for service and glass table design?

A. Plan and implement services first, then build detailed glass tables.

B. Always use the standard icons for glass table widgets to improve portability.

C. Start with base searches, then services, and then glass tables.

D. Design glass tables first to discover which KPIs are important.

Correct Answer: D

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/GTOverview

QUESTION 5

How do you automatically restrict a KPI to only the entities in its service, and generate KPI values for each entity?

A. Select "Yes" for both "Split by Entity" and "Filter to Entities in Service".

B. Select "No" for "Split by Entity" and "Yes" for "Filter to Entities in Service".

C. Select "Yes" for "Split by Entity" and "No" for "Filter to Entities in Service".

D. Select "No" for both "Split by Entity" and "Filter to Entities in Service".

Correct Answer: A

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch

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